PRESS RELEASE

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Department of Insurance Publishes Updated Medigap Premium Comparison

The Arizona Department of Insurance has published an updated 2003 version of its popular consumer publication, the **Medicare Supplement Insurance Premium Comparison**. The publication is now available in print and on-line at the Department's web site, www.id.state.az.us.

Over 500,000 of Arizona's approximately 719,000 Medicare beneficiaries participate in traditional "fee for service" Medicare, either through choice or because the Medicare + Choice HMO program is not available in their area. The Department of Insurance developed the Medicare Supplement Premium Comparison to facilitate comparison shopping for Medicare Supplement insurance products (also called Medigap).

Medigap insurance helps to fill the gaps in health care costs not paid for by traditional Medicare. Some Medigap policies even provide limited coverage for prescription drugs.

"To shop effectively for Medigap insurance, consumers need to be informed about the differences between available insurance products and they need to realize that there is a wide range in the premiums and services offered. The Medicare Supplement Insurance Premium Comparison helps them find the products and prices that make the most sense for each of them," said Director of Insurance, Charles R. Cohen.

There are 46 insurers that offer Medigap coverage in Arizona and there are 10 different plans, A through J, from which consumers can choose the benefit level that best suits them. There is a significant range in the premiums between Plans

and insurers. The following chart illustrates the range in monthly premium for the three most popular plans:

Age	Plan B	Plan C	Plan F
65	\$74 to \$209	\$77 to \$251	\$84 to \$294
70	\$84 to \$236	\$92 to \$286	\$95 to \$342
75	\$101 to \$276	\$110 to \$334	\$113 to \$367
80	\$115 to \$330	\$114 to \$403	\$128 to \$409

While price is an important consideration, consumers should also consider an insurer's stability, benefits and service. Comparison shopping can result in considerable cost savings, but the process can also help consumers evaluate what is most important to them thereby ensuring that they get a policy with the benefits that suit them best, from a company that has the services they most want. For instance, some insurers, but not all, offer automated claims processing, 24-hour customer service, on-line Internet services, and toll-free phone numbers.

To compile the data for the premium comparison publication, the Department of Insurance surveyed Medicare Supplement insurers and instructed them to "quote" monthly premiums for various Medigap products for a healthy, non-smoking hypothetical applicant at age 65, 70, 75 and 80. Insurers were asked to provide quotes for seven different counties: Cochise Maricopa, Mohave, Pima, Pinal, Yavapai and Yuma. Due to space constraints, the printed version of the publication includes quotes for the five counties with the greatest population of Medicare Beneficiaries (Maricopa, Mohave, Pima, Pinal and Yavapai). To see the full survey results for all seven counties, including Cochise and Yuma, consumers can visit the Publications page on the Department's web site at **www.id.state.az.us**.

The Medicare Supplement Premium Comparison should be used in conjunction with "Choosing a Medigap Policy: A Guide To Health Insurance For People With Medicare" (published by the U.S. Department of Health and Human Services) which provides a detailed description of the benefits under each of the 10 standardized Medicare Supplement plans. Whether a first time Medicare Supplement shopper or long time policy owner, it is important to know your options before you begin comparison shopping.

Another invaluable resource for Medigap shoppers is the Arizona State Health Insurance Assistance Program (SHIP). SHIP offers free counseling on Medicare, Medicare supplement insurance and related insurance products. Consumers can call toll free 1-800-432-4040, or email requests to <u>askaaa@mail.de.state.az.us</u>. To obtain a free copy of the Medicare Supplement Premium Comparison and the "Choosing a Medigap Policy: A Guide To Health Insurance For People With Medicare", consumers can contact the Department of Insurance by:

Calling toll free 1-800-325-2548 (statewide), or 602-912-8444 in Phoenix, *Sending an email* request to <u>info@id.state.az.us</u>, *Visiting our web site* at <u>www.id.state.az.us</u>, *Writing to or coming by* the Department of Insurance at 2910 N. 44th Street, 2nd Floor, Phoenix, AZ 85018.

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