



National Flood Insurance Program (NFIP) Key Contacts

FEMA Help Center 1-800-427-4661	<ul style="list-style-type: none">• General flood insurance information• Flood insurance underwriting & rating inquiries• General information on coverage & the claims process• Technical assistance on individual claims• Technical assistance to aid in recovery• NFIP Property Loss History
Map Service Center https://msc.fema.gov	<ul style="list-style-type: none">• Flood Zone Address Look Up• Historical and Current Flood Maps• View Future Maps
FEMA Map Information Exchange (FMIX) 1-877-336-2627 http://floodmaps.fema.gov/fhm/fmx_main.html	<ul style="list-style-type: none">• Flood Map Information & Inquiries• Flood Zone Appeals• Letters of Map Change
FEMA Publications Warehouse 1-800-480-2520 http://www.fema.gov/national-flood-insurance-program-publications	<ul style="list-style-type: none">• Downloadable or Hard Copies of NFIP Forms, Handbooks, Fact Sheets, and Brochures
FEMA's Office of the Flood Insurance Advocate www.fema.gov/national-flood-insurance-program-flood-insurance-advocate	

NFIP KEY WEBSITES

<p>Write Your Own Insurance Carriers & Vendors http://www.nfipiservice.com</p>	<ul style="list-style-type: none"> • Bulletins & Manuals • WYO & Vendor Toll Free Numbers • NFIP Newsletter - eWatermark • CRS Newsletter
<p>NFIP Home Page http://www.fema.gov/nfip</p>	<ul style="list-style-type: none"> • Flood Insurance Reform Legislation • Ask the Expert • NFIP Publications & Forms • NFIP Statistics • Workshops & Training • Flood Hazard Mapping • Mitigation & Grants
<p>FEMA Home Page http://www.fema.gov</p>	<ul style="list-style-type: none"> • Plan, Prepare & Mitigate • Response & Recovery • Disaster Survivor Assistance • FEMA Programs • FEMA Regional Offices
<p>New NFIP Data Visualization Tool https://www.fema.gov/data-visualization-floods-data-visualization</p> <p>NFIP Statistics https://bsa.nfipstat.fema.gov/reports/reports.html</p>	<ul style="list-style-type: none"> • Average Claim and Individual & Households Program Payment by State • NFIP Policies in Force, Premiums, Coverage, & Claims by State & Community
<p>FEMA Federal Disaster Assistance 1-800-621-3362 http://www.disasterassistance.gov</p>	<ul style="list-style-type: none"> • File a Claim for Federal Disaster Assistance • Status of a Federal Disaster Assistance Claim