Health Insurance Rate Review Survey

Thanks for taking the time to complete this survey from the Arizona Department of Insurance (ADOI).

This survey should only take about 5 minutes of your time. Your answers are anonymous. If you have any questions about the survey, please contact Kathy Zatari at kzatari@azinsurance.gov or (602) 364-2455.

The ADOI wants to make health insurance rate information submitted to us by health insurance companies more readily available to consumers. We also want to help the public better understand our procedures and authority to review health insurance company rates. This survey will inform us about what health insurance rate information would be valuable to you!

Please note: This survey is NOT collecting information about the following types of health insurance: Medicare Advantage, Medicare supplement, AHCCCS plans, long term care, HMO's, or large employer plans (50+ group). These survey questions relate ONLY to major medical health insurance for individuals and small employers (less than 50).

The ADOI is conducting this survey as part of a grant received from the U.S. Department of Health and Human Services. The total grant award is $1,000,000; however, spending is limited to $550,441.00 which is the amount in the budget ADOI submitted with its grant application. None of the project is financed by non-governmental sources. For more details about the grant, please visit http://www.id.state.az.us/RateReview/index.html.

Thank you for completing this survey!

Health Insurance Rate Review Survey

1. Tell us about yourself:

- ◯ I shop for and/or buy health insurance for myself, my family or my small business employees (fewer than 50)
- ◯ I represent a public interest or consumer advocacy group
- ◯ I work in the health insurance industry (insurance agent, insurance company, TPA, product design, etc.)
- ◯ I am involved in providing health care services
- ◯ Other (please specify)

2. Please indicate your age group:

- ◯ Under 26
- ◯ 26 to 40
- ◯ 41 to 65
- ◯ Over 65

3. In what Arizona county do you live?

◯ Apache	◯ Greenlee	◯ Pima
◯ Cochise	◯ La Paz	◯ Pinal
◯ Coconino	◯ Maricopa	◯ Santa Cruz
◯ Gila	◯ Mohave	◯ Yavapai
◯ Graham	◯ Navajo	◯ Yuma

4. If you are an INDIVIDUAL shopping for health insurance or trying to understand why your health insurance premiums increased, which of the following information would be helpful?

	Very Helpful	Somewhat Helpful	Not Much Help	Not Helpful
How insurance companies set health insurance rates.	◯	◯	◯	◯
How insurance companies determine what premiums to charge individuals.	◯	◯	◯	◯
How frequently insurance companies raise their rates.	◯	◯	◯	◯
How to obtain health insurance company rate information from ADOI.	◯	◯	◯	◯
Other	◯	◯	◯	◯

For "Other ", please describe additional information about INDIVIDUAL health insurance rates that would be helpful.

5. If you are a SMALL EMPLOYER shopping for health insurance or trying to understand why your health insurance premiums increased, which of the following information would be helpful?

	Very Helpful	Somewhat Helpful	Not Very Helpful	Not Helpful
How insurance companies set health insurance rates.	◯	◯	◯	◯
How insurance companies determine what premiums to charge.	◯	◯	◯	◯
How frequently insurance companies raise their rates.	◯	◯	◯	◯
How to obtain health insurance company rate information from ADOI.	◯	◯	◯	◯
Other	◯	◯	◯	◯

For "Other," please describe additional information about SMALL EMPLOYER health insurance rates that would be helpful.

6. Please provide us with any other questions, comments or feedback you have about individual or small employer health insurance rates in Arizona?