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STATE OF ARIZONA

DEPARTMENT OF INSURANCE

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In the Matter of

Docket No. 8200

ORDER

Respondents.

On May 5, 1994, a hearing was held in the above-captioned matter. Respondent Allstar Insurance Agency, Inc.

("Allstar") was represented by Mr. Timothy W. Barton. Respondent Bryan H. Turner ("Turner") was not present in person or through counsel. The Arizona Department of Insurance ("Department") was represented by Gerrie Switzer, Assistant Attorney General.

Based upon the testimony and other evidence presented at the hearing, we make the following findings of fact and conclusions of law and the Director enters the following order:

FINDINGS OF FACT

- 1. Notice of this hearing was mailed to Allstar and Turner at their addresses of last record with the Department.
- 2. On April 14, 1994 an Order was issued, on Turner's motion, vacating the default order against Turner dated February 1, 1994 and granting Turner's request to be allowed to participate in the hearing on the motion to contest the factual allegations and present a defense. Despite being given this opportunity Turner did not appear at the hearing.
- 3. Respondent Allstar is currently licensed as a property and casualty insurance agency in the State of Arizona

(license no. 9392). Respondent Allstar's life and disability license expired on December 31, 1993.

- 4. Respondent Turner is licensed as a life and disability insurance agent in the State of Arizona (license no. 2041). Respondent Turner's property and casualty license expired in April, 1994 and his broker license expired in April, 1992. Respondent Turner is designated as Allstar's authorized statutory agent.
- 5. On or about November 5, 1992, Respondent Turner received a completed application and a \$40.10 premium down payment from Patricia Magdalena ("Magdalena") for an automobile insurance policy with Empire Fire & Marine Insurance Company ("Empire").
- 6. On or about November 7, 1993, Respondent Allstar issued CenCal Insurance Services ("CenCal"), the managing general agent for Empire, check no. 8080 in the amount of \$40.10, which represented Magdalena's premium down payment. Respondent Allstar's check was returned by the bank marked, "Refer to Maker".
- 7. On or about December 21, 1992, CenCal notified Respondent Allstar that check no. 8080 had been returned by the bank.
- 8. Respondents misappropriated, converted and/or illegally withheld Magdalena's premium.
- 9. On or about November 4, 1992, Respondent Turner received a completed application and a \$45.00 premium down payment from Karen Yarbrough ("Yarbrough") for an automobile insurance policy with Empire.

- 10. On or about November 7, 1992, Respondent Allstar issued CenCal check no. 8052 in the amount of \$45.00, which represented Yarbrough's premium down payment. Respondent Allstar's check was returned by the bank marked, "Refer to Marker".
- 11. On or about December 21, 1992, CenCal notified Allstar that check no. 8052 had been returned by the bank.
- 12. On or about April 13, 1993, Respondent Allstar received a \$158.00 premium payment from Alex Del Campo ("Campo") to add an additional vehicle to his automobile insurance policy with Merit Insurance Company ("Merit").
- 13. On or about August 16, 1993, Merit issued Campo a Notice of Cancellation for non-payment of premium.
- 14. Respondents failed to forward Campo's premium payment to Merit, but instead illegally withheld, misappropriated and/or converted the funds to their own use.
- 15. To date, Respondents Allstar and Turner have not returned Campo's premium.
- 16. On or about February 24, 1993, Respondent Allstar received an application and a \$125.00 down payment from Jeffrey Kokron ("Kokron") for an annual automobile insurance policy with Coronet Insurance Company ("Coronet"). The balance of the premium due was to be financed through E.T.I. Financial Corp. ("E.T.I.").
- 17. From March 25, 1993 to July 1, 1993, Kokron made four premium payments to E.T.I.
- 18. Respondents Allstar and Turner failed to forward the application and premium to Coronet, but instead illegally

withheld, misappropriated and/or converted the funds to their own use.

- 19. In July, 1993, Kokron had an automobile accident and subsequently was notified by Coronet that they had no record of coverage for his automobile.
- 20. To date, Respondents Allstar and Turner have not returned Kokron's premium.
- 21. On or about January 15, 1993, Dwight Financial, Inc. ("Dwight") issued check no. 033889 to Respondent Allstar as premium return for various policyholders. Included in check no. 033889 was \$418.13 which represented a premium return on an automobile insurance policy for Robert Holstein ("Holstein") through Coronet and Phoenix Indemnity Insurance Company ("Phoenix Indemnity").
- 22. On or about March 24, 1993, Respondent Allstar issued Holstein check no. 1775 in the amount of \$334.13, which represented Holstein's premium return. Respondent Allstar's check was returned by the bank marked, "Insufficient Funds".
- 23. To date, Respondent Allstar has failed to return Holstein's premium refund.
- 24. Respondents Allstar and Turner misappropriated, converted and/or illegally withheld Holstein's premium refund.
- 25. On or about August 19, 1992, Respondents Allstar and Turner entered into a Consent Order <u>In the Matter of Bryan</u>

 <u>Houghton Turner and Allstar Insurance Agency, Inc.</u>, Arizona

 Department of Insurance Docket No. 7792. In the Consent Order,

 Respondents Allstar and Turner admitted violating A.R.S. §20-444.

CONCLUSIONS OF LAW

- 1. The Director has jurisdiction in this matter pursuant to A.R.S. §20-142.
- 2. Notice of this hearing was proper pursuant to A.R.S. $\S 20-163$ and 41-1061.
- 3. The conduct of Respondents Allstar and Turner constitutes a record of dishonesty in business or financial matters under A.R.S. §20-290(B)(2).
- 4. The conduct of Respondents Allstar and Turner constitutes the existence of any cause for which original issuance or any renewal of an insurance license could have been refused such that Respondents' licenses may be suspended or revoked under A.R.S. §20-316(A)(1), together with §20-290(B)(2).
- 5. The conduct of Respondents Allstar and Turner constitutes misappropriation, conversion or illegal withholding of monies belonging to policyholders, insurers, beneficiaries or others, in violation of A.R.S. §20-316(A)(4).
- 6. The conduct of Respondents Allstar and Turner constitutes a conduct of affairs under their licenses showing them to be incompetent or a source of injury and loss to the public or any insurer, in violation of A.R.S. §20-316(A)(7).
- 7. The licenses of Respondents Allstar and Turner may be suspended, revoked or refused for any of such causes as related to any individual designated in the license to exercise its power, pursuant to A.R.S. §20-316(A), (B) and (C).

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ORDER

IT IS HEREBY ORDERED that

- 1. Any and all of Respondents Allstar and Turner's insurance licenses are revoked.
- 2. Respondents Allstar and Turner shall pay a civil penalty in the amount of \$1,000.00 to the Arizona Department of Insurance by July 15, 1994.
- 3. Respondents Allstar and Turner shall pay restitution in the amount of \$837.13. Proof of payment shall be provided to the Arizona Department of Insurance by July 15, 1994.

The aggrieved party may request a rehearing with respect to this Order by filing a written petition with the Hearing Officer within 30 days of the date of this Order, setting forth the basis for such relief pursuant to A.A.C. R4-14-114(B).

DATED this 2nd day of June, 1994.

CHRIS HERSTAM
Director of Insurance

COPY of the foregoing mailed/delivered this <u>2nd</u> day of <u>June</u>, 1994, to:

Gay Ann Williams, Deputy Director
Charles R. Cohen, Executive Assistant Director
Jay Rubin, Assistant Director
Arnold Sniegowski, Investigator
Maureen Catalioto, Supervisor
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7	Mesa, Arizona 85202	
8	Bryan H. Turner 2541 North 86th Street	
9	Scottsdale, Arizona 85257	
10	Darryl Jacobson-Barnes All-Star Insurance Agency	
11	2426 East Wesleyan Tempe, Arizona 85282	
12	Jeffery A. Kokron	
13	2543 West Canyon Crest Circle Phoenix, Arizona 85023	
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