Agenda

Arizona Department of Insurance
Health Insurance Premium Review of the Individual and Small Group Markets
On-Site Meeting

Tuesday, November 23, 2010, 10.00am – 12.00pm

ADOI Offices, 2910 N. 44th Street, Suite 210, 2nd Floor Conference Room

TOPICS

- Working through the SERFF access process
- The Criteria and Process for Substantive Review of Individual Fillings **(Milestone 1Bi)**
- Receiving documents from ADOI(if available) for **(a)Individual and Small Group complaint history from Consumer Affairs(b)Receiving an in-force File or Premium summary for the Individual Small Group carriers**
- The review of Process and Documentation for Individual Rate and Form Filling in SERFF and Paper Submittals **(Milestone 1Bii**)
- The Review of Process and Submittals for Actuarial Certification for Small Group Filling **(Milestone1Cii)**
- Methods for obtaining Consumer Feedback on Individual and Small Group Rate Review Issues (Stakeholder Meetings& Website Survey Questions) **(Milestone 1Ai)**
- Any other Business / Additional Items

Attendees:

Arizona Department of Insurance

- Alix Shafer
- Kathy Zatari
- David Ramirez
- Steven Noble
- Tom Boston (Optional)

Mercer Government Human Services Consulting

- Kevin Russell
- Kevin Lurito
- Ron Betz