

| | 🕾 602-771-2800 Financial Services 🛛 🖾 <u>felicensing@difi.az.gov</u> |
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| LICENSING | 🕾 602-771-2800 Real Estate Appraisal 🖂 <u>realicensing@difi.az.gov</u> |
| | 🕾 602-364-4457 Insurance Licensing 🖂 insurancelicensing@difi.az.gov |

Individual Registration for Business Portal Users

- 1. To register on our licensing portal, navigate to the Thentia Portal <u>https://azdifi.portalus.thentiacloud.net</u>
- 2. Using your mouse, click on Business Licensing



3. Now, click on "New to this site? Activate Now"



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Business Licensing

| 📥 E-mail | | |
|----------|--------------------------------|---|
| Passw | rord | Ø |
| Sign In | Forgot Password | |
| | New to this site? Activate Now | |

4. Enter the email address that you will use to log into the portal and click submit.



5. You will receive an email with a temporary password. Click on Return to login.



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Uneck your e-mail!

We've sent you an e-mail to activate your account. Have a loo the instructions to access to your account.



Didn't receive the e-mail?

Please check your junk/spam inbox and add **noreply@thentia** to your safe senders e-mail list.



6. Now you will log in using the email address you registered with and the temporary password emailed to you. Tip: Copy and paste the password to avoid mistakes.



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|---------------------------|-------------------|
| rm3st | i9cocee |
| Sign In | Forgot Password |

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7. Upon signing in for the first time you will be prompted to choose 3 security questions. Choose your questions and answers, and click submit.



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| To help protect the privacy o corresponding answers. | f your account, please select three questions below and prov |
|---|--|
| Security question 1 * | In what city were you born? |
| Answer * | Test |
| Security question 2 * | What high school did you attend? |
| Answer * | Test |
| Security question 3 * | What is the name of your favorite childhood friend? |
| Answer * | Test |

8. Now, you will choose a new password. Make sure to follow the instructions on this page for choosing your password. Click submit.



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Password Reset

To help protect the privacy of your account, please provide a new password and confirm it below. Yo new password must be at least 8 characters, contain a minimum of one upper case letter, one numb and one special character. Your new password must not contain your first name, last name, address state, country, zip code, birth date, or commonly used words like "password".

| Password strength: | Weak |
|--------------------|------|
| New password * | 1 |
| Confirm password * | |
| Submit | |

9. You are now logged in and ready to create your business profile. Click on "Create New Business".

| | | | 🔤 Messages N/A (218) |
|---|-----------------|--|------------------------|
| | | | |
| Personal Information | Select Business | | |
| Relect Business Access Account Settings | Search Business | Filter Business Name | |
| | Busheer Norra | Burkeys Type | Create New Danie was |
| | No | pusiness have been added. Click Create New Business to a | dd business. |
| | | | |
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| | |

10. Fill out all required fields. Required fields are marked with an asterisk. Once all fields are filled out, click submit at the bottom of the page.

| Business Information | |
|--|---|
| Business Name * Doing Business As (DBA) * | I foo DBA please enter your business name |
| Date of Incorporation * | MM/DD/YYYY Select |
| | |

11. After clicking submit, you will be brought back to your home screen. Now you may view any licenses, or submit applications. To view a license or submit a new application, click on Licenses and Applications on the menu to the left hand side of your screen





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12. You will now see two sections. Approved licenses on the top, and Business Applications on the bottom. To apply for a new license, click on "Apply for License". You will be brought to the application screen where you can choose the license you wish to apply for.

| time of renewal, pla | ase click the start renewa | i button to begin. | | | | |
|---|--|--|--|--|--|-------------------------------------|
| our license informatio | In is listed below. | | | | | |
| Business Name | License Number | License Type | License Status | License Expirati | ion Date R | enewal Status |
| | | No license | is are available for i | enewal. | | |
| Business Applica | | | | | | |
| hank you for your int atructions to complet | areat in applying with the w your application. You w | Arizona Departmen ill be able to save y | t of insurance and our progress and e | Financial Institutions (A sturn to it later. | ZDIFI)I Praso fallo | w the step-by-stra |
| hank you for your int alructions to complet or assistance, please | erest in applying with the le your application. You w do not healtane to contact | Arizona Departmen III be able to serve y It us at felicensing | t of insurance and our progress and e @difi.az.gov or (6) | Financial Institutions (A Jurn to it later. 12) 771-2800. | ZDIFI)I Pinaso folio | w the step-by-stm |
| hank you for your intratructions to complet for assistance, please Application Number | erent in applying with the te your application. You w do not healtant to contact Business Application | Arizona Departmen III be able to serve y It us at folloonsing Type Busine | t of Insurance and our progress and e @diff.az.gov or (6/ os License Type | Financial Institutions (A dum to it later, 12) 771-2800, Application Status | ZDIFI)I Pinase folio Submitted Date | w the step-by-step Decision Date |



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Notice to Applicant Pursuant to A.R.S. § 41-1030 - An agency shall not base a licensing decision in whole or in part on a licensing requirement or condition that is not specifically authorized by statute, rule or state tribal gaming compact. A general grant of authority in statute does not constitute a basis for imposing a license requirement or condition unless a rule is made pursuant to that general grant of authority that specifically authorizes the requirement or condition. This section may be enforced in a private civil action and relief may be awarded against the State. The court may award reasonable attorney fees, damages and all fees associated with the license application to a party that prevails in an action against the state for a violation of this section. A State employee may not intentionally or knowingly violate this section. A violation of this section is cause for disciplinary action or dismissed pursuant to the Agency's adopted personnel policy.