STATE OF ARIZONA

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JAN 9 2013

DEPARTMENT OF INSURANCE

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In the Matter of:)		1
)	Docket No. 13	A-007-INS
LOSS RATIO STANDARDS AND PRIMA	·)		
FACIE RATES FOR CREDIT PROPERTY)	ORDER	
INSURANCE AND CREDIT)		
UNEMPLOYMENT INSURANCE)		
)		

Pursuant to A.R.S. §20-1621.05(B), the Director shall, at least once every three years, establish by order a loss ratio standard for credit property and credit unemployment insurance. Concurrently, pursuant to A.R.S. §20-1621.05(C), the Director shall, by order, establish prima facie rates for both credit property and credit unemployment insurance.

On October 15, 2003, the Director issued an Order In The Matter Of Loss Ratio
Standards and *Prima Facie* Rates for Credit Property Insurance and Credit Unemployment
Insurance, Docket No. 03A-092-INS ("the 2003 Order"). The 2003 Order established a loss
ratio standard of 50% for credit property and credit unemployment insurance to be effective

January 15, 2004. The Director also established via the 2003 Order *prima facie* rates for credit
property insurance and credit unemployment insurance as set forth in Exhibits A and B to the
2003 Order.

On January 15, 2007 and January 15, 2010, the Director issued Orders In The Matter of Loss Ratio Standards and *Prima Facie* Rates for Credit Property Insurance and Credit Unemployment Insurance, Docket No. 07A-005-INS and Docket No. 10A-003-INS. Neither Order changed the loss ratio standard or the *prima facie* rates for credit property or credit unemployment insurance.

After due consideration of the enumerated factors in A.R.S. §20-1621.05, the Director enters the following Order:

- 1. The loss ratio standard for both credit property and credit unemployment insurance shall remain at 50%;
 - 2. The *prima facie* rates for credit property insurance are revised as set forth in Exhibit A;
 - The *prima facie* rates for credit unemployment insurance are revised as set forth in Exhibit B;
- 4. Insurers may file for approval and use of deviated rates that are higher than the *prima facie* rates established in this Order. Deviations for credit unemployment insurance may be filed where loss ratios exceeded 50%. Deviations shall be filed in accordance with the process and standards set forth in A.R.S. §20-1621.05 for credit property insurance and A.R.S. §20-1610 for credit unemployment insurance. When filing deviations, insurers shall use the Credibility Tables attached hereto as Exhibits C1(credit property) and C2 (credit unemployment).
 - 5. This Order is effective January 15, 2013.

DATED this Strang day of January 2013.

GERMAINE L. MARKS, Director Arizona Department of Insurance

COPY of the foregoing mailed this 9th_day.of_January, 2013 to:

Lynette Evans, Assistant Attorney General Office of the Arizona Attorney General 1275 West Washington Phoenix, Arizona 85007

1	American Bankers Insurance Company
2	of Florida 11222 Quail Roost Drive
3	Miami, FL 33157
4	Alexa Stephens, State Filings American Reliable Insurance Company
5	11222 Quail Roost Drive Miami, FL 33157-6596
6	Alexa Stephens, State Filings
7	American Security Insurance Company 11222 Quail Roost Drive
8	Miami, FL 33157-6596
9	Donna J. Maraka, Consultant Financial American P&C Insurance Company
10	(FNA Cardif Property and Casualty Insurance Company) P.O. Box 77-0250
11	Miami, FL 33157
12	Roger McLendon Sr. Policy Drafter & Compliance Specialist
13	Central States Indemnity Company of Omaha Post Office Box 34888 Omaha, NE 68134-0888
14	
15	Gale Powell Centurion Casualty Company 800 Walnut Street
16	Des Moines, IA 50309
17	Jane M. Abed Founders Insurance Company
18	1645 E. Birchwood Ave. Des Plaines, IL 60018
19	
20	Greg M. Schneider, Compliance HSBC Insurance Company of Delaware (FNA Service General Insurance Company)
21	200 Somerset Corporate Blvd, Suite 100 Bridgewater, NJ 08807
22	

1	Susan E. Tucker Regulatory Specialist
2	Lyndon Property Insurance Company 14755 North Outer Forth
3	St. Louis, MO 63017
4	Betty F. Evans, Product Manager Lyndon Southern Insurance Company
5	100 West Bay Street Jacksonville, FL 32202
6	Alexa Stephens, State Filings
7	Standard Guaranty Insurance Company 11222 Quail Roost Drive
8	Miami, FL 33157-6596
9	Nancy Manning Stonebridge Casualty Insurance Company
10	2700 W. Plano Parkway Plano, TX 75075-8200
11	Alexa Stephens
12	Voyager Property and Casualty Ins. Co. 11222 Quail Roost Drive
13	Miami, FL 33157-6596
14	Susan Fuesting, Director Yosemite Insurance Company
15	P.O. Box 159 Evansville, IN 47701-0159
16	Cathy Maxim, Compliance Manager Wesco Insurance Company
17	(Household Insurance Group) 200 Somerset Corporate Blvd., Suite 100
18	Bridgewater, NJ 08807
19	Beverly Pippin Zale Indemnity
20	P.O. Box 152762 Mail Sta. 5A-9
21	Irving, TX 75015-2762
22	Kurt Regner, Assistant Director Alexandra Shafer, Assistant Director
23	Dean Ehler, Assistant Director Mary Butterfield, Assistant Director

Karen Adams, Actuary
Robert Kell, Actuary
Arizona Department of Insurance
2910 North 44th Street
Phoenix, AZ 85018

EXHIBIT A

THE RECOMMENDED LOSS RATIO STANDARD IS 50%

PROPOSED PRIMA FACIE RATES FOR CREDIT PROPERTY INSURANCE ARE:

SINGLE PREMIUM

If the insurer charges a single premium, the rate per 100 dollars of insured value shall be:

DUAL INTEREST	\$0.519
SINGLE INTEREST	\$0.342

2. MONTHLY OUTSTANDING BALANCE FOR CLOSED-END CREDIT*

If the premiums are payable monthly on an outstanding balance for a closed-end loan, the rate per 100 dollars of outstanding balance shall be:

DUAL INTEREST	\$0.083
SINGLE INTEREST	\$0.052

3. MONTHLY OUTSTANDING BALANCE FOR OPEN-END CREDIT*

If the premiums are payable monthly on an outstanding balance for an open-end loan, the rate per 100 dollars of outstanding balance shall be:

DUAL INTEREST	\$0.075
SINGLE INTEREST	\$0.047

DUAL INTEREST protects interests of both the borrower and the creditor. SINGLE INTEREST protects only the creditor's interest in the property.

^{*}Closed-end and open-end credit are defined in ARS §20-1621.01.

EXHIBIT B ARIZONA – CREDIT UNEMPLOYMENT PRIMA FACIE RATES

TABLE A*

SINGLE PREMIUM RATES PE	R \$10 OF	MONTHLY BENEFIT PROVIDED
		Retro Benefits

		Retro Benefits
Maximum	Non Retro Benefits	30 Day
Benefit Period	30 Day Elimination	Elimination
in Months	Period	Period
6	0.12	0.18
9	0.15	0.23
12	0.17	0.26
18	0.20	0.30
24	0.22	0.33
More than 24	0.23	0.35

NOTE: Single Premiums are obtained by multiplying the above rates by the term of the loan in months.

Example A

Loan of \$1200

Level payments of \$106 per month for 12 months Retroactive benefits selected.

If unemployment occurs during the first month, then all 12 payments will be covered by the insurance Single Premium = \$106*(.26/10)*12 = \$33.07

TABLE B* MONTHLY PREMIUM RATES PER \$10 OF MONTHLY BENEFIT PROVIDED Retro Benefits Maximum Non Retro Benefits 30 Day

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			Retro Benefits		
	Maximum	Non Retro Benefits	30 Day		
	Benefit Period	30 Day Elimination	Elimination		
	in Months	Period	Period		
	6	0.14	0.18		
	9	0.17	0.23		
	12	0.19	0.27		
	18	0.21	0.30		
	24	0.23	0.33		
	More than 24	0.25	0.35		

Example B

Loan of \$1200

Example C

Level payments of \$106 per month for 12 months
Retroactive benefits selected.

If unemployment occurs during the first month, then
all 12 payments will be covered by the insurance

Monthly premium = \$106*(.27/10) = \$ 2.86 Total premium over the life of the loan = \$34.32 (2.86*12).

Minimum payment of 5% of outstanding balance

Retroactive benefits selected 1/P% = 1/.05 = 20

The minimum of 20 and 12 is 12, so row 3 of Table-C

R = .237, P% = .05; thus M = .237*10*.05 = 0.119; the

Contract specifies max 12 months of coverage

rate is 11.9 cents per \$100 of MOB.

Maximum coverage is for a year of payments

MONTHLY PREMIUM RATES PER \$100 OF OUTSTANDING BALANCE -

Applicable to Open-End Credit

Rates stated as \$0.xx per \$100 of outstanding balance per month should be consistent with the above rates. To satisfy this requirement the following formula may be used:

 $M = R \times 10 \times P$

Where:

M = Monthly rate per \$100 of outstanding balance

R = Rating factor selected from table C

P = Percent of outstanding balance required as the minimum monthly payment, but not less than 3.0% (to be expressed as a decimal in the formula).

Maximum Benefit Period in Months

For the purposes of the table below, the maximum benefit period is set to the lesser of the reciprocal of P (i.e. $1 \div P$) and the maximum number of months of unemployment benefits as specified by contract.

TABLE C**

			Retro Benefits	
	Maximum	Non Retro Benefits	30 Day	
	Benefit Period	30 Day Elimination	Elimination	
	in Months	Period	Period	
1	6	0.140	0.158	
2	9	0.170	0.202	
3	12	0.190	0.237	
4	18	0.210	0.263	
5	24	0.230	0.289	
6	More than 24	0.250	0.307	

Example D

is applicable

Minimum payment of 2% of outstanding balance Maximum coverage term is not specified Retroactive benefits selected 1/P% = 1/.03 = 33 33 is greater than 24, so row 6 of Table-C applies.

R = .307, P% = .03; thus M = .307*10*.03 = 0.092; the rate is 9.2 cents per \$100 of MOB.

NOTE:

All of the above are Single rates. Joint rates may not exceed 165% of the Single Life rates.

^{*}Tables A and B are applicable to closed-end credit as defined in ARS § 20-1621.01

^{**}Table C is applicable to open-end credit as defined in ARS § 20-1621.01

EXHIBIT C1 CREDIBILITY TABLE

EARNED PREMIUM	CLAIM COUNT	CREDIBILITY FACTOR
<24,000 24,000 to 43,999	<6 6-10	0 0.15
44,000 to 67,199	11-16	0.20
67,200 to 97,199 97,200 to 133,199	17-23 24-32	0.25 0.30
133,200 to 173,999	33-42 43-54	0.35
174,200 to 219,599 219,600 to 271,199	55-67	0.45
271,200 to 327,599 327,600 to 389,999	68-81 82-97	0.50 0.55
390,000 to 458,399	98-113	0.60
458,400 to 531,599 531,600 to 609,599	114-132 133-151	0.65 0.70
609,600 to 693,599 693,600 to 783,599	152-172 173-195	0.75 0.80
783,600 to 878,399	196-219	0.85
878,400 to 977,999 978,000 to 1,083,599 1,083,600 +	220-244 245-270 271+	0.90 0.95 1.00
1,000,000 +	2117	1.00

IF INCURRED CLAIM COUNTS ARE AVAILABLE, USE THEM TO DETERMINE THE CREDIBILITY. IF NOT, USE ANNUAL EARNED PREMIUM. FOR 6-10 CLAIMS THE CREDIBILITY FACTOR IS 0.15.

THE EXPERIENCE PERIOD FOR THIS TABLE SHALL BE AT LEAST ONE FULL YEAR AND SHALL NOT EXCEED THREE SUCCESSIVE YEARS.

EXHIBIT C2

CREDIBILITY TABLE-IUI

ANNUAL	CREDIBILITY
EARNED PREMIUM	FACTOR
<24,000	0
24,000 to 43,999	0.15
44,000 to 67,199	0.20
67,200 to 97,199	0.25
97,200 to 133,199	0.30
133,200 to 173,999	0.35
174,200 to 219,599	0.40
219,600 to 271,199	0.45
271,200 to 327,599	0.50
327,600 to 389,999	0.55
390,000 to 458,399	0.60
458,400 to 531,599	0.65
531,600 to 609,599	0.70
609,600 to 693,599	0.75
693,600 to 783,599	0.80
783,600 to 878,399	0.85
878,400 to 977,999	0.90
978,000 to 1,083,599	0.95
1,083,600 +	1.00

NOTES:

(1) Use this Table to calculate T (the credible Loss Ratio)

If: A = Actual Incurred Loss Ratio

E = Expected Incurred Loss Ratio = 50% = .50 and: and:

Z = The Credibility Factor from the above Table

 $T = (Z \times A) + ((1-Z) \times A)$

Then: E)

Rate Deviation Calculation Factor = T/E

(2) The experience period to which this table applies shall not be less than 1 year nor greater than 3 years.