

**Rulemaking Docket<sup>1</sup>**  
**Health Care Services Organizations Oversight**  
**October 31, 2024**

**1. The subject matter of the proposed rule.**

The subject matter of these rules is the regulation of Health Care Services Organizations (commonly referred to as an “HMO”) by the Insurance Division of the Department of Insurance and Financial Institutions (“Department”). The rules augment the statutory sections regulating these types of insurers found at Title 20, Chapter 4, Article 9, A.R.S. §§ 20-1051 through 20-1079.

This rulemaking amends 3 rules in Article 19 (Health Care Services Organizations Oversight) as follows:

- R20-6-1902 (Definitions) will be amended to eliminate redundant definitions already contained in statute, update the name of the Department, add definitions for “Director” and “Telemedicine,” and add numbers for easier reference.
- R20-6-1906 (Chief Executive Officer) will be amended to eliminate the requirements for the HCSO to maintain a central place of business within the major geographic area served and for the CEO of the HCSO to be based at the HCSO’s central place of business.
- R20-6-1912 (Network Directories) will be amended to eliminate the provision of a current paper network directory unless requested by an enrollee or perspective enrollee.

This rulemaking fulfills a commitment made by the Department in its 2020 Five-Year Review Report for Sections R20-6-1906 and R20-6-1912.

**2. A citation to all published notices relating to the proceeding.**

Docket Opening:	30 A.A.R. 2506, August 2, 2024
Notice of Proposed Rulemaking:	30 A.A.R. 2490, August 2, 2024

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<sup>1</sup> A.R.S. § 41-1021(B)

Notice of Final Rulemaking: TBD

**3. The name and address of agency personnel with whom persons may communicate regarding the rule.**

Name: Mary Kosinski

Address: Arizona Department of Insurance and Financial Institutions  
100 North 15<sup>th</sup> Ave., Suite 261, Phoenix, Arizona 85007-2630

Telephone: (602)364-3476

E-mail: mary.kosinski@difi.az.gov

**4. Where written submissions on the proposed rule may be inspected.**

Contact the person listed in Item 3.

**5. The time during which written submissions may be made and the time and place where oral comments may be made.**

As of September 1, 2024, the comment period is closed. Members of the public will have an additional opportunity to comment on the rules when they are scheduled to be heard by the Governor’s Regulatory Review Council (“GRRC”).

**6. Where a copy of the economic, small business and consumer impact statement and the minutes of the pertinent council meeting may be inspected.**

Contact the person listed in Item 3.

**7. The current status of the proposed rule.**

On October 1, 2024, the Department submitted the Notice of Final Rulemaking to the Governor’s Regulatory Review Council (GRRC). The rulemaking appeared on the October 29, 2024 GRRC Study Session Agenda and is on the Agenda for the November 5, 2024 GRRC Council Meeting. These agendas can be accessed at:

<https://grrc.az.gov/meetings>

**8. Any known timetable for agency decisions or other action in the proceeding.**

The Department received no comments on the Notice of Proposed Rulemaking. It has no plans to make any further amendments to the proposed changes to the rules.

**9. The date the rule was sent to the council.**

October 1, 2024.

**10. The date of the rule’s filing and publication.**

TBD

**11. The date the rule was approved by the council.**

TBD

**12. When the rule will become effective.**

TBD