STATE OF ARIZONA

Department of Insurance and Financial Institutions June 16 **FILED** , 2025 by AS

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STATE OF ARIZONA

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DEPARTMENT OF INSURANCE AND FINANCIAL INSTITUTIONS

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In the Matter of:

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ALLEN FINANCIAL INSURANCE **GROUP INC**

No. 25A- 024 -INS

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(National Producer Number 3358150)

CONSENT ORDER

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Respondent.

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The Arizona Department of Insurance and Financial Institutions ("Department") received evidence that Allen Financial Insurance Group Inc ("Allen Financial" or "Respondent") violated provisions of Arizona Revised Statutes ("A.R.S.") Title 20. Respondent wishes to resolve this matter without the commencement of formal proceedings, admits the following Findings of Fact are true, and consents to the entry of the following Conclusions of Law and Order.

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FINDINGS OF FACT

national producer license number 3358150: an insurance producer license with lines of

authority in casualty, accident and health or sickness, property, and life insurance, and a

surplus lines broker license. The Department first issued a license to Respondent on March

Respondent currently holds two (2) types of Arizona resident licenses under

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- 2. Respondent's addresses of record with the Department are 11111 North
- Scottdale Road, Suite 205J, Scottsdale, Arizona 85254-6732 (business); PO BOX 6230, 22

12, 1991. Respondent's licenses are scheduled to expire on March 31, 2028.

Scottsdale, Arizona 85261-6230 (mailing); <u>ballen@amriskusa.com</u> and brent.allen@eqgroup.com (email).

- 3. Brent Irving Allen ("Mr. Allen") is a designated responsible individual for Respondent.
- 4. During January and February 2025, the Department received multiple complaints against Respondent alleging issues including failure to respond to consumers' inquiries and requests, failure to cancel policies upon consumers' request, failure to refund premium payments, and failure to remit premium payments to the insurer.
- 5. On or about February 14, 2025, the Department received a Notice of Allen Financial Insurance Group, Inc. Deficiencies and Affected Carriers and Potential Placement into Receivership from Respondent's attorney stating, in part, that Allen Financial, due to a multi-year embezzlement committed by a longtime bookkeeper, lost at an average rate of \$150,000 to \$200,000 per year in company funds, for an approximate loss totaling \$1.1 million, after Respondent was able to recover approximately \$100,000 from the bookkeeper's family. Further, following the discovery of the embezzlement, Respondent lost approximately 50% of its business when a partnership program was terminated and Respondent was unable to renew the affected policies with similar commission rates. The Notice further stated that Respondent was exposed to an approximate \$300,000 to \$500,000 financial deficiency.
- 6. On or about February 18, 2025, the Department requested Respondent's response to the complaints' allegations.

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- 7. On the same date, February 18, 2025, the Department conducted a telephonic interview with Respondent's attorney. During the call, Respondent's attorney revealed the following, in part:
 - In 2023, Allen Financial's largest affiliate company was acquired by Berkshire Hathaway. Following this acquisition, Berkshire Hathaway lowered the commission rates for the policies written by Allen Financial from 30% to 10% and subsequently declined renewal of all surplus lines contracts related to the affiliate agreement.
 - Berkshire Hathaway's actions caused Allen Financial to lose its largest revenue stream and suffer considerable financial difficulty.
 - Allen Financial began to pay employees using funds paid by policyholders and held in the premium trust account. The trust account was depleted. All but one or two employees resigned. The staffing issues caused delays or non-response to consumers' inquiries.
- 8. On or about March 6, 2025, the Department issued an Order to Suspend and Cease and Desist against Allen Financial and Mr. Allen suspending Allen Financial's and Mr. Allen's Arizona resident insurance producer licenses and demanding, in part, they immediately cease and desist from effectuating new or renewal contracts of insurance and the collection of insurance premiums in Arizona.
- 9. On or about March 17, 2025, Allen Financial filed a Notice of Demand for Hearing and Stay of Cease and Desist Order.

- 10. Following the issuance of the March 6 Order, the parties engaged in the settlement process. During the settlement, Allen Financial agreed to sell its book of business, consent to revocation of its licenses, and cease insurance producer activities in Arizona.
- 11. The sale of Respondent's book of business is anticipated to occur in June 2025.

CONCLUSIONS OF LAW

- 12. Respondent's conduct, as alleged above, constitutes violating any provision of this title or any rule, subpoena or order of the Director. A.R.S. § 20-295(A)(2).
- 13. Respondent's conduct, as alleged above, constitutes improperly withholding, misappropriating or converting any monies or properties received in the course of doing insurance business. A.R.S. § 20-295(A)(4).
- 14. Respondent's conduct, as alleged above, constitutes using fraudulent, coercive or dishonest practices, or demonstrating incompetence, untrustworthiness or financial irresponsibility in the conduct of business in this state or elsewhere. A.R.S. § 20-295(A)(8).
- 15. Respondent's conduct, as alleged above, constitutes acting as an agency licensed under Title 20. A.R.S. § 20-441(B)(10).
- 16. Respondent's conduct, as alleged above, constitutes making any false entry in a book, report or statement of any person required to have records under Title 20, with intent to deceive any agent or examiner lawfully appointed to examine into its condition or into any of its affairs, or any public official to whom the insurer or person is required by law to report, or who has authority by law to examine into its condition or into any of its affairs,

or, with like intent, willfully omit to make a true entry of any material fact pertaining to the business of the insurer or person in any book, report or statement thereof. A.R.S. § 20-2 3 447(B). 4 17. Grounds exist for the Director to deny, suspend for not more than twelve 5 months, revoke or refuse to renew an insurance producer's license or to impose a civil penalty in accordance with subsection F of A.R.S. § 20-295 or any combination of actions 6 7 for any one or more of the causes listed in subsection A of A.R.S. § 20-295. A.R.S. § 20-8 295(A). 9 **ORDER** 10 IT IS HEREBY ORDERED THAT: 11 1. Allen Financial Insurance Group Inc.'s Arizona resident insurance producer licenses, National Producer Number 3358150, are revoked effective immediately. 12 Effective this 16th day of June 13 14 Maria dilor 15 Maria Ailor, Interim Director Arizona Department of Insurance and Financial Institutions 16 17 18 19 20 21 22

CONSENT TO ORDER

1. Respondent acknowledges that it has been served with a copy of the foregoing Consent Order in the above-referenced matter, has read it, is aware of its right to an administrative hearing in this matter and has knowingly and voluntarily waived that right.

- 2. Respondent accepts the personal and subject matter jurisdiction of the Department over it in this matter.
- 3. Respondent acknowledges that no promise of any kind or nature has been made to induce it to sign this Consent to Order and it has done so knowingly and voluntarily.
- 4. Respondent acknowledges and agrees that the acceptance of this Consent to Order by the Director is solely to settle this matter and does not preclude the Department from instituting other proceedings as may be appropriate now or in the future. Furthermore, and notwithstanding any language in this Consent Order, this Consent Order does not preclude in any way any other state agency or officer or political subdivision of this state from instituting proceedings, investigating claims, or taking legal action as may be appropriate now or in the future relating to this matter or other matters concerning Respondent, including but not limited to violations of Arizona's Consumer Fraud Act. Respondent acknowledges that, other than with respect to the Department, this Consent Order makes no representations, implied or otherwise, about the views or intended actions of any other state agency or officer or political subdivision of the state relating to this matter or other matters concerning Respondent.

1	COPY of the foregoing delivered by E-mail
	this <u>16th</u> day of <u>June</u> , 2025, to:
2	Allen Financial Insurance Group Inc
3	Eric Moats, Esq.
	May Potenza Baran & Gillespie
4	emoats@maypotenza.com
5	Attorney for Respondent
	COPY of the foregoing delivered/emailed same date, to:
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_	Deian Ousounov, Chief Deputy Director of Finance
7	Alena Caravetta, Regulatory Legal Affairs Officer Rachel Smith, Insurance Analyst
8	Steven Fromholtz, Licensing Division Manager
	Aqueelah Currie, Licensing Supervisor
9	Linda Lutz, Legal Assistant
10	Arizona Department of Insurance and Financial Institutions
10	100 North 15th Avenue, Suite 261 Phoenix, Arizona 85007-2630
11	Thomas, Thizona 05007 2050
10	Ana Starcevic
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