

**LICENSING**

☎ 602-771-2800 | Financial Services ✉ [felicensing@difi.az.gov](mailto:felicensing@difi.az.gov)  
☎ 602-771-2800 | Real Estate Appraisal ✉ [realicensing@difi.az.gov](mailto:realicensing@difi.az.gov)  
☎ 602-364-4457 | Insurance Licensing ✉ [insurancelicensing@difi.az.gov](mailto:insurancelicensing@difi.az.gov)

You are receiving this notification as a licensee who holds a renewal eligible license that has not yet been renewed.

**IMPORTANT – If you do not receive emails from the new portal, please make sure to check your SPAM and that your company whitelists the domain thentiacloud.com**

[Login Instructions for Returning Users](#)

[Renewal Instructions](#)

[Advance Fee Loan Broker Renewal Information](#)

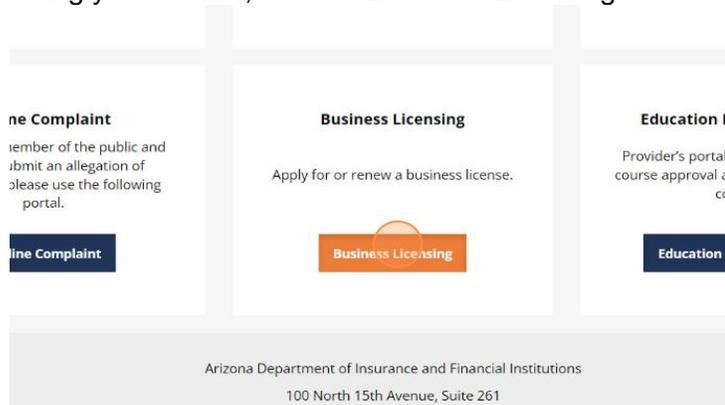
[Consumer Lender Renewal Information](#)

[Debt Management Companies Renewal Information](#)

[Sales Finance Companies Renewal Information](#)

## Login Instructions for returning users

1. Navigate to the Thentia Portal <https://azdifi.portalus.thentiacloud.net>
2. Using your mouse, click on Business Licensing



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3. Click on 'Forgot Password', as your old password did not migrate to the new platform.

**Business Licensing**

E-mail

Password

Sign In Forgot Password

New to this site? [Activate Now](#)

4. Enter your email address from the old portal and select Reset Password.

**Forgot your password?**

Enter your e-mail address on file below and we will send you a temporary password.

E-mail

Reset Password Cancel

5. You will receive an email with a temporary password. Click on Return to login.

**Check your e-mail!**

If the email address you submitted for the password reset is the email address The Department of Insurance and Financial Institutions has on file, we've sent you password reset instructions.

Note: It may take up to 10 minutes for the reset email to come through, depending on your email provider.

**Didn't receive the email?**

1. Make sure you used the email address The Department of Insurance and Financial Institutions has on file for you.
2. Confirm you have whitelisted (also known as trusted sender) all emails from [noreply@thentiacloud.com](mailto:noreply@thentiacloud.com).
3. After completing the above, please request a password reset again.

If you believe you no longer have access to the email The Department of Insurance and Financial Institutions has on file for you, please email [info@difi.az.gov](mailto:info@difi.az.gov).

Return to login

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6. Now you will log in using the email address you registered with and the temporary password emailed to you. Tip: Copy and paste the password to avoid mistakes.



### Business Licensing

Sign In

New to this site? [Activate Now](#)

7. Upon signing in for the first time you will be prompted to choose 3 security questions. Choose your questions and answers, and click submit.

**Two-Stage Authentication: Security Questions**

To help protect the privacy of your account, please select three questions below and provide corresponding answers.

Security question 1 \*

Answer \*

Security question 2 \*

Answer \*

Security question 3 \*

Answer \*

Submit

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8. Now, you will choose a new password. Make sure to follow the instructions on this page for choosing your password. Click submit.

**Password Reset**

To help protect the privacy of your account, please provide a new password and confirm it below. Your new password must be at least 8 characters, contain a minimum of one upper case letter, one number and one special character. Your new password must not contain your first name, last name, address state, country, zip code, birth date, or commonly used words like "password".

Password strength: Weak

New password \*

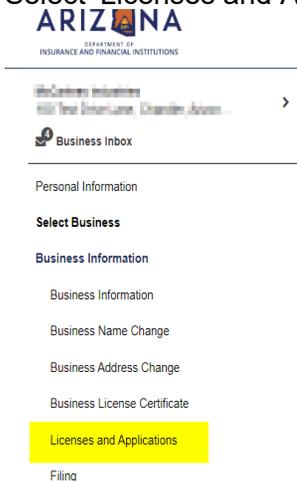
Confirm password \*

**Submit**

9. You are now logged in to your business account and can start your renewal.

## Renewal Instructions

1. Select 'Licenses and Applications' from the left-hand menu.



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### 2. Select the license you would like to renew by clicking the Start Renewal Button.

**Approved Licenses**

In time of renewal, please click the start renewal button to begin.

Your license information is listed below.

Business Name	License Number	License Type	License Status	License Expiration Date	Renewal Status	
McCartney Industries	AMC-2000810	Appraisal Management Company	Active	04/04/2025	Not Started	
McCartney Industries	2000785	Appraisal Management Company	Expired	04/02/2021	Not Started	
McCartney Industries	EA-2000808	Escrow Agency	Active	09/30/2024	Not Started	
McCartney Industries	SF-2000854	Sales Finance Company	Active	06/30/2025	Not Started	
McCartney Industries	SF-2000809	Sales Finance Company	Expired	03/31/2021	Not Started	
McCartney Industries	ALB-2000786	Advance Fee Loan Broker	Suspended	03/31/2024	In Progress	
McCartney Industries	CL-2000806	Consumer Lender	Active	06/30/2024	Not Started	<a href="#">Start Renewal</a>
McCartney Industries	DM-2000807	Debt Management Company	Active	06/30/2024	Not Started	<a href="#">Start Renewal</a>

### 3. If you also need to renew branches, on the left side menu, scroll down and select to Branches.

- Personal Information
- Select Business
- Business Information**
  - Business Information**
  - Business Name Change
  - Business Address Change
  - Business License Certificate
  - Licenses and Applications
  - Filing
  - Examination
- Contacts**
  - Owners and Key Individuals
  - Add/Terminate Owners and Key Individuals
- Access**
  - Account Settings
  - User Accounts
- Branches**
  - Branches

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4. Once on the Branch screen, select the branches you would like to renew.

**Branches**

Operating/Active Branches

Please ensure renewals for branches are submitted within the renewal period dates indicated below.  
Your branch information is listed below:

Branch License Number	Business	Branch Location Name	Category	Status	Branch Expiry Date	Renewal Dates	
EA-BR-0000614	Dodge Inc	Chandler, AZ #456	Escrow Agent - Branch	Active	12/31/2024	11/01/2024 - 01/31/2025	▲Certificate
SF-BR-0000613	Dodge Inc	Gilbert, AZ #452	Sales Finance Company - Branch	Active	06/30/2024	05/01/2024 - 07/31/2024	▲Certificate <b>Start Renewal</b>
CL-BR-0000607	Dodge Inc	Saginaw, MI Branch 345	Consumer Lender - Branch	Active	06/30/2024	05/01/2024 - 07/31/2024	▲Certificate <b>Start Renewal</b>
0000039	Dodge Inc	Copper Mountain, CO #352	Debt Management Company - Branch	Active	06/30/2024	05/01/2024 - 06/29/2024	▲Certificate <b>Start Renewal</b>
0000006	Dodge Inc	Oscoda, MI Branch 552	Debt Management Company - Branch	Active	03/01/2025	12/31/2024 - 02/28/2025	▲Certificate <b>Start Renewal</b>
DM-BR-0000661	Dodge Inc	Clarkston, MI #123	Debt Management Company - Branch	Active	06/30/2024	05/01/2024 - 06/29/2024	▲Certificate <b>Start Renewal</b>

## Advance Fee Loan Broker

- **You must renew your advance fee loan broker license(s) by or before June 30.**
- **Any advance fee loan broker license not renewed by June 30 will be suspended on July 1, and any advance fee loan broker license not renewed by July 31 will expire and no longer be renewal eligible.**
- **Arizona law does not provide any exception (A.R.S § 6-1305.C).**

**Company Renewal: \$25**

**Instructions:**

- Refer to the Login Instructions for Returning Users and Renewal Instructions above.
- **Processing Time:** Please allow up to three weeks for your license renewal(s) to be processed. Check your license record to make sure that the licenses that you wish to continue have been renewed.

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## Consumer Lender

- **You must renew your consumer lender license(s) by or before June 30.**
- **Any consumer lender license not renewed by June 30 will expire, and any consumer lender license not late renewed by July 31 will no longer be renewal eligible.**
- **A \$25 per day late fee will apply to renewal applications submitted on and after July 1.**
- **Arizona law does not provide any exception (A.R.S § 6-603.E, 6-604.B).**

**Company Renewal: \$1,000**  
**Branch Renewal: \$200**

**Instructions:**

- Refer to the Login Instructions for Returning Users and Renewal Instructions above.
- Processing Time: Please allow up to three weeks for your license renewal(s) to be processed. Check your license record to make sure that the licenses that you wish to continue have been renewed.

## Debt Management Company

- **You must renew your debt management company license(s) by or before June 30.**
- **Any debt management company license not renewed by June 30 will expire and can no longer be renewed.**
- **Arizona law does not provide any exception (A.R.S § 6-707.C).**

**Company Renewal: \$500**  
**Branch Renewal: \$200 (per branch)**

**Instructions:**

- Refer to the Login Instructions for Returning Users and Renewal Instructions above.
- Processing Time: Please allow up to three weeks for your license renewal(s) to be processed. Check your license record to make sure that the licenses that you wish to continue have been renewed.

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## Sales Finance Company

- **You must renew your sales finance company license(s) by or before June 30.**
- **Any sales finance license not renewed by June 30 will expire, and any sales finance license not late renewed by July 31 will no longer be renewal eligible.**
- **A \$25 per day late fee will apply to renewal applications submitted on and after July 1.**
- **Arizona law does not provide any exception (A.R.S § 44-282.F).**

**Company Renewal: \$500**

**Branch Renewal: \$200 (per branch)**

### Instructions:

- Refer to the Login Instructions for Returning Users and Renewal Instructions above
- Processing Time: Please allow up to three weeks for your license renewal(s) to be processed. Check your license record to make sure that the licenses that you wish to continue have been renewed.

Sign up for the Department mailing lists to receive notifications of bulletins, press releases, and more. <https://difi.az.gov/mailling-lists>

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