

Arizona Department of Insurance

Orders Filed: 1/1/2020 - 12/31/2020

<u>Docket Number</u>	<u>Type of Action</u>	<u>Party Name</u>	<u>Dates:</u>	<u>Fines:</u>	
<u>Matter Name</u>	<u>Settled by</u> <u>Consent</u> <u>Source</u>	<u>License #</u> <u>/ NAIC #</u>	<u>Order</u> <u>SS or CD</u>	<u>Civil Penalty</u> <u>Restitution</u>	<u>Ordered*</u>
19A-117-INS Guzman, Romeo Urbano and Romeo U. Guzman Agency, LLC	Summary Suspension (Appealable Agency Action)	Romeo Urbano Guzman 1485991 / Romeo U. Guzman Agency, LLC 18-5582 /	1/6/2020 8/20/2019	\$0.00	Revocation of License Restitution of \$30,959.00 Restitution of \$21,000.00
	Yes Investigations				
19A-182-INS LOVELL, GARY WADE	Consent Order	Gary Wade Lovell /	1/6/2020	\$250.00 \$0.00	CMP CMP
	Yes				
19A-126-INS Rico, Dominic Ruben and Dominic Rico Insurance, LLC	Revocation (Contested Case)	Dominic Ruben Rico 9064324 / Dominic Rico Insurance, LLC 9476846 /	1/7/2020	\$0.00 \$0.00	License Revocation re Dominic Ruben Rico License Revocation re Dominic Rico Insurance, LLC
	Yes Investigations				
19A-048-INS Williams, Koreasa Maria and Glam Insurance Services, LLC	Revocation (Contested Case)	Koreasa Maria Williams 8430816 / Glam Insurance Services, LLC 17893137 /	1/9/2020	\$0.00 \$0.00	Revocation of License re M. W. Koreasa Revocation of License re Glam Insurance Services
	No Licensing				

Report Key: SS or CD: Summary Suspension or Cease and Desist

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19A-103-INS Victor, David Sylvon	Revocation (Contested Case)		David Sylvon Victor 17774371	/	1/13/2020	\$0.00 \$0.00	License Revocation
	No	Investigations					
20A-003-INS PHOENIX HEALTH PLANS, INC. (NAIC NO. 10160)	Withdrawal		Phoenix Health Plans, Inc.	/	1/16/2020	\$0.00 \$0.00	Order Approving Withdrawal
	No	FAD					
20A-004-INS SOCIAL SERVICES PROVIDERS CAPTIVE INSURANCE COMPANY (NAIC NO. 14674)	Withdrawal		Social Services Providers Captive Insurance	/	1/16/2020	\$0.00 \$0.00	Order Approving Withdrawal
	No	FAD					
20A-005-INS ARGONAUT-SOUTHWEST INSURANCE COMPANY (NAIC NO. 19844)	Surrender of Certificate of Authority		Argonaut-Southwest Insurance Company	/	1/23/2020	\$0.00 \$0.00	Surrender of Certificate of Authority
	No	FAD					
20A-006-INS SELECT MARKETS INSURANCE COMPANY (NAIC NO. 19836)	Surrender of Certificate of Authority		Select Markets Insurance Company	/	1/23/2020	\$0.00 \$0.00	Surrender of Certificate of Authority
	No	FAD					
20A-007-INS SC INSURANCE COMPANY (NAIC NO. 14312)	Withdrawal		SC Insurance Company	/	1/27/2020	\$0.00 \$0.00	Order Approving Withdrawal
	No	FAD					

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20A-008-INS FLORIDA SPECIALTY INSURANCE COMPANY (NAIC NO. 17248)	Surrender of Certificate of Authority		Floriday Specialty Insurance Company	/	1/28/2020	\$0.00 \$0.00	Surrender of the Certificate of Authority
	No	FAD					
20A-012-INS HOOPER, RYAN EDWARD	Consent Order		Ryan Edward Hooper	/	2/4/2020	\$0.00 \$0.00	License Revocation
	Yes	Investigations					
19A-104-INS Damron, Bonita Jean	Revocation (Contested Case)		Bonita Jean Damron 1160727	/	2/4/2020	\$0.00 \$0.00	Revocation
	No	Investigations					
20A-009-INS DIAMOND, MARK STEPHEN	Surrender of Certificate of Authority		Mark Stephen Diamond	/	2/4/2020	\$0.00 \$0.00	Voluntarily Surrender of License
	Yes						
20A-011-INS STEPHEN, JOHN WESLEY	Consent Order		John Wesley Stephen	/	2/4/2020	\$0.00 \$0.00	License Suspension to 07/28/2020
	No	Investigations					
20A-013-INS AUTO ASSURANCE GROUP INC.	Cease and Desist (Appealable Agency Action)		Auto Assurance Group Inc.	/	2/6/2020	\$0.00 \$0.00	Order to Cease and Desist
	No	Investigations					

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20A-014-INS PACO ASSURANCE COMPANY, INC. (NAIC NO. 10222)	Surrender of Certificate of Authority		Paco Assurance Company, Inc.	/	2/11/2020	\$0.00 \$0.00	Surrender of Certificate of Authority
	No	FAD					
20A-020-INS UNITED MISSOURI INSURANCE COMPANY	Withdrawal		United Missouri Insurance Company	/	2/26/2020	\$0.00 \$0.00	Order Approving Withdrawal
	No	FAD					
20A-019-INS FORT WAYNE MEDICAL SURETY COMPANY, RISK RETENTION GROUP	Withdrawal		Fort Wayne Medical Surety Company, Risk R	/	2/26/2020	\$0.00 \$0.00	Order Approving Withdrawal
	No	FAD					
19A-114-INS Austin, Angela Marie	Revocation (Contested Case)		Angela Marie Austin 18693856	/	3/3/2020	\$0.00 \$0.00	License Revocation
	No	Investigations					
20A-021-INS Fabiola Ortiz and B&B Property Damage Management	Cease and Desist (Appealable Agency Action)		Fabiola Ortiz B&B Property Damage Management	/	3/9/2020	\$0.00 \$0.00	Order to Cease and Desist
	No	Investigations		/			

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20A-023-INS PARRA, CARLOS ROLANDO AND INSURE ME BETTER LLC	Consent Order		Carlos Rolando Parra /		3/11/2020	\$250.00 \$0.00	Civil Money Penalty
	Yes	Investigations	Insure Me Better LLC 13350360	/			
19A-067-INS Lorenzo, Jazmin	Revocation (Contested Case)		Jazmin Lorenzo 18940639	/	3/20/2020	\$0.00 \$0.00	License Revocation
	No	Licensing					
20A-024-INS U.S. Financial Life Insurance Company (NAIC NO. 84530) BY HERITAGE LIFE INSURANCE COMPANY	Acquisition		U.S. Financial Life Insurance Company / 84530 Heritage Life Insurance Company / 64394		4/1/2020	\$0.00 \$0.00	Order Approving Acquisition
	No	FAD					
19A-135-INS Katz, Steven Lawrence	License Denial (Appealable Agency Action)		Steven Lawrence Katz 17857540	/	4/6/2020	\$0.00 \$0.00	License Application Denied
	No	Licensing					
20A-025-INS DEWITT, STEVEN LEE	Consent Order		Steen Lee Dewitt 126784	/	4/15/2020	\$250.00 \$0.00	Civil Money Penalty
	Yes	Investigations					

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20A-026-INS MAFARA, JACK DOMINIC JR	Consent Order		Jack Dominic Mafara Jr.	/ 5717944	4/20/2020	\$500.00 \$0.00	Civil Money Penalty
	Yes	Investigations					
20A-030-INS KALEL, EDDE & GUARDIAN AGENCY PARTNERS	Consent Order		Edde Kalel 8896768	/	4/28/2020	\$0.00 \$0.00	Edde Kalel License Suspension thru 11/28/2020 Guardian Agency Partners Suspension thru
	Yes	Investigations	Guardian Agency Partners	/ 18795629			
20A-010-INS AMERICAN FAMILY CONNECT PROPERTY AND CASUALTY INSURANCE AMERICAN FAMILY CONNECT	Consent Order		American Family Connect Property and Casua	/ 29068	5/6/2020	\$50,000.00 \$0.00	Civil Money Penalty
	No	Other					
19A-109-INS Wiedrich, Jeffrey Blaine	Revocation (Contested Case)		Jeffrey Blaine Wiedrich 6743119	/	5/26/2020	\$0.00 \$0.00	License Surrender
	Yes	Investigations					
20A-034-INS STEWARD HEALTH CHOICE, INC. AND TITAN RISK RETENTION GROUP, INC.; TITAN RISK RETENTION	Acquisition		Steward Health Choice, Inc. / 15081		6/1/2020	\$0.00 \$0.00	Order Approving Acquisition
	No	FAD	Titan Risk Retention Group, Inc. / 16409				
			Dr. Ralph de la Torre and RDLT-SHCI Manag	/			

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20A-037-INS PALOMINO, MICHAEL, JOSEPH II AND PALOMINO INSURANCE AGENCY, INC.	Consent Order		Michael Joseph Palomino II 135783	/	6/11/2020	\$750.00 \$0.00	Civil Money Penalty
	Yes	Investigations	Palomino Insurance Agency Inc. 10165149	/			
20A-038-INS PRIDE HOME WARRANTY INC.	Cease and Desist (Appealable Agency Action)		Pride Home Warranty Inc. /		6/15/2020 6/17/2020	\$0.00 \$0.00	Cease and Desist
	No	Investigations					
20A-043-INS WINSURE CAPTIVE INSURANCE COMPANY	Withdrawal		Winsure Captive Insurance Company / 15491		7/16/2020	\$0.00 \$0.00	Order Approving Withdrawal
	No	FAD					
20A-033-INS NATIONAL GENERAL INSURANCE COMPANY	Market Conduct		National General Insurance Company / 23728		7/20/2020	\$75,000.00 \$0.00	Civil Money Penalty
	Yes	MOD					
20A-045-INS XENIA ASSURANCE COMPANY OF ILLINOIS INTO XENIA ASSURANCE COMPANY, INC.	Merger		Xenia Assurance Company, Inc. / 15294		7/28/2020	\$0.00 \$0.00	Order Approving Merger
	Yes	FAD					

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19A-131-INS FIELDS, MYKEL REN	Revocation (Contested Case)		Mykel R Fields	/	8/11/2020	\$0.00 \$0.00	License Revocation
	No	Investigations					
20A-015-INS THOMPSON, JEFFREY FRANCIS	Consent Order		Jeffrey Thompson 6732506	/	8/11/2020	\$0.00 \$0.00	License Revocation
	Yes	Investigations					
20A-046-INS PIC RISK, INC.	Withdrawal		PIC Risk, Inc.	/ 15120	8/18/2020	\$0.00 \$0.00	Order Approving Withdrawal
	No	FAD					
19A-150-INS Kent, Andrew Cooper and ACK Holdings, LLC dba Strategic Risk Solutions Group	Revocation (Contested Case)		Andrew Cooper Kent 17767982	/	8/18/2020	\$0.00 \$0.00	License Revocation
	No	Investigations	ACK Holdings, LLC 18306143	/			
20A-047-INS STEPHENS, SHELLY RAE	Consent Order		Shelly Rae Stephens 16823845	/	8/24/2020	\$250.00 \$0.00	Civil Money Penalty
	No	Investigations					

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20A-049-INS STEWARD HEALTH CHOICE, INC.	Withdrawal		Steward Health Choice, Inc.	/ 15081	8/25/2020	\$0.00 \$0.00	Order Approving Withdrawal
	No	FAD					
20A-052-INS MAGELLAN COMPLETE CARE OF ARIZONA, INC.	Acquisition		Magellan Complete Care of Arizona, Inc.	/ 14641	9/4/2020	\$0.00 \$0.00	Order Approving Acquisition
	No	FAD	Molina Healthcare, Inc.	/			
20A-050-INS AMERICAN SERVICE INSURANCE COMPANY, INC	Summary Suspension (Appealable Agency Action)		American Service Insurance Company, Inc.	/ 42897	9/4/2020	\$0.00 \$0.00	Order Summarily Suspending Certificate
	No	FAD					
20A-051-INS AMERISERV LIFE INSURANCE COMPANY	Withdrawal		Ameriserv Life Insurance Company	/ 86550	9/4/2020	\$0.00 \$0.00	Order Approving Withdrawal
	No	FAD					
20A-056-INS HEARTLAND RISK MANAGEMENT COMPANY	Withdrawal		Heartland Risk Management Company	/ 14253	9/14/2020	\$0.00 \$0.00	Order Approving Withdrawal
	No	FAD					

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19A-119-INS Toledo, Joanna Melissa	Revocation (Contested Case)		Joanna Melissa Toledo 17113420	/	9/18/2020	\$0.00 \$0.00	License Revocation
	No	Investigations					
20A-058-INS JUST AUTO INSURANCE, INC. BY MANCHESTERSTORY VENTURE FUND, L.P.	Acquisition		Just Auto Insurance, Inc. /		9/24/2020	\$0.00 \$0.00	Order Approving Acquisition of Control
	No	FAD	Just Auto Insurance, Inc. / 16648				
20A-059-INS MILLER, GIAMMODA LEWIS	Consent Order		Giammoda Lewis Miller 16781513	/	9/29/2020	\$250.00 \$0.00	Civil Penalty
	No	Investigations					
20A-061-INS JUST AUTO INSURANCE, INC.			Just Auto Insurance, Inc. /		10/13/2020	\$0.00 \$0.00	Order Approving Acquisition
	No	FAD					
20A-063-INS S.USA LIFE INSURANCE COMPANY, INC. (NAIC NO. 60183) BY PROSPERITY GROUP HOLDINGS, LP	Acquisition		S.USA Life Insurance Company, Inc. / 60183		10/20/2020	\$0.00 \$0.00	Order Approving Acquisition
	No	FAD	Prosperity Group Holdings, LP /				

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20A-062-INS TRANSAMERICA PREMIER LIFE INSURANCE COMPANY	Merger		Transamerica Premier Life Insurance Compan	/ 66281	10/20/2020	\$0.00 \$0.00	Order Approving Merger
	No	FAD					
20A-064-INS The Medical Alliance Insurance Company, Inc.	Withdrawal		The Medical Alliance Insurance Company, Inc	/ 14488	10/23/2020	\$0.00 \$0.00	Order Approving Withdrawal
	No	FAD					
19A-176-INS SMITH, VERNON LEE	Revocation (Contested Case)		Vernon Lee Smith	/	10/23/2020	\$250.00 \$0.00	Civil Money Penalty
	Yes	Licensing					
19A-157-INS GILLIES, TIFFANY	Revocation (Contested Case)		Tiffany Gillies	/	10/30/2020	\$0.00 \$0.00	License Revocation
	No	Licensing					
20A-065-INS Hoffman, Arthur Stewart	Consent Order		Arthur Stewart Hoffman	/	11/5/2020	\$250.00 \$0.00	Civil Money Penalty
	No	Investigations					
20A-068-INS HAMILTON, LUKE ALLEN VICTOR	Consent Order		Luke Allen Victor Hamilton	/	11/9/2020	\$750.00 \$0.00	Civil Penalty
	No	Investigations					

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20A-066-INS SUPERIOR VISION INSURANCE, INC.	Acquisition		Superior Vision Insurance, Inc.	/ 60188	11/10/2020	\$0.00 \$0.00	Order Approving Acquisition
	No	FAD					
20A-067-INS SOLSTICE HEALTHPLANS OF ARIZONA, INC.	Acquisition		Solstice Healthplans of Arizona, Inc.	/ 16610	11/16/2020	\$0.00 \$0.00	Order Approving Acquisition
	No	FAD	UnitedHealth Group Incorporated	/			
20A-073-INS COWART, JAMES BARRINGTON JR	Consent Order		James Cowart	/	11/23/2020	\$250.00 \$0.00	Civil Money Penalty
	No	Investigations					
20A-031-INS ASSHLEY, NIKKITA NATASHA ELIZABETH	Revocation (Contested Case)		Nikkita Natasha Elizabeth Ashley	/	11/24/2020	\$0.00 \$0.00	License Revocation
	No	Licensing					
20A-076-INS PACIFIC ANNUITY REINSURANCE COMPANY	Withdrawal		Pacific Annuity Reinsurance Company	/ 14682	12/2/2020	\$0.00 \$0.00	Order Approving Withdrawal
	No	FAD					

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20A-074-INS HARMONY HOME WARRANTY, LLC	Cease and Desist (Appealable Agency Action)			/	12/3/2020	\$0.00 \$0.00	Order to Cease and Desist
	No	Investigations		/			
20A-069-INS RIDGLEY, RHONDA JAUAN; CETTA, JOSEPH PAUL; ALL OUT NOW BAILL BONDS LLC	Cease and Desist (Appealable Agency Action)		Rhonda Jauan Ridgley 15972640	/	12/3/2020	\$0.00 \$0.00	Order to Cease and Desist
	No	Investigations	Joseph Paul Cetta 16213001	/			
			All Out Now Bail Bonds LLC 16106000	/			
20A-044-INS Great-West Life Assurance Company	Merger		Great-West Life Assurance Company / 80705		12/4/2020	\$0.00 \$0.00	Order Approving Merger
	No	FAD					
20A-041-INS MCPHERSON, MATTHEW JAMES	Revocation (Contested Case)		Matthew J. McPherson 19296156	/	12/8/2020	\$0.00 \$0.00	License Revocation - Default Order
	Yes	Licensing					
20A-077-INS SCT Insurance Company	Withdrawal		CST Insurance Company / 15594		12/8/2020	\$0.00 \$0.00	Order Approving Withdrawal
	No	FAD					

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20A-080-INS TIPPECANOE LIFE INSURANCE COMPANY	Withdrawal		Tippecanoe Life Insurance Company	/ 94714	12/17/2020	\$0.00 \$0.00	Order Approving Withdrawal
	No	FAD					
20A-079-INS RIOS, HARNY OBED	Consent Order		Harny Obed Rios	8835021 /	12/17/2020	\$1,250.00 \$0.00	Suspension (30 days) Civil Money Penalty
	No	Investigations					
20A-081-INS Admiral Indemnity Company	Release of Deposit		Admiral Indemnity Company	/ 44318	12/21/2020	\$0.00 \$0.00	Order Releasing Arizona Deposit
	No	FAD		/			
20A-082-INS Berkley Casualty Company	Release of Deposit		Berkley Casualty Company	/ 15911	12/21/2020	\$0.00 \$0.00	Order Releasing Arizona Deposit
	No	FAD					

Total Civil Penalty for Period \$130,250.00

Total Restitution for Period \$0.00

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