STATE OF ARIZONA FILED

DEC 1 2 2018

STATE OF ARIZONA

DEPT OF INSURANCE

DEPARTMENT OF INSURANCE

In the Matter of:

No. 18A-134-INS

JARAMILLO, MICHELLE IRENE (f/k/a LEIGHTON, MICHELLE IRENE)

ORDER

Petitioner.

On December 10, 2018, the Office of Administrative Hearings, through

Administrative Law Judge Velva Moses-Thompson, issued an Administrative Law Judge

Decision ("Recommended Decision"), received by the Interim Director of the Department of

Insurance ("Interim Director") on December 11, 2018, a copy of which is attached and

incorporated by this reference. The Interim Director of the Department of Insurance has

reviewed the Recommended Decision and enters the following Order:

- The Interim Director adopts the Recommended Findings of Fact and Conclusions of Law.
- 2. The Interim Director denies **Michelle Irene Jaramillo's** application for an Arizona insurance producer license.

NOTIFICATION OF RIGHTS

Pursuant to Arizona Revised Statutes ("A.R.S.") § 41-1092.09, Petitioner may request a rehearing with respect to this order by filling a written motion with the Interim Director of the Department of Insurance within 30 days of the date of this Order, setting forth the basis for relief under A.A.C. R20-6-114(B). Pursuant to A.R.S. § 41-1092.09, it is not necessary to request a rehearing before filing an appeal to Superior Court.

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1	Petitioner may appeal the final decision of the Interim Director to the Superior Court
2	of Maricopa County for judicial review pursuant to A.R.S. § 20-166. A party filing an appeal
3	must notify the Office of Administrative Hearings of the appeal within ten days after filing
4	the complaint commencing the appeal, pursuant to A.R.S. § 12-904(B).
5	DATED this 12 th day of December, 2018.
6	7///
7	Keith A. Schraad, Interim Director
8	Arizona Department of Insurance
9	
10	
11	COPY of the foregoing mailed this
12	day of <u>December</u> , 2018, to:
13	Michelle Irene Jaramillo 2117 W. Tyson St.
14	Mesa, AZ 85224
15	Petitioner
16	Michelle Irene Jaramillo 3521 E. Brown Rd., Ste. 103
17	Mesa, AZ 85213 Petitioner
18	Office of Administrative Hearings
19	1740 West Adams St., Lower Level Phoenix, Arizona 85007
20	COPY delivered same date to:
21	Mary Kosinski, Executive Assistant for Regulatory Affairs
22	Catherine O'Neil, Consumer Legal Affairs Officer Steven Fromholtz, Asst. Dir., Consumer Protection Division
23	Mary Jordan, Business Services Supervisor Aqueelah Currie, Licensing Supervisor
24	Sharyn Kerr, Consumer Protection Division Arizona Department of Insurance
25	2910 North 44th Street, Suite 210 Phoenix, Arizona 85018

COPY sent same date via electronic mail to:

Deian Ousounov

Assistant Attorney General

AdminLaw@azag.gov
Attorney for the Department of Insurance

Hanane Martine Francine Martinez

DEC 11 2018

IN THE OFFICE OF ADMINISTRATIVE HEARINGS

DEPT. OF INSURANCE

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In the Matter of:

JARAMILLO, MICHELLE IRENE

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No. 18A-134-INS

ADMINISTRATIVE LAW JUDGE **DECISION**

(f/k/a LEIGHTON, MICHELLE IRENE)

Petitioner.

HEARING: December 3, 2018

APPEARANCES: Petitioner Michelle Irene Jaramillo appeared on behalf of herself. Assistant Attorney General Deian Ousounov appeared on behalf of the Arizona Department of Insurance.

ADMINISTRATIVE LAW JUDGE: Velva Moses-Thompson

FINDINGS OF FACT

- 1. In 1995, Petitioner Michelle Irene Jaramillo pleaded guilty to the felony of "welfare fraud", a violation of California Welfare and Institutions Code § 10980(c)(2) in the Superior Court of California, County of Ventura. See Exhibits 3 and 4.
- 2. The conviction was based upon Ms. Jaramillo's receipt of excess subsidized housing payments. See Exhibit 3.
- 3. In February of 2002, Ms. Jaramillo pleaded guilty to the felony of "grand theft by embezzlement" in the Superior Court of California, County of Ventura, based upon Ms. Jaramillo's work as a bookkeeper for a medical doctor. See Exhibits 3 and 5.
- 3. On August 31, 2018, Ms. Jaramillo filed with the Arizona Department of Insurance ("Department") an application for an Arizona resident property and casualty producer license ("August 31, 2018 application"). See Exhibit 1.
- Through the August 31, 2018 application, Ms. Jaramillo disclosed that 4. she had been found guilty of a felony. See id.

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- 5. Ms. Jaramillo submitted with the August 31, 2018 application an order from the State of California granting consent for Ms. Jaramillo to engage in the business of insurance. See Exhibit 2.
- 6. Ms. Jaramillo provided a statement regarding the facts surrounding the embezzlement felony with the August 31, 2018 application. See id.
- 7. Ms. Jaramillo did not provide a statement regarding the conviction for welfare fraud with the August 31, 2018 application. See id.
- 8. On or about September 13, 2018, the Department notified Ms. Jaramillo that her application had been denied based on ARIZ. REV. STAT. sections 20-295(A)(6) and (A)(8). See Exhibit 6.
 - 9. On or about October 12, 2018, Ms. Jaramillo requested a hearing.
- 10. On October 26, 2018, the Department issued a Notice of Hearing setting the above-captioned matter for hearing on December 3, 2018 at the Office of Administrative Hearings in Phoenix, Arizona.
 - 11. A hearing was held on December 3, 2018.
- 12. Ms. Jaramillo testified on behalf of herself. The Department presented the testimony of Aqueelah Currie, its Licensing Supervisor.
- 13. Ms. Jaramillo has been working for an insurance company in Arizona for almost two years, but her employer had not applied for a "1033 waiver" from the State of Arizona. See Hearing Audio 42:34 43:47 and 45:00 49:22. Ms. Currie testified that the insurance company was required under federal law to obtain a 1033 waiver from the State of Arizona before it hired Ms. Jaramillo, due to her felony convictions for welfare fraud and theft. See id.
- 14. During Ms. Jaramillo's work as a bookkeeper for a medical doctor in California, Ms. Jaramillo had access to the office's finances and was responsible for the office ledger. Ms. Jaramillo fought the charge of embezzlement for almost two years before entering a guilty plea at the advice of her attorney.
- 15. Prior to filing the August 31, 2018 application, Ms. Jaramillo submitted an insurance license application to the Department in which she answered "No" to the

question of whether she had ever been denied a professional license. See Hearing Audio at 45:00 – 46:00 and 49:34 - 49:56.

- 16. The Department later learned that the State of California had denied Ms. Jaramillo's application for an insurance license. See Hearing Audio at 59:40 50:24. The Department allowed Ms. Jaramillo to withdraw the application and submit a second application. See id.
- 17. At hearing, Ms. Jaramillo testified to the effect that she knows that she does not look good on paper, but she that she is a good person and has turned her life around.
- 18. Although Ms. Jaramillo testified at the hearing that she provided a statement regarding the circumstances surrounding her conviction for welfare fraud with the August 31, 2018 application, Ms. Jaramillo did not provide a copy of the statement at the hearing.
- 19. Ms. Jaramillo testified that she was young and naïve when she was convicted of welfare fraud. Ms. Jaramillo also stated that she did not receive funds directly but the money was given to her landlord. Ms. Jaramillo testified that at the time of the conviction, she believed that the overpayment was the Department's fault because the Department should have known that she was not eligible for the excess payments.
- 20. Ms. Jaramillo denied that she embezzled funds. Ms. Jaramillo testified that the doctor for whom she worked would take petty cash and go to the farmer's market. Ms. Jaramillo stated that it was not a wise business practice and decided to quit after working for the doctor for 10 days. Ms. Jaramillo also testified that she was not the only individual who had access to the funds of the medical office. Ms. Jaramillo denied any wrongdoing with respect to her work at the doctor's office.
 - 21. Ms. Jaramillo's testimony is not found to be credible.

CONCLUSIONS OF LAW

1. Ms. Jaramillo bears the burden of persuasion. See ARIZ. REV. STAT. § 41-1092.07(G)(1).

- 2. The standard of proof on all issues in this matter is that of a preponderance of the evidence. ARIZ. ADMIN. CODE § R2-19-119.
 - 3. A preponderance of the evidence is:

The greater weight of the evidence, not necessarily established by the greater number of witnesses testifying to a fact but by evidence that has the most convincing force; superior evidentiary weight that, though not sufficient to free the mind wholly from all reasonable doubt, is still sufficient to incline a fair and impartial mind to one side of the issue rather than the other.

BLACK'S LAW DICTIONARY 1373 (10th ed. 2014).

- 4. The preponderance of the evidence shows that Ms. Jaramillo has been convicted of welfare fraud and grant theft by embezzlement. These convictions show that Ms. Jaramillo used fraudulent, coercive or dishonest practices, or demonstrated incompetence, untrustworthiness or financial irresponsibility in the conduct of business in this state. Consequently, the Department's Director has discretion to deny Ms. Jaramillo's application based on ARIZ. REV. STAT. sections 20-295(A)(6) and (A)(8).
- 5. Ms. Jaramillo has failed to demonstrate by a preponderance of the evidence that the Department's decision to deny her application should be overturned.
 - 6. Ms. Jaramillo's appeal should be dismissed.

ORDER

IT IS ORDERED that Michelle Irene Jaramillo's appeal is dismissed.

In the event of certification of the Administrative Law Judge Decision by the Director of the Office of Administrative Hearings, the effective date of the Order is five days after the date of that certification.

Done this day, December 10, 2018.

/s/ Velva Moses-Thompson Administrative Law Judge

Transmitted electronically to:

Keith A. Schraad, Interim Director Arizona Department of Insurance