# STATE OF ARIZONA

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SEP 1 0 2019

DEPARTMENT OF INSURANCE

DEPT OF INSURANCE BY WELL 9/19/19

In the Matter of:

BICKELL, KATIE ANNE (National Producer Number 18667122)

No. 18A-126-INS

**CONSENT ORDER** 

Respondent

The State of Arizona Department of Insurance ("Department") has received evidence that Katie Anne Bickell has violated provisions of Title 20, Arizona Revised Statutes ("A.R.S."). Respondent wishes to resolve this matter and admits the following Findings of Fact are true and consents to entry of the following Conclusions of Law and Order.

#### FINDINGS OF FACT

- 1. Katie Anne Bickell ("Respondent") is and was at all material times licensed as a resident insurance producer with lines of authority in life and accident and health or sickness insurance, National Producer Number 18667122, which expires October 31, 2021.
- 2. Respondent's addresses of record with the Department are: 7670 E. Broadway Blvd., #203, Tucson, AZ 85710 (business) and 8601 E. Old Spanish Trail, Tucson, AZ 85710 (mailing).
- 3. On or about January 10, 2018, the Department issued to Respondent a license as an insurance producer, National Producer Number 18667122.
- 4. On April 6, 2018, the Department notified Respondent by mail at her mailing address of record that her fingerprint card had been processed and returned by the Arizona Department of Public Safety (DPS) as illegible. The Department requested a replacement set

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of fingerprints along with a completed "Illegible Fingerprint Replacement Form" on or before April 30, 2018. Respondent did not reply to the Department's request.

- 5. On April 16, 2018, the United States Postal Service delivered returned mail to the Department from Respondent's mailing address with a label stating, "Return to Sender, Insufficient Address, Unable to Forward."
- 6. On August 10, 2018, the Department notified Respondent a second time by mail at her business address of record that her fingerprints had been returned by DPS as illegible and that the Department was about to initiate an administrative action against her license for failure to comply with the fingerprint requirement. The Department requested a response by August 22, 2018.
- To date, Respondent has not submitted a full set of fingerprints to the
   Department.

### **CONCLUSIONS OF LAW**

- 1. The Director has jurisdiction over this matter.
- 2. Respondent's conduct, as described above, constitutes the violation of the requirement that an applicant submit a full set of fingerprints to the Department within the meaning of A.R.S. § 20-285(E)(2).
- 3. Respondent's conduct, as described above, constitutes the violation of any provision of A.R.S. Title 20 or any rule, subpoena or order of the Director within the meaning of A.R.S. § 20-295(A)(2).
- 4. Grounds exist for the Director to suspend, revoke, or refuse to renew Respondent's insurance license, impose a civil penalty and/or order restitution pursuant to A.R.S. §§ 20-295(A) and (F).

#### ORDER

#### IT IS HEREBY ORDERED THAT:

- Respondent may surrender her insurance producer license, National Producer
   Number 18667122.
- 2. The hearing, Docket #18A-126-INS, scheduled for **September 17, 2019, at 1:00** p.m. is vacated.

DATED AND EFFECTIVE this 10 day of September 2019

KEITH A. SCHRAAD Director of Insurance

## **CONSENT TO ORDER**

- Respondent has reviewed the foregoing Findings of Fact, Conclusions of Law and Order.
- Respondent admits to the jurisdiction of the Director of Insurance, State of
   Arizona, and admits the foregoing Findings of Fact and consents to the entry of the foregoing
   Conclusions of Law and Order.
- 3. Respondent states that no promise of any kind or nature whatsoever, except as expressly contained in this Consent Order, was made to her to induce her to enter into this Consent Order and that she has entered into this Consent Order voluntarily.
- 4. Respondent acknowledges that the acceptance of this Consent Order by the Director is solely to settle this matter against her and does not preclude any other agency, officer, or subdivision of this state including the Department from instituting civil or criminal proceedings as may be appropriate now or in the future not related to this matter.

1	5. Respondent acknowledges that this Consent Order is an administrative action
2	that the Department will report to the National Association of Insurance Commissioners
3	(NAIC). Respondent further acknowledges that she must report this administrative action to
4	any and all states in which she holds an insurance license and must disclose this
5	administrative action on any license application.
6	Date  Katle Anne Bickell, National Producer #18667122
7 8	COPIES of the foregoing emailed and mailed this it day of September, 2019, to:
9	Katie Anne Bickell 1480 Paseo Verde Parkway, #2117
10	Henderson, NV 89012 Respondent
12	Katie Anne Bickell  bickell.kate@gmail.com  Respondent
13 14 15 16	Mary Kosinski, Regulatory Legal Affairs Officer Steven Fromholtz, Assistant Director, Consumer Protection Aqueelah Currie, Licensing Manager Ana Starcevic, Paralegal Project Specialist Arizona Department of Insurance 2910 North 44th Street, Suite 210 Phoenix, Arizona 85018
7	COPIES of the foregoing delivered electronically, same date to:
9	Tammy Eigenheer, Administrative Law Judge Office of Administrative Hearings
20	Deian Ousounov Assistant Attorney General AdminLaw@azag.gov
22	Attorney for the Department  Mancure Martines
, 1	L#8177016