

SEP 24 2018

STATE OF ARIZONA  
DEPARTMENT OF INSURANCE

DEPT OF INSURANCE  
BY mgk

In the Matter of:

Docket No. 18A-099-INS

**MILLER, DIANA BUELNA**  
(National Producer Number 18618020)

**CONSENT ORDER**

**Respondent.**

The State of Arizona Department of Insurance ("Department") has received evidence that **Diana Buelna Miller (Respondent)** has violated provisions of Title 20, Arizona Revised Statutes ("A.R.S."). Respondent wishes to resolve this matter without the commencement of formal proceedings, and admits the following Findings of Fact are true and consents to entry of the following Conclusions of Law and Order.

**FINDINGS OF FACT**

1. Respondent is, and was at all material times, licensed as a resident insurance producer with lines of authority in property and casualty insurance, National Producer Number 18618020, which expires July 31, 2021.

2. Respondent's addresses of record with the Department are: 1936 E. Glacier Place, Chandler, AZ 85249 (business and mailing) and [dbmiller99@gmail.com](mailto:dbmiller99@gmail.com) (business e-mail).

3. On or about November 30, 2017, the Department issued to Respondent a license as an insurance producer, National Producer Number 18618020.

4. On March 16, 2018, the Department notified Respondent by mail at her mailing/business address of record that her fingerprint card had been processed and returned

1 by the Arizona Department of Public Safety (DPS) as illegible. The Department requested a  
2 replacement set of fingerprints along with a completed "Illegible Fingerprint Replacement  
3 Form" on or before April 6, 2018. Respondent did not reply to the Department's request.

4 5. On April 17, 2018, the Department notified Respondent a second time by mail at  
5 her mailing/business address of record that her fingerprints had been returned by DPS as  
6 illegible and that the Department was about to initiate an administrative action against her  
7 license for failure to comply with the fingerprint requirement. The Department requested a  
8 response by May 4, 2018.

9 6. To date, Respondent has not submitted a full set of fingerprints to the  
10 Department.

#### 11 **CONCLUSIONS OF LAW**

12 1. The Interim Director has jurisdiction over this matter.

13 2. Respondent's conduct as described above constitutes the violation of the  
14 requirement that an applicant submit a full set of fingerprints to the Department within the  
15 meaning of A.R.S. § 20-285(E)(2).

16 3. Respondent's conduct as described above constitutes providing incomplete  
17 information in the license application within the meaning of A.R.S. § 20-295(A)(1).

18 4. Respondent's conduct as described above constitutes the violation of any  
19 provision of A.R.S. Title 20 or any rule, subpoena or order of the director within the meaning of  
20 A.R.S. § 20-295(A)(2).

21 5. Grounds exist for the Interim Director to suspend, revoke, or refuse to renew  
22 Respondent's insurance license, impose a civil penalty and/or order restitution pursuant to  
23 A.R.S. §§ 20-295(A) and (F).

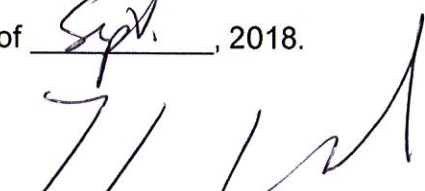
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1 **ORDER**

2 IT IS HEREBY ORDERED THAT:

3 1. Respondent's resident insurance producer license, National Producer Number  
4 18618020, is revoked effective immediately.

5 DATED AND EFFECTIVE this 24<sup>th</sup> day of Sept., 2018.

6  
7  
8   
9 Keith A. Schraad, Interim Director  
Arizona Department of Insurance

10 **CONSENT TO ORDER**

11 1. Respondent has reviewed the foregoing Findings of Fact, Conclusions of Law  
12 and Order.

13 2. Respondent admits to the jurisdiction of the Interim Director of Insurance, State  
14 of Arizona, and admits the foregoing Findings of Fact and consents to the entry of the  
15 foregoing Conclusions of Law and Order.

16 3. Respondent is aware of her right to notice and a hearing at which she may be  
17 represented by counsel, present evidence and examine witnesses. Respondent irrevocably  
18 waives her right to such notice and hearing and to any court appeals relating to this Consent  
19 Order.

20 4. Respondent states that no promise of any kind or nature whatsoever, except as  
21 expressly contained in this Consent Order, was made to her to induce her to enter into this  
22 Consent Order and that she has entered into this Consent Order voluntarily.

23 5. Respondent acknowledges that the acceptance of this Consent Order by the  
24 Interim Director is solely to settle this matter against her and does not preclude any other

1 agency, officer, or subdivision of this state including the Department from instituting civil or  
2 criminal proceedings as may be appropriate now or in the future not related to this matter.

3 6. Respondent acknowledges that this Consent Order is an administrative action  
4 that the Department will report to the National Association of Insurance Commissioners  
5 (NAIC). Respondent further acknowledges that she must report this administrative action to  
6 any and all states in which she holds an insurance license and must disclose this  
7 administrative action on any license application.

8 9/17/18  
9 Date

  
\_\_\_\_\_  
Diana Buelna Miller, National Producer # 18618020

10 COPIES of the foregoing mailed/delivered  
11 this 26 day of September, 2018, to:

12 Diana Buelna Miller  
13 1936 E. Glacier Place  
14 Chandler, AZ 85249  
15 Respondent

16 Mary Kosinski, Regulatory Legal Affairs Officer  
17 Steven Fromholtz, Assistant Director for Consumer Protection  
18 Aqueelah Currie, Licensing Supervisor  
19 Arizona Department of Insurance  
20 2910 North 44th Street, Suite 210  
21 Phoenix, Arizona 85018

18 Marcene Martinez  
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