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STATE OF ARIZONA

DEPT OF INSURANCE BY MEK

DEPARTMENT OF INSURANCE

In the Matter of:

DRAPER, STEPHANIE NICOLE (National Producer Number 18493624)

Respondent

No. 18A-066-INS

ORDER

On December 6, 2018, the Office of Administrative Hearings, through Administrative Law Judge Velva Moses-Thompson, issued an Administrative Law Judge Decision ("Recommended Decision"), received by the Interim Director of the Department of Insurance ("Interim Director") on December 10, 2018, a copy of which is attached and incorporated by this reference. The Interim Director of the Department of Insurance has reviewed the Recommended Decision and enters the following Order:

- The Interim Director adopts the Recommended Findings of Fact and Conclusions of Law.
- The Interim Director revokes the Arizona resident insurance producer license of Stephanie Nicole Draper, National Producer Number 18493624, effective immediately.

NOTIFICATION OF RIGHTS

Pursuant to Arizona Revised Statutes ("A.R.S.") § 41-1092.09, Respondent may request a rehearing with respect to this order by filing a written motion with the Interim Director of the Department of Insurance within 30 days of the date of this Order, setting forth the basis for relief under A.A.C. R20-6-114(B). Pursuant to A.R.S. § 41-1092.09, it is not necessary to request a rehearing before filing an appeal to Superior Court.

1	Respondent may appeal the final decision of the Interim Director to the Superior
2	Court of Maricopa County for judicial review pursuant to A.R.S. § 20-166. A party filing an
3	appeal must notify the Office of Administrative Hearings of the appeal within ten days after
4	filing the complaint commencing the appeal, pursuant to A.R.S. § 12-904(B).
5	DATED this 10th day of <u>Jeanher</u> , 2018.
6	\mathcal{A}_{i}
7	Keith A. Schraad, Interim Director
8	Arizona Department of Insurance
9	COPY of the foregoing mailed this day of <u>December</u> , 2018, to:
10	Stephanie Nicole Draper
11	15786 W. Calavar Rd.
12	Surprise, AZ 85379 Respondent
13	Deian Ousounov
14	Assistant Attorney General State Government Division
15	Agency Counsel Section 15 S. 15 th Ave.
16	Phoenix, Arizona 85007
17	Office of Administrative Hearings 1400 West Washington, Suite 101 Phoenix, Arizona 85007
18	COPY of the foregoing delivered, same date, to:
19	
20	Mary Kosinski, Regulatory Legal Affairs Officer Catherine O'Neil, Consumer Legal Affairs Officer Steven Fromholtz, Assistant Director – Consumer Protection Division
21	Aqueelah Currie, Licensing Supervisor Sharyn Kerr, Consumer Protection Division
22	Arizona Department of Insurance 100 North 15 th Ave., Suite 102
23	Phoenix, Arizona 85007-2624 COPY sent same date via electronic mail to:
24	
25	Stephanie Nicole Draper Stephanie.draper.wfg@gmail.com
	Respondent

Deian Ousounov
Assistant Attorney General
AdminLaw@azag.gov
Attorney for the Department of Insurance

Plancine Martinez

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DEPT. OF INSURANCE

IN THE OFFICE OF ADMINISTRATIVE HEARINGS

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ADMINISTRATIVE LAW JUDGE DECISION

(National Producer Number 18493624)

Respondent.

In the Matter of:

HEARING: December 6, 2016.

DRAPER, STEPHANIE NICOLE

<u>APPEARANCES</u>: Assistant Attorney General Deian Ousounov appeared on behalf of the Arizona Department of Insurance. Respondent Stephanie Nicole Draper did not appear.

ADMINISTRATIVE LAW JUDGE: Velva Moses-Thompson

FINDINGS OF FACT

- 1. On October 11, 2018, the Arizona Department of Insurance ("Department") issued a Notice of Hearing setting the above-captioned matter for hearing at 1:00 p.m. on December 6, 2016.
- 2. No representative for Respondent Stephanie Nicole Draper appeared at the scheduled time and the matter was convened in her absence at about 1:20 p.m.
- 3. On or about August 2, 2017, Respondent submitted to the Department an application for a license as a resident insurance producer with lines of authority in life and accident and health or sickness. With the application, Respondent included a copy of her fingerprints.
- 4. The Department issued to Respondent License No. 18493624, which is scheduled to expire on March 31, 2021.
- 5. The Department forwarded Respondent's fingerprints the Arizona Department of Public Safety ("DPS") for a criminal records background check. Respondent's fingerprints were not of sufficient quality for use in conducting the background check.

Office of Administrative Hearings 1740 West Adams Street, Lower Level Phoenix, Arizona 85007 (602) 542-9826

- 6. An applicant who submits illegible fingerprints is considered by the Department to have submitted an incomplete application.
- 7. In a letter dated November 6, 2017, the Department informed Respondent that on or before November 30, 2017, she was required to submit to the Department a replacement set of fingerprints.
- 8. The Department did not receive from Respondent any response to its November 6, 2017 letter.
- 9. The November 6, 2017 letter was not returned to the Department as undeliverable.
- 10. In a letter dated March 2, 2018, the Department informed Respondent that it was preparing to initiate an administrative action against her license because she had failed to submit a full set of fingerprints.
- 11. The Department's March 2, 2018 letter also informed Respondent that on or before March 30, 2018, she was required to submit the replacement set of fingerprints, or in the alternative, she could surrender her license.
- 12. The March 2, 2018 letter was not returned to the Department as undeliverable.
- 13. Respondent did not submit a replacement set of fingerprints and she did not surrendered her license.
- 14. The Department requested that Respondent's license be revoked.

CONCLUSIONS OF LAW

- 1. The Department bears the burden of persuasion. ARIZ. REV. STAT. § 41-1092.07(G)(2).
- 2. The standard of proof on all issues is that of a preponderance of the evidence. Ariz. Admin. Code § R2-19-119.
- 3. A preponderance of the evidence is:

The greater weight of the evidence, not necessarily established by the greater number of witnesses testifying to a fact but by evidence that has the most convincing force; superior evidentiary weight that, though not sufficient to free the mind wholly from all reasonable doubt, is still sufficient to incline a fair and impartial mind to one side of the issue rather than the other.

BLACK'S LAW DICTIONARY 1373 (10th ed. 2014).

- 4. With her application, Respondent was required to submit to the Department a complete set of fingerprints. Respondent's submission of fingerprints did not satisfy the requirement because the quality was not sufficient for DPS's use in conducting the required background check. See ARIZ. REV. STAT. § 20-285(E)(2).
- 5. Because Respondent did not submit fingerprints of sufficient quality, her application is incomplete, which is a violation of ARIZ. REV. STAT. section 20-295(A)(1).
- 6. Respondent's conduct constitutes a violation of ARIZ. REV. STAT., Title 20, which provides grounds for the Director of the Department to revoke Respondent's license. ARIZ. REV. STAT. § 20-295(A)(2).

RECOMMENDED ORDER

IT IS ORDERED that Respondent Stephanie Nicole Draper's License No. 18493624 is revoked.

Done this day, December 6, 2018.

/s/ Velva Moses-Thompson Administrative Law Judge

Transmitted electronically to:

Keith A. Schraad, Interim Director Arizona Department of Insurance