

JUL 5 2017

STATE OF ARIZONA
DEPARTMENT OF INSURANCE

DEPT OF INSURANCE
BY MLB

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In the Matter of:

VALENZUELA, ALEJANDRA
(Legacy License ID # 1157627)
(National Producer # 18094743)

Respondent

No. 17A-032-INS

CONSENT ORDER

Hearing 06/29/2017 1:00 p.m.
ALJ Velva Moses-Thompson

The State of Arizona Department of Insurance ("Department") has received evidence that **Alejandra Valenzuela** has violated provisions of Title 20, Arizona Revised Statutes ("A.R.S."). Respondent wishes to resolve this matter without the commencement of formal proceedings, and admits the following Findings of Fact are true and consents to entry of the following Conclusions of Law and Order.

FINDINGS OF FACT

1. Alejandra Valenzuela ("Respondent") is and was at all material times licensed as a resident insurance producer with a line of authority in accident and health or sickness, National Producer Number 18094743, which expires December 31, 2019.
2. Respondent's addresses of record with the Department are: 2231 E. Camelback Rd., Ste. 300, Phoenix, AZ 85016 (business and mailing). Respondent's business e-mail address is: PHOENIXLICENSING@HUMANA.COM.
3. On or about September 2, 2016, the Department issued to Respondent a license as an insurance producer, National Producer Number 18094743.
4. On December 6, 2016, the Department notified Respondent by mail at her address of record that her fingerprint card had been processed and returned by the Arizona Department of Public Safety (DPS) as illegible. The Department requested a replacement set of fingerprints along with a completed "Illegible Fingerprint

1 Replacement Form" on or before December 27, 2016. Respondent did not reply to the
2 Department's request.

3 5. On January 6, 2017, the Department notified Respondent a second time by mail
4 at her address of record that her fingerprints had been returned by DPS as illegible and
5 that the Department was about to initiate an administrative action against her license for
6 failure to comply with the fingerprint requirement. The Department requested a
7 response by January 27, 2017.

8 6. To date, Respondent has not submitted a full set of fingerprints to the
9 Department.

10 CONCLUSIONS OF LAW

11 1. The Director has jurisdiction over this matter.

12 2. Respondent's conduct as described above constitutes the violation of the
13 requirement that an applicant submit a full set of fingerprints to the Department within the
14 meaning of A.R.S. § 20-285(E)(2).

15 3. Respondent's conduct as described above constitutes the violation of any
16 provision of A.R.S. Title 20 or any rule, subpoena or order of the director within the meaning of
17 A.R.S. § 20-295(A)(2).

18 4. Grounds exist for the Director to suspend, revoke, or refuse to renew
19 Respondent's insurance license, impose a civil penalty and/or order restitution pursuant to
20 A.R.S. §§ 20-295(A) and (F).

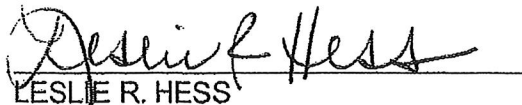
21 ORDER

22 IT IS HEREBY ORDERED THAT:

1. Respondent may surrender her insurance producer license, Arizona Legacy
License ID # 1157627.

3. The hearing, Docket #17A-032-INS, scheduled for June 29, 2017 at 1:00 p.m. is
vacated.

DATED AND EFFECTIVE this 5th day of July, 2017.



LESLIE R. HESS

Interim Director of Insurance

CONSENT TO ORDER

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4 1. Respondent has reviewed the foregoing Findings of Fact, Conclusions of Law
5 and Order.

6 2. Respondent admits to the jurisdiction of the Director of Insurance, State of
7 Arizona, and admits the foregoing Findings of Fact and consents to the entry of the foregoing
8 Conclusions of Law and Order.

9 3. Respondent is aware of her right to notice and a hearing at which she may be
10 represented by counsel, present evidence and examine witnesses. Respondent irrevocably
11 waives her right to such notice and hearing and to any court appeals relating to this Consent
12 Order.

13 4. Respondent states that no promise of any kind or nature whatsoever, except as
14 expressly contained in this Consent Order, was made to her to induce her to enter into this
15 Consent Order and that she has entered into this Consent Order voluntarily.

16 5. Respondent acknowledges that the acceptance of this Consent Order by the
17 Interim Director is solely to settle this matter against her and does not preclude any other
18 agency, officer, or subdivision of this state including the Department from instituting civil or
19 criminal proceedings as may be appropriate now or in the future not related to this matter.

20 6. Respondent acknowledges that this Consent Order is an administrative action
21 that the Department will report to the National Association of Insurance Commissioners
22 (NAIC). Respondent further acknowledges that she must report this administrative action to

1 any and all states in which she holds an insurance license and must disclose this
2 administrative action on any license application.

3 June 28, 2017
Date

Alejandro

4 Alejandra Valenzuela, AZ Legacy License ID #1157627

5 COPIES of the foregoing mailed/delivered
6 this 28 day of June, 2017, to:

7
8
9 Alejandra Valenzuela
2231 E. Camelback Rd., Ste. 300
10 Phoenix, AZ 85016
Respondent

11 Alejandra Valenzuela
12 alexabelfrank@gmail.com
Respondent

13 Mary Kosinski, Regulatory Legal Affairs Officer
14 Steven Fromholtz, Assistant Director, Consumer Protection
Aqueelah Currie, Licensing Manager
15 Arizona Department of Insurance
2910 North 44th Street, Suite 210
16 Phoenix, Arizona 85018

17 COPIES of the foregoing delivered electronically,
same date to:

18 Velva Moses-Thompson, Administrative Law Judge
Office of Administrative Hearings

19 Liane C. Kido
20 Assistant Attorney General
Attorney for the Department

21
22 Maidene Schermer

1 Madeine Scheiner
6038903

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