

FEB 24 2017

DEPT OF INSURANCE
BY MS

STATE OF ARIZONA
DEPARTMENT OF INSURANCE

In the Matter of:

ROBINSON, JEFFREY SCOTT
(Arizona License No. 972233)
(National Producer No. 15902038)

No. 16A-066-INS

ORDER

Respondent.

On February 15, 2017, the Office of Administrative Hearings, through Administrative Law Judge Velva Moses-Thompson, issued an Administrative Law Judge Decision ("Recommended Decision"), received by the Director of the Department of Insurance ("Director") on February 15, 2017, a copy of which is attached and incorporated by this reference. The Interim Director of the Department of Insurance has reviewed the Recommended Decision and enters the following Order:

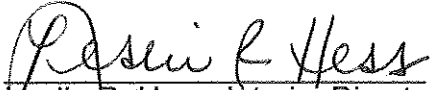
1. The Interim Director adopts the Recommended Findings of Fact and Conclusions of Law.
2. The Interim Director revokes the Arizona resident insurance producer license, No. 972233, of **Jeffrey Scott Robinson** effective immediately.

NOTIFICATION OF RIGHTS

Pursuant to Arizona Revised Statutes ("A.R.S.") § 41-1092.09, Respondent may request a rehearing with respect to this order by filing a written motion with the Interim Director of the Department of Insurance within 30 days of the date of this Order, setting forth the basis for relief under A.A.C. R20-6-114(B). Pursuant to A.R.S. § 41-1092.09, it is not necessary to request a rehearing before filing an appeal to Superior Court.

1 Respondent may appeal the final decision of the Interim Director to the Superior
2 Court of Maricopa County for judicial review pursuant to A.R.S. § 20-166. A party filing an
3 appeal must notify the Office of Administrative Hearings of the appeal within ten days after
4 filing the complaint commencing the appeal, pursuant to A.R.S. § 12-904(B).

5 DATED this 17th day of February, 2017.

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7 
8 Leslie R. Hess, Interim Director
Arizona Department of Insurance

9 COPY of the foregoing mailed this
10 24th day of February, 2017, to:

11 Jeffrey Scott Robinson
13418 E. Del Timbre Drive
12 Scottsdale, Arizona 85259-6301
Respondent

13 Jeffrey Scott Robinson
14 P.O. Box 28936
15 Scottsdale, Arizona 85255-0165
Respondent

16 Mary Kosinski, Regulatory Legal Affairs Officer
17 Catherine O'Neil, Consumer Legal Affairs Officer
18 Steven Fromholtz, Assistant Director – Consumer Protection Division
19 Wendy Greenwood, Investigator
Arizona Department of Insurance
2910 North 44th Street, Suite 210
Phoenix, Arizona 85018

20 Liane Kido
21 Assistant Attorney General
1275 West Washington Street
22 Phoenix, Arizona 85007-2926

23 Office of Administrative Hearings
1400 West Washington, Suite 101
24 Phoenix, Arizona 85007

25 
26 Maidene Scheiner

FEB 15 2017

DEPT. OF INSURANCE
BY: MEK

IN THE OFFICE OF ADMINISTRATIVE HEARINGS

In the Matter of:

No. 16A-066-INS-res

ROBINSON, JEFFREY SCOTT,
(Arizona License Number 972233)
(National Producer Number 15902038)

ADMINISTRATIVE LAW JUDGE
DECISION

Respondent.

HEARING: January 26, 2017

APPEARANCES: Respondent did not appear. Liane Kido, Esq. appeared on behalf of the Arizona Department of Insurance.

ADMINISTRATIVE LAW JUDGE: Velva Moses-Thompson

FINDINGS OF FACT

1. On December 23, 2010, the Arizona Department of Insurance, (hereinafter "Department"), issued an accident/health and life producer license to Respondent. The license expires on September 30, 2017.

2. Respondent's addresses of record with the Department were: 13418 E. Del Timbre Dr., Scottsdale, AZ 85259-6301 (business); and P.O. Box 28936, Scottsdale, AZ 85255-0165 (mailing).

3. On November 7, 2014, Charlotte Coffelt, (hereinafter "Ms. Coffelt"), informed the Department that Respondent sold her GAP Insurance by falsely asserting that she would be fined by the government if she failed to purchase GAP Insurance. Ms. Coffelt also stated that Respondent completed an application for GAP Insurance on her behalf, but Respondent failed to ask her any health related questions. Ms. Coffelt informed the Department that the application contained false information.

4. Ms. Coffelt paid a premium in the amount of \$52.16 which she believed was a one-time payment for GAP insurance coverage.

1 5. When Ms. Coffelt received the application containing the false information,
2 she refused to sign the application and stopped doing business with Respondent.

3 6. On or about February 18, 2016, the Department issued a subpoena duces
4 tecum to Respondent, instructing Respondent to appear at the Department on March 8,
5 2016 at 9:00 a.m. and provide certain documents.

6 7. On March 1, 2016, Respondent contacted the Department. Respondent
7 informed a Department investigator that the addresses of record were no longer valid.
8 Respondent also told the investigator that he did not have any of the documents
9 requested by the Department because he had disposed of them, and had no intention of
10 returning to Arizona.

11 8. Respondent failed to appear at the Department on March 8, 2016.
12 Respondent failed to provide any of the requested documents to the Department.

13 9. The Department mailed the Notice of Hearing to Respondent at his
14 business and mailing addresses of record.

15 10. Although the beginning of the duly noticed hearing was delayed 20
16 minutes to allow Respondent additional travel time, he did not appear personally or
17 through a duly authorized representative, contact the Office of Administrative Hearings
18 to request a continuance or that the time for the hearing be further delayed, or present
19 any evidence at the hearing to defend his accident/health and life producer's license.

20 11. The Department appeared through its attorney and presented the testimony
21 of Gloria Barnes-Jackson.

CONCLUSIONS OF LAW

22 1. This matter lies within the Department's jurisdiction.¹

23 2. The Notice of Hearing that the Department mailed to Respondent at his
24 address of record was reasonable, and Respondent is deemed to have received notice
25 of the hearing.²

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¹ See A.R.S. §§ 20-281 to 20-302.

² See A.R.S. §§ 41-1092.04; 41-1092.05(D).

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Transmitted electronically to:
Leslie R. Hess, Interim Director
Arizona Department of Insurance