

OCT 6 2016

STATE OF ARIZONA

DEPARTMENT OF INSURANCE

DEPT OF INSURANCE
BY MS

In the Matter of:)
)
SAVERCOOL, JOANNE LYNNE,)
(Arizona License # 1128598))
(National Producer # 3482107))
)
)
Respondent.)

No. 16A-061-INS

CONSENT ORDER

The State of Arizona Department of Insurance ("Department") has received evidence that **JOANNE LYNNE SAVERCOOL** has violated provisions of Title 20, Arizona Revised Statutes ("A.R.S."). Respondent wishes to resolve this matter without the commencement of formal proceedings, and admits the following Findings of Fact are true and consents to entry of the following Conclusions of Law and Order.

FINDINGS OF FACT

1. Joanne Lynne Savercool, ("Respondent") is and was at all material times licensed as an adjuster, Arizona license number 1128598, which expires September 30, 2019.
2. Respondent's addresses of record with the Department are: c/o Gallagher Bassett Services Inc., 1215 Manor Dr., Ste. 101, Mechanicsburg, PA 17055-4917 (business), R.R. 1 Box 592, Dingmans Ferry, PA 18328 (mailing).
3. On or about October 21, 2015, the Department issued to Respondent a license as an adjuster, Arizona license number 1128598.
4. On December 2, 2015, the Department notified Respondent by mail at her address of record that her fingerprint card had been processed and returned by the Arizona Department of Public Safety (DPS) as illegible. The Department requested a replacement set of fingerprints along with a completed "Illegible Fingerprint Replacement Form" on or before January 4, 2016. Respondent did not reply to the Department's request.

1 3. The hearing, Docket #16A-054-INS, scheduled for September 27, 2016, at 1:00
2 p.m. is vacated.

3 DATED AND EFFECTIVE this 4th day of October, 2016.

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6 LESLIE R. HESS
Interim Director of Insurance

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8 **CONSENT TO ORDER**

9 1. Respondent has reviewed the foregoing Findings of Fact, Conclusions of Law
10 and Order.

11 2. Respondent admits to the jurisdiction of the Director of Insurance, State of
12 Arizona, and admits the foregoing Findings of Fact and consents to the entry of the foregoing
13 Conclusions of Law and Order.

14 3. Respondent is aware of her right to notice and a hearing at which she may be
15 represented by counsel, present evidence and examine witnesses. Respondent irrevocably
16 waives her right to such notice and hearing and to any court appeals relating to this Consent
17 Order.

18 4. Respondent states that no promise of any kind or nature whatsoever, except as
19 expressly contained in this Consent Order, was made to her to induce her to enter into this
20 Consent Order and that she has entered into this Consent Order voluntarily.

21 5. Respondent acknowledges that the acceptance of this Consent Order by the
22 Director is solely to settle this matter against her and does not preclude any other agency,
23 officer, or subdivision of this state including the Department from instituting civil or criminal
proceedings as may be appropriate now or in the future not related to this matter.

1 6. Respondent acknowledges that this Consent Order is an administrative action
2 that the Department will report to the National Association of Insurance Commissioners
3 (NAIC). Respondent further acknowledges that she must report this administrative action to
4 any and all states in which she holds an insurance license and must disclose this
5 administrative action on any license application.

6 9/21/2016
Date

Joanne L. Savercool
JOANNE LYNNE SAVERCOOL, Arizona License # 1128598

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8 COPIES of the foregoing mailed/delivered
this 21st day of October 2016, to:

9 Joanne Lynne Savercool
10 c/o Gallagher Bassett Services Inc.
11 1215 Manor Dr., Ste 101
12 Mechanicsburg, PA 17055-4917
13 Respondent

14 Mary Kosinski, Executive Assistant for Regulatory Affairs
15 Steven Fromholtz, Assistant Director for Consumer Protection
16 Arizona Department of Insurance
17 2910 North 44th Street, Suite 210
18 Phoenix, Arizona 85018

19 COPIES of the foregoing delivered electronically,
20 same date, to:

21 Kay Abramsohn, Administrative Law Judge
22 Office of Administrative Hearings

23 Liane C. Kido
Assistant Attorney General
Attorney for the Department

Madeine Scheiner
24 Madeine Scheiner
5320340