

OCT 31 2016

STATE OF ARIZONA

DEPARTMENT OF INSURANCE

DEPT OF INSURANCE
BY ms

In the Matter of:)
)
LIZARRAGA, MONICA,)
(Arizona License # 1123890))
(National Producer # 17718043))
)
)
Respondent.)
)

No. 16A-026-INS

CONSENT ORDER

The State of Arizona Department of Insurance ("Department") has received evidence that
MONICA LIZARRAGE has violated provisions of Title 20, Arizona Revised Statutes ("A.R.S.").

Respondent wishes to resolve this matter without the commencement of formal proceedings, and admits
the following Findings of Fact are true and consents to entry of the following Conclusions of Law and
Order.

FINDINGS OF FACT

1. Monica Lizarraga, ("Respondent") is and was at all material times licensed as a resident life insurance producer, Arizona license number 1123890, which expires December 31, 2018.
2. Respondent's addresses of record with the Department are: 3048 E. Baseline Rd., Ste. 123, Mesa, AZ 85204-7288 (business) and 5822 E. Hampton Ave., Mesa, AZ 85206 (mailing).
3. On or about September 17, 2015, the Department issued to Respondent a license as a resident life insurance producer, Arizona license number 1123890.
4. On November 10, 2015, the Department notified Respondent by mail at her address of record that her fingerprint card had been processed and returned by the Arizona Department of Public Safety (DPS) as illegible. The Department requested a replacement set of fingerprints along with a

1 completed "Illegible Fingerprint Replacement Form" on or before December 9, 2015. Respondent did
2 not reply to the Department's request.

3 5. On March 31, 2016, the Department notified Respondent a second time by mail at her
4 address of record that her fingerprints had been returned by DPS as illegible and that the Department was
5 about to initiate an administrative action against her license for failure to comply with the fingerprint
6 requirement. The Department requested a response by April 30, 2016.

7 6. To date, Respondent has not submitted a full set of fingerprints to the Department.

8 **CONCLUSIONS OF LAW**

9 1. The Director has jurisdiction over this matter.

10 2. Respondent's conduct as described above constitutes the violation of the
11 requirement that an applicant submit a full set of fingerprints to the Department within the meaning of
12 A.R.S. § 20-285(E)(2).

13 3. Respondent's conduct as described above constitutes providing incomplete information in
14 the license application within the meaning of A.R.S. § 20-295(A)(1).

15 4. Respondent's conduct as described above constitutes the violation of any provision of
16 A.R.S. Title 20 or any rule, subpoena or order of the director within the meaning of A.R.S. § 20-
17 295(A)(2).

18 5. Grounds exist for the Director to suspend, revoke, or refuse to renew Respondent's
19 insurance license, impose a civil penalty and/or order restitution pursuant to A.R.S. §§ 20-295(A) and
20 (F).

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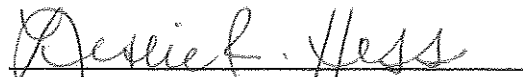
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1 **ORDER**

2 IT IS HEREBY ORDERED THAT:

3 Respondent may surrender her insurance producer license, Arizona license number **1123890**.

4 DATED AND EFFECTIVE this 28th day of October, 2016.

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6 
7 LESLIE R. HESS
8 Interim Director of Insurance

9 **CONSENT TO ORDER**

10 1. Respondent has reviewed the foregoing Findings of Fact, Conclusions of Law and Order.

11 2. Respondent admits to the jurisdiction of the Director of Insurance, State of Arizona, and
12 admits the foregoing Findings of Fact and consents to the entry of the foregoing Conclusions of Law and
13 Order.

14 3. Respondent is aware of her right to notice and a hearing at which she may be represented
15 by counsel, present evidence and examine witnesses. Respondent irrevocably waives her right to such
16 notice and hearing and to any court appeals relating to this Consent Order.

17 4. Respondent states that no promise of any kind or nature whatsoever, except as expressly
18 contained in this Consent Order, was made to her to induce her to enter into this Consent Order and that
19 she has entered into this Consent Order voluntarily.

20 5. Respondent acknowledges that the acceptance of this Consent Order by the Director is
21 solely to settle this matter against her and does not preclude any other agency, officer, or subdivision of
22 this state including the Department from instituting civil or criminal proceedings as may be appropriate
23 now or in the future not related to this matter.

