STATE OF ARIZONA FILED

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## STATE OF ARIZONA

#### DEPARTMENT OF INSURANCE

DEPT OF INSURANCE

In the Matter of:

# **BOWMAN, AMY LEE**

(Arizona License No. 1094024) (National Producer No. 17407913) No. 15A-069-INS

**ORDER** 

Respondent.

On October 28, 2015, the Office of Administrative Hearings, through Administrative Law Judge Dorinda M. Lang, issued an Administrative Law Judge Decision ("Recommended Decision"), received by the Director of the Department of Insurance ("Director") on October 29, 2015, a copy of which is attached and incorporated by this reference. The Director of the Department of Insurance has reviewed the Recommended Decision and enters the following Order:

- The Director adopts the Recommended Findings of Fact and Conclusions of Law.
- The Director revokes the Arizona resident insurance producer license, No.
  1094024, of Amy Lee Bowman effective immediately.

#### **NOTIFICATION OF RIGHTS**

Pursuant to Arizona Revised Statutes ("A.R.S.") § 41-1092.09, Respondent may request a rehearing with respect to this order by filling a written motion with the Director of the Department of Insurance within 30 days of the date of this Order, setting forth the basis for relief under A.A.C. R20-6-114(B). Pursuant to A.R.S. § 41-1092.09, it is not necessary to request a rehearing before filing an appeal to Superior Court.

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Respondent may appeal the final decision of the Director to the Superior Court of 1 Maricopa County for judicial review pursuant to A.R.S. § 20-166. A party filing an appeal 2 must notify the Office of Administrative Hearings of the appeal within ten days after filing 3 the complaint commencing the appeal, pursuant to A.R.S. § 12-904(B). 4 DATED this 30 day of October, 2015. 5 6 7 Andy Tobin, Director Arizona Department of Insurance 8 9 10 COPY of the foregoing mailed this 2nd day of November, 2015 to: 11 Amy Lee Bowman 12 3140 E. Doral Drive Chandler, Arizona 85249 13 Respondent 14 Mary Kosinski, Executive Assistant for Regulatory Affairs Catherine O'Neil, Consumer Legal Affairs Officer 15 Yvonne Hunter, Consumer Affairs Assistant Director Steven Fromholtz, Licensing Director 16 Arizona Department of Insurance 2910 North 44th Street, Suite 210 17 Phoenix, Arizona 85018 18 Liane Kido Assistant Attorney General 19 1275 West Washington Street Phoenix, Arizona 85007-2926 20 Office of Administrative Hearings 21 1400 West Washington, Suite 101 Phoenix, Arizona 85007 22 Maidene Scheiner 23

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### IN THE OFFICE OF ADMINISTRATIVE HEARINGS

0CT **2 9 2015** 

AZ DEPT, OF INSURANCE ADMINISTRATIVE SERVICES

In the Matter of:

BOWMAN, AMY LEE (Arizona License #1094024)

Respondent

No. 15A-069-INS

ADMINISTRATIVE LAW JUDGE DECISION

HEARING: October 28, 2015

**APPEARANCES:** Liane Kido, Attorney for the Arizona Department of Insurance;

Steven Fromholtz, witness

**ADMINISTRATIVE LAW JUDGE:** Dorinda M. Lang

In a hearing set to consider the proposed revocation of a license to sell insurance in the State of Arizona, The Arizona Department of Insurance established by the greater weight of the evidence that it is appropriate to revoke Respondent's license.

### **FINDINGS OF FACT**

- 1. At all times material to this matter, Amy Lee Bowman ("Respondent") was and currently is licensed by the Arizona Department of Insurance ("Department").
- 2. On October 27, 2014, the Department issued Respondent an accident/health insurance producer license, license number 1094024 ("License"), which expires on May 31, 2018. See Exhibit 1.
- 3. According to testimony adduced at the hearing in his matter, when an application for a license is received and processed, it is forwarded to the Arizona Department of Public Safety ("DPS") for processing, which includes processing by the Federal Bureau of Investigation ("FBI") for a criminal history background check to be conducted. The Department submits the completed fingerprint forms supplied by the applicant to DPS and DPS submits the fingerprint forms to the FBI for national

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processing. In the meantime, the Department issues the license assuming that the fingerprints will be valid.

- 4. On February 9, 2015, the Department issued a letter to Respondent by mail, informing her that her fingerprint card that was submitted during the application process for the License could not be processed and was returned by DPS as illegible. See Exhibit 2. In that letter, the Department requested that Respondent submit a replacement set of fingerprints. *Id*.
- 5. When the Respondent failed to respond to the notice, the Department sent a final notice to Respondent dated June 9, 2015, giving Respondent a deadline to submit a new set of fingerprints or submit a Voluntary Surrender of Insurance License Form. See Exhibit 3. The Department indicated that the failure to respond to the letter would result in the initiation of disciplinary action being taken against the License. *Id.*
- 6. According to the testimony at hearing, Respondent had not responded to the above-mentioned letters and had not submitted to the Department a new set of fingerprints.
- 7. Respondent failed to appear at the hearing and did not present any evidence to refute or rebut the evidence presented by the Department.

## **CONCLUSIONS OF LAW**

- 1. This matter is a disciplinary proceeding wherein the Department must prove by a preponderance of the evidence that Respondent violated the State's Insurance Laws. See A.A.C. R2-19-119.
- 2. During the application process, the Director of the Department required Respondent to submit a full set of fingerprints and Respondent's illegible fingerprint submission did not satisfy that requirement. See A.R.S. § 20-285(E)(2).
- 3. Respondent's conduct, as set forth above, constitutes a violation of A.R.S. § 20-295(A)(1) by having failed to provide complete information in the license application.
- 4. Respondent's conduct, as set forth above, constitutes the violation of any provision of A.R.S., Title 20, within the meaning of A.R.S. § 20-295(A)(2).

5. Grounds exist for the Director of the Department to suspend, revoke, or refuse to renew the License pursuant to A.R.S. § 20-295(A).

#### **ORDER**

Based upon the above, Respondent's License shall be revoked on the effective date of the Order entered in this matter.

In the event of certification of the Administrative Law Judge Decision by the Director of the Office of Administrative Hearings, the effective date of the Order will be five (5) days from the date of that certification.

Done this day, October 28, 2015.

/s/ Dorinda M. Lang Administrative Law Judge

Transmitted electronically to:

Andy Tobin, Director Arizona Department of Insurance