

1 of fingerprints along with a completed "Illegible Fingerprint Replacement Form" on or before
2 May 22, 2013. The Respondent did not reply to the Department's request.

3 5. On August 14, 2013, the Department notified Respondent a second time by mail
4 at her residence address of record that it was about to initiate an administrative action against
5 her license for failure to comply with the fingerprint requirement. The Department requested a
6 response by August 30, 2013.

7 6. To date, Respondent has not submitted a full set of fingerprints to the
8 Department.

9 **CONCLUSIONS OF LAW**

10 1. The Director has jurisdiction over this matter.

11 2. Respondent's conduct as described above constitutes the violation of the
12 requirement that an applicant submit a full set of fingerprints to the Department within the
13 meaning of A.R.S. § 20-285(E)(2).

14 3. Respondent's conduct as described above constitutes providing incomplete
15 information in the license application within the meaning of A.R.S. § 20-295(A)(1).

16 4. Respondent's conduct as described above constitutes the violation of any
17 provision of A.R.S. Title 20 or any rule, subpoena or order of the director within the meaning of
18 A.R.S. §20-295(A)(2).

19 5. Grounds exist for the Director to suspend, revoke, or refuse to renew
20 Respondent's insurance license, impose a civil penalty and/or order restitution pursuant to
21 A.R.S. §§20-295(A) and (F).

22 6. On the written request of a person who is licensed, the Director may accept the
23 voluntary surrender of the person's entire license. A person who surrenders a license shall not
reapply for the same license for at least one year after the date of the surrender. A.R.S. § 20-
289(F).

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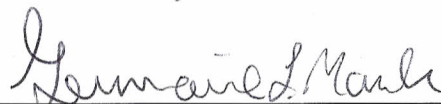
1 **ORDER**

2 IT IS HEREBY ORDERED THAT:

3 1. Respondent may surrender her insurance producer license, Arizona license
4 number **1035580**.

5 2. The hearing, Docket #13A-149-INS, scheduled for May 27, 2014, at 9:00 a.m. is
6 vacated.

7 DATED AND EFFECTIVE this 20th day of May, 2014.

8 
9 _____
10 GERMAINE L. MARKS
11 Director of Insurance

12 **CONSENT TO ORDER**

13 1. Respondent has reviewed the foregoing Findings of Fact, Conclusions of Law
14 and Order.

15 2. Respondent admits to the jurisdiction of the Director of Insurance, State of
16 Arizona, and admits the foregoing Findings of Fact and consents to the entry of the foregoing
17 Conclusions of Law and Order.

18 3. Respondent is aware of her right to notice and a hearing at which she may be
19 represented by counsel, present evidence and examine witnesses. Respondent irrevocably
20 waives her right to such notice and hearing and to any court appeals relating to this Consent
21 Order.

22 4. Respondent states that no promise of any kind or nature whatsoever, except as
23 expressly contained in this Consent Order, was made to her to induce her to enter into this
Consent Order and that she has entered into this Consent Order voluntarily.

1 5. Respondent acknowledges that the acceptance of this Consent Order by the
2 Director is solely to settle this matter against her and does not preclude any other agency,
3 officer, or subdivision of this state including the Department from instituting civil or criminal
4 proceedings as may be appropriate now or in the future not related to this matter.

5 6. Respondent acknowledges that this Consent Order is an administrative action
6 that the Department will report to the National Association of Insurance Commissioners
7 (NAIC). Respondent further acknowledges that she must report this administrative action to
8 any and all states in which she holds an insurance license and must disclose this
9 administrative action on any license application.

10
11 5/13/14
Date

Cynthia Sue Hanning
Cynthia Sue Hanning, Arizona License # 1035580

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13
14 **COPIES** of the foregoing mailed/delivered
this 20th day of May, 2014, to:

15 Cynthia Sue Hanning
16 7750 E. Kenyon Drive
17 Tucson, Arizona 85710
Respondent

18 Cynthia Sue Hanning
19 5210 E. William Circle, Suite 900
Tucson, Arizona 85711
Respondent

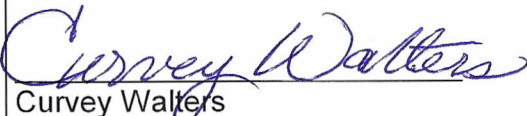
20 Darren Ellingson, Deputy Director
21 Mary Kosinski, Executive Assistant for Regulatory Affairs
22 Steve Fromholtz, Licensing Supervisor
23 Arizona Department of Insurance
2910 North 44th Street, Suite 210
Phoenix, Arizona 85018

1 **E-FILE** of the foregoing delivered
electronically, same date, to:

2
3 Sondra Vanella, Administrative Law Judge
Office of Administrative Hearings

4 **COPY** sent same date via electronic mail to:

5 Liane Kido
Assistant Attorney General
6 Liane.Kido@azag.gov and Teresa.Carranza@azag.gov
Attorney for the Department of Insurance

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9 Curvey Walters
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