STATE OF ARIZONA FILED

MAY 13 2014

STATE OF ARIZONA

DEPARTMENT OF INSURANCE

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In the Matter of:

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CARR, DEBORAH PAULETTE (Unlicensed)

Respondent.

No. 13A-146-INS

CONSENT ORDER

The State of Arizona Department of Insurance ("Department") has received evidence that **Deborah Paulette Carr** has violated provisions of Title 20, Arizona Revised Statutes ("A.R.S."). Respondent wishes to resolve this matter without the commencement of formal proceedings, and admits the following Findings of Fact are true and consents to entry of the following Conclusions of Law and Order.

FINDINGS OF FACT

- Deborah Paulette Carr ("Respondent") was licensed with the Department as a resident life producer, Arizona license number 1036629, which the Department revoked on March 24, 2014.
- 2. Respondent's mailing, business and residence address of record with the Department was: 7677 E. Princess Boulevard #2105, Scottsdale, Arizona 85255.
- 3. On or about December 27, 2012, the Department issued to Respondent an insurance license as a resident life producer, Arizona license number 1036629.
- 4. On April 3, 2013, the Department notified Respondent by mail at her address of record that her fingerprint card had been processed and returned by the Arizona Department of Public Safety (DPS) as illegible. The Department requested a replacement set of fingerprints along with a completed "Illegible Fingerprint Replacement Form" on or before May 3, 2013. The Respondent did not reply to the Department's request.
- 5. On August 14, 2013, the Department notified Respondent a second time by mail at her address of record that it was about to initiate an administrative action against her

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license for failure to comply with the fingerprint requirement. The Department requested a response by August 30, 2013.

- 6. On February 3, 2014, the Department issued a Notice of Hearing In the Matter of Carr, Deborah Paulette, Docket No. 13A-146-INS ("Docket No. 13A-146-INS") setting a hearing for revocation of Respondent's license on March 12, 2014. Respondent failed to file an Answer and did not appear at the hearing on March 12, 2014.
- 7. On March 24, 2014, the Department filed an Order revoking Respondent's license ("Order").
- 8. On April 3, 2014, Respondent filed a written notice of appeal stating that she had failed to update her address with the Department and had not received any communications from the Department regarding submission of her fingerprints or Docket No. 13A-146-INS.

CONCLUSIONS OF LAW

- 1. The Director has jurisdiction over this matter.
- 2. Respondent's conduct, as described above, constitutes the violation of the requirement that an applicant submit a full set of fingerprints to the Department within the meaning of A.R.S. § 20-285(E)(2).
- 3. Respondent's conduct, as described above, constitutes providing incomplete information in the license application within the meaning of A.R.S. § 20-295(A)(1).
- Respondent's conduct, as described above, constitutes the violation of any provision of A.R.S. Title 20 or any rule, subpoena or order of the director within the meaning of A.R.S.§ 20-295(A)(2).
- 5. Respondent's conduct, as described above, constitutes failing to inform the Director in writing within thirty days of a change in the licensee's residential or business address within the meaning of A.R.S. § 20-286(C).
- 6. Grounds exist for the Director to suspend, revoke, or refuse to renew Respondent's insurance license, impose a civil penalty and/or order restitution pursuant to A.R.S. §§ 20-295(A) and (F).
- 7. Grounds exist for the Director to, in addition to or instead of any suspension, revocation or refusal to renew, impose a civil penalty of not more than two hundred fifty dollars

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(\$250.00) for each unintentional failure or violation, up to an aggregate civil penalty of two thousand five hundred dollars (\$2,500.00) or impose a civil penalty of not more than two thousand five hundred dollars (\$2,500.00) for each intentional failure or violation, up to an aggregate civil penalty of fifteen thousand dollars (\$15,000.00), pursuant to A.R.S. § 20-295(F).

ORDER

IT IS HEREBY ORDERED THAT:

- Upon filing of this Consent Order, Respondent's Arizona producer license number 1036629 is reinstated.
- 2. Respondent shall immediately pay a civil penalty in the amount of \$250.00 for deposit into the State General Fund.
- 3. Respondent shall immediately submit to the Department a full set of fingerprints and an Illegible Fingerprint Replacement Form.
- 4. Respondent shall immediately update her addresses of record with the Department.

DATED AND EFFECTIVE this _ day of _ may____, 2014.

GERMAINE L. MARKS
Director of Insurance

CONSENT TO ORDER

- Respondent has reviewed the foregoing Findings of Fact, Conclusions of Law and Order.
- Respondent admits to the jurisdiction of the Director of Insurance, State of Arizona, and admits the foregoing Findings of Fact and consents to the entry of the foregoing Conclusions of Law and Order.

- Respondent is aware of her right to notice and a hearing at which she may be 3. represented by counsel, present evidence and examine witnesses. Respondent irrevocably waives her right to such notice and hearing and to any court appeals relating to this Consent Order.
- Respondent states that no promise of any kind or nature whatsoever, except as 4. expressly contained in this Consent Order, was made to her to induce her to enter into this Consent Order and that she has entered into this Consent Order voluntarily.
- 5. Respondent acknowledges that the acceptance of this Consent Order by the Director is solely to settle this matter against her and does not preclude any other agency, officer, or subdivision of this state including the Department from instituting civil or criminal proceedings as may be appropriate now or in the future not related to this matter.
- 6. Respondent acknowledges that this Consent Order is an administrative action that the Department will report to the National Association of Insurance Commissioners (NAIC). Respondent further acknowledges that she must report this administrative action to any and all states in which she holds an insurance license and must disclose this administrative action on any license application.

5-2-14 Date

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COPIES of the foregoing mailed/delivered this 13th day of May , 2014, to:

Deborah Paulette Carr

- 1	
1	Mary E. Kosinski, Exec. Assistant for Regulatory Affairs Darren Ellingson, Deputy Director
2	Catherine M. O'Neil, Consumer Legal Affairs Officer Maria Ailor, Acting Consumer Affairs Assistant Director
3	Steven Fromholtz, Licensing Supervisor Department of Insurance
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