STATE OF ARIZONA FILED

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# STATE OF ARIZONA

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## DEPARTMENT OF INSURANCE

In the Matter of:	) ) No. 13A-139-INS
THIELE, CASSANDRA (Arizona License #1038132)	
(National Producer #16872447)	) CONSENT ORDER
Respondent	) ) ALJ Sondra Vanella

The State of Arizona Department of Insurance ("Department") has received evidence that **CASSANDRA THIELE** has violated provisions of Title 20, Arizona Revised Statutes ("A.R.S."). Respondent wishes to resolve this matter without the commencement of formal proceedings, and admits the following Findings of Fact are true and consents to entry of the following Conclusions of Law and Order.

### **FINDINGS OF FACT**

- On or about January 18, 2013, the Department issued Cassandra Thiele ("Respondent") a resident life insurance producer license, Arizona license number 1038132.
   The license expires May 31, 2016.
- 2. Respondent's mailing, business, and residence addresses of record with the Department are: (mailing and business) 2501 N. 4<sup>th</sup> Street, Flagstaff, Arizona 86004 and (residence) 2388 W. Alaska Avenue, Flagstaff, Arizona 86001.
- 3. On April 24, 2013, the Department notified Respondent by mail at her mailing address of record that her fingerprint card had been processed and returned by the Arizona Department of Public Safety (DPS) as illegible. The Department requested a replacement set of fingerprints along with a completed "Illegible Fingerprint Replacement Form" on or before May 22, 2013. The Respondent did not reply to the Department's request.
- 4. On May 16, 2013, the Department notified Respondent a second time by mail at her residence address of record that it was about to initiate an administrative action against

her license for failure to comply with the fingerprint requirement. The Department requested a response by May 31, 2013.

To date, Respondent has not submitted a full set of fingerprints to the
 Department.

#### **CONCLUSIONS OF LAW**

- 6. Respondent's conduct as described above constitutes the violation of the requirement that an applicant submit a full set of fingerprints to the Department within the meaning of A.R.S. § 20-285(E)(2).
- 7. Respondent's conduct as described above constitutes providing incomplete information in the license application within the meaning of A.R.S. § 20-295(A)(1).
- 8. Respondent's conduct as described above constitutes the violation of any provision of A.R.S. Title 20 or any rule, subpoena or order of the director within the meaning of A.R.S.§ 20-295(A)(2).
- 9. Grounds exist for the Director to suspend, revoke, or refuse to renew Respondent's insurance license, impose a civil penalty and/or order restitution pursuant to A.R.S. §§ 20-295(A) and (F).

#### ORDER

#### IT IS HEREBY ORDERED THAT:

- 1. Cassandra Thiele may surrender her insurance producer license, Arizona license number 1038132.
- 3, The hearing, Docket #13A-153-INS, scheduled for September 9, 2014, at 1:00 p.m. is vacated.

DATED AND EFFECTIVE this 10 th day of Systembor, 2014.

GERMAINE L. MARKS

Director of Insurance

### CONSENT TO ORDER

- Respondent has reviewed the foregoing Findings of Fact, Conclusions of Law and Order.
- Respondent admits to the jurisdiction of the Director of Insurance, State of
   Arizona, and admits the foregoing Findings of Fact and consents to the entry of the foregoing
   Conclusions of Law and Order.
- 3. Respondent is aware of its right to notice and a hearing at which it may be represented by counsel, present evidence and examine witnesses. Respondent irrevocably waives its right to such notice and hearing and to any court appeals relating to this Consent Order.
- 4. Respondent states that no promise of any kind or nature whatsoever, except as expressly contained in this Consent Order, was made to it to induce it to enter into this Consent Order and that it has entered into this Consent Order voluntarily.
- 5. Respondent acknowledges that the acceptance of this Consent Order by the Director is solely to settle this matter against it and does not preclude any other agency, officer, or subdivision of this state including the Department from instituting civil or criminal proceedings as may be appropriate now or in the future not related to this matter.
- 6. Respondent acknowledges that this Consent Order is an administrative action that the Department will report to the National Association of Insurance Commissioners (NAIC). Respondent further acknowledges that it must report this administrative action to any and all states in which it holds an insurance license and must disclose this administrative action on any license application.

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3	Date Cassandra Thiele, Arizona License #1038132		
4	4		
5	COPIES of the foregoing mailed/delivered		
6			
7	Cassandra Thiele 2501 N. 4 <sup>th</sup> Street		
8	Flagstaff, AZ 86004 Respondent		
9	Cassandra Thiele		
10	2388 W. Alaska Avenue Flagstaff, AZ 86001		
11	Respondent		
12	Darren Ellingson, Deputy Director Mary Kosinski, Executive Assistant for Regulatory Affairs		
13	is a second or a character or a second or		
Ì4	2910 North 44th Street, Suite 210 Phoenix, Arizona 85018		
15	COPIES of the foregoing delivered electronically, same date, to:		
16			
17	Sondra Vanella, Administrative Law Judge Office of Administrative Hearings		
18	Liane C. Kido Assistant Attorney General		
19	Attorney for the Department		
20	Chereses (1) Alton		
21	Curvey Walters		
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