

1 "Illegible Fingerprint Replacement Form" on or before January 31, 2013. The Respondent did
2 not reply to the Department's request.

3 5. On May 2, 2013, the Department notified Respondent a second time by mail at
4 her residence address of record that it was about to initiate an administrative action against
5 her license for failure to comply with the fingerprint requirement. The Department requested a
6 response by May 15, 2013.

7 6. To date, Respondent has not submitted a full set of fingerprints to the
8 Department.

9 CONCLUSIONS OF LAW

10 1. The Director has jurisdiction over this matter.

11 2. Respondent's conduct as described above constitutes the violation of the
12 requirement that an applicant submit a full set of fingerprints to the Department within the
13 meaning of A.R.S. § 20-285(E)(2).

14 3. Respondent's conduct as described above constitutes providing incomplete
15 information in the license application within the meaning of A.R.S. § 20-295(A)(1).

16 4. Respondent's conduct as described above constitutes the violation of any
17 provision of A.R.S. Title 20 or any rule, subpoena or order of the director within the meaning of
18 A.R.S. §20-295(A)(2).

19 5. Grounds exist for the Director to suspend, revoke, or refuse to renew
20 Respondent's insurance license, impose a civil penalty and/or order restitution pursuant to
21 A.R.S. §§20-295(A) and (F).

22 ORDER

23 IT IS HEREBY ORDERED THAT:

1. Respondent may surrender her insurance producer license, Arizona license
number **1028356**.

