

Arizona Department of Insurance

Orders Filed: 1/1/2024 - 12/6/2024

| <i>Docket Number</i> <i>Matter Name</i> | <i>Type of Action</i> <i>Settled by</i> | | <i>Party Name</i> <i>License # / NAIC #</i> | | <i>Dates:</i> <i>Order</i> | <i>Fines:</i> <i>Civil Penalty</i> | <i>Ordered*</i> |
|--|--|----------------|--|--|-------------------------------|---------------------------------------|---|
| | <i>Consent</i> | <i>Source</i> | | | <i>SS or CD</i> | <i>Restitution</i> | |
| 24A-001-INS The Insurance Corporation of New York | Release of Deposit | | The Insurance Corporation of New York / 49208206) | | 1/4/2024 | \$0.00 \$0.00 | Order Releasing Workers' Compensation Deposit |
| | No | CAD | | | | | |
| 23A-100-INS LUNA, MARTIN | License Denial (Appealable Agency Action) | | Martin Luna / | | 1/5/2024 | \$150.00 \$0.00 | Civil Penalty |
| | Yes | Licensing | | | | | |
| 23A-094-INS Crast Inc. d/b/a America's First Choice Home Club | Consent Order | | Crast Inc / | | 1/5/2024 | \$10,000.00 \$0.00 | Civil Money Penalty |
| | No | Investigations | | | | | |
| 24A-002-INS ALLEN, MIKE | Consent Order | | Mike Allen 19882448 / | | 1/11/2024 | \$0.00 \$0.00 | License Surrender |
| | No | Investigations | | | | | |
| 23A-071-INS Christopher Spence Cox | Consent Order | | Christopher S. Cox 718551 / | | 1/22/2024 | \$2,500.00 \$0.00 | Civil Money Penalty |
| | Yes | Investigations | | | | | |

Report Key: SS or CD: Summary Suspension or Cease and Desist

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| 23A-063-INS WATSON, ROBERT LAWRENCE | Revocation (Contested Case) | | Robert Watson 18627152 | / | 1/23/2024 | \$0.00 \$0.00 | License Surrender Ban to Apply for for a license 12 months Restitution |
| | No | Investigations | | | | | |
| 24A-005-INS LORSCH, RYAN MICHAEL & PROTEGRITY LLC | Consent Order | | Ryan M. Lorsch 16600095 | / | 1/31/2024 | \$500.00 \$0.00 | Civil Money Penalty |
| | No | Investigations | Protegrity LLC 18789939 | / | | | |
| 24A-006-INS Hiscox Insurance Company Inc. | Consent Order | | HISCOX INSURANCE COMPANY INC. / 10200 | | 2/9/2024 | \$1,500.00 \$0.00 | Civil Money Penalty |
| | No | MOD | | | | | |
| 24A-007-INS Ceres Solutions Cooperative Captive, LLC | Withdrawal | | Ceres Solutions Cooperative Captive, LLC / | | 2/13/2024 | \$0.00 \$0.00 | Order Approving Withdrawal |
| | No | FAD | | | | | |
| 23A-081-INS GO MAPS, INC. DBA GO MOBILE INSURANCE AGENCY | Revocation (Contested Case) | | Go Maps, Inc. 17943193 | / | 2/14/2024 | \$0.00 \$0.00 | License Revocation |
| | No | Investigations | | | | | |

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| 23A-084-INS ROTH-GONZALEZ, CHARLES DAVID | Revocation (Contested Case) | | Charles D Roth-Gonzalez 19303198 | / | 2/14/2024 | \$0.00 \$0.00 | License Revocation |
| | No | Investigations | | | | | |
| 23A-086-INS LIBERTY HOME GUARD, LLC | Consent Order | | Liberty Home Guard, LLC / 506019668 | | 3/4/2024 | \$3,000.00 \$0.00 | Civil Money Panalty |
| | No | MOD | | | | | |
| 24A-011-INS ENTRADA LIFE INSURANCE COMPANY by AMERICAN NATIONAL GROUP, LLC | Acquisition | | ENTRADA LIFE INSURANCE COMPANY / 71323 AMERICAN NATIONAL GROUP, LLC | / | 3/4/2024 | \$0.00 \$0.00 | Order Approving Acquisition |
| | No | FAD | | | | | |
| 24A-014-INS GlobalHealth of Arizona, Inc. GlobalHealth of Arizona, Inc | Withdrawal | | GlobalHealth of / 16932 | | 3/15/2024 | \$0.00 \$0.00 | Order Approving Withdrawal |
| | No | FAD | | | | | |
| 24A-015-INS Go Insurance Company fka Peachtree Casualty Insurance Company | Withdrawal | | GO Insurance Company / 25755 | | 3/15/2024 | \$0.00 \$0.00 | Order Approving Withdrawal |
| | No | FAD | | | | | |

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| 23A-096-INS Hernandez Calero, Numar | License Denial (Appealable Agency Action) | | Numar Hernandez Calero / | | 3/20/2024 | \$0.00 \$0.00 | Denial of License Application |
| | No | Licensing | | | | | |
| 23A-093-INS Tinoah A. Bragg | License Denial (Appealable Agency Action) | | Tinoah Bragg / | | 3/20/2024 | \$0.00 \$0.00 | Denial of License Application |
| | No | Licensing | | | | | |
| 24A-017-INS Guerrero, Rene Anthony and AZteca Bail Bonds LLC | Consent Order | | Rene A. Guerrero 8454583 / Azteca Bail Bonds LLC 15685716 / | | 3/20/2024 | \$2,500.00 \$0.00 | Civil Money Penalty |
| | No | Investigations | | | | | |
| 24A-016-INS Accredited Specialty Insurance Company | Acquisition | | Accredited Specialty Insurance Company / 16835 Onex Raven Buyer Inc., Onex Partners V LP / | | 3/21/2024 | \$0.00 \$0.00 | Order Approving Acquisition |
| | No | FAD | | | | | |
| 24A-020-INS GOINS, ELIJAHAH | Consent Order | | Elijaah Goins 20407673 / | | 3/25/2024 | \$0.00 \$0.00 | License Revocation |
| | No | Investigations | | | | | |

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| 24A-019-INS FRANK A. EPSTEIN | Consent Order | | Frank A. Epstein 789727 | / | 3/26/2024 | \$0.00 \$0.00 | License Revocation |
| | No | Investigations | | | | | |
| 24A-022-INS Foodservice Insurance Group, Inc. | | | Foodservice Insurance Group, Inc. / 11900 | | 3/27/2024 | \$0.00 \$0.00 | Order Approving Conversion |
| | No | FAD | | | | | |
| 24A-023-INS PacifiCare of Colorado, Inc | Merger | | PacifiCare of Colorado, Inc / 95434 | | 3/28/2024 | \$0.00 \$0.00 | Order Approving Merger |
| | No | FAD | | | | | |
| 24A-021-INS JAMES BRENDAN CAREY | Consent Order | | James B. Carey 8839608 | / | 4/1/2024 | \$7,500.00 \$0.00 | Civil Money Penalty |
| | No | Investigations | | | | | |
| 23A-090-INS Franklin, Marcus James | Revocation (Contested Case) | | Marcus J. Franklin 20205267 | / | 4/5/2024 | \$0.00 \$0.00 | License Revocation |
| | Yes | Investigations | | | | | |
| 24A-026-INS DAVID REDFERN | License Denial (Appealable Agency Action) | | David Redern 18973653 | / | 4/6/2024 | \$75.00 \$0.00 | Civil Money Penalty |
| | Yes | Licensing | | | | | |

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| 24A-027-INS MATTHEW FERELLI | License Denial (Appealable Agency Action) | | Matthew Ferelli 19190052 | / | 4/8/2024 | \$150.00 \$0.00 | Civil Money Penalty |
| | Yes | Licensing | | | | | |
| 24A-029-INS BENGTSON, JOURDAN | License Denial (Appealable Agency Action) | | Jourdan Bengtson 21088152 | / | 4/16/2024 | \$150.00 \$0.00 | Civil Money Penalty |
| | Yes | Licensing | | | | | |
| 24A-034-INS ADJUSTPRO SOLUTIONS LLC AND DANIEL W. SMITH | Consent Order | | AdjustPro Solutions LLC 19336967 | / | 4/16/2024 | \$2,500.00 \$0.00 | Civil Money Penalty |
| | Yes | Investigations | Daniel Woody Smith 19319517 | / | | | |
| 24A-036-INS JUSTIN IAN DALY | Consent Order | | Justin I. Daly | / | 4/25/2024 | \$5,000.00 \$0.00 | Civil Money Penalty |
| | No | Investigations | | | | | |
| 24A-025-INS EMA RISK SERVICES, LLC | Consent Order | | EMA Risk Services, LLC | / | 5/1/2024 | \$1,000.00 \$0.00 | Civil Money Penalty |
| | No | MOD | | | | | |

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| 23A-095-INS MICHAEL A. ROMAN | Civil Money Penalty | | Michael A. Roman 20865820 | / | 5/7/2024 | \$100.00 \$0.00 | Civil Money Penalty |
| | No | Licensing | | | | | |
| 23A-092-INS Travis Jakob Adams | Revocation (Contested Case) | | Travis J. Adams 19429384 | / | 5/8/2024 | \$0.00 \$0.00 | License Revocation |
| | No | Investigations | | | | | |
| 24A-041-INS TARA LILLY SOUNAKHEN | Cease and Desist (Appealable Agency Action) | | Tara L. Sounakhen 15662938 | / | 5/13/2024 5/13/2024 | \$0.00 \$0.00 | Order to Cease and Desist |
| | No | Investigations | | | | | |
| 24A-043-INS ARTHUR R. ORTEGA | Consent Order | | Arthur R. Ortega 20395710 | / | 5/20/2024 | \$0.00 \$0.00 | License Revocation |
| | No | Investigations | | | | | |
| 24A-038-INS FELECIA MAGEE | License Denial (Appealable Agency Action) | | Felecia Magee 21111058 | / | 5/20/2024 | \$150.00 \$0.00 | Civil Money Penalty |
| | Yes | Licensing | | | | | |
| 24A-042-INS MAUREEN BURTON | License Denial (Appealable Agency Action) | | Maureen Burton 18335203 | / | 5/23/2024 | \$150.00 \$0.00 | Civil Money Penalty |
| | Yes | Licensing | | | | | |

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| 24A-045-INS LANNISPORT MARINE & GENERAL INSURANCE COMPANY, INC | Acquisition | | Lannisport Marine & General Insurance Comp / 17332 | | 5/23/2024 | \$0.00 \$0.00 | Order Approving Acquisition |
| | No | FAD | Partnerre Investment LLC, Renaissancere / | | | | |
| 24A-039-INS URIEL GUADARRAMA | License Denial (Appealable Agency Action) | | Uriel Guadarrama 16257296 / | | 5/23/2024 | \$150.00 \$0.00 | Civil Money Penalty |
| | Yes | Licensing | | | | | |
| 24A-033-INS DANIEL RODRIGUEZ | License Denial (Appealable Agency Action) | | Daniel Rodriguez 21094902 / | | 5/28/2024 | \$150.00 \$0.00 | Civil Money Penalty |
| | Yes | Licensing | | | | | |
| 24A-004-INS Michael Schneider | License Denial (Appealable Agency Action) | | Michael Schneider / | | 6/7/2024 | \$0.00 \$0.00 | License Denial |
| | No | Licensing | | | | | |
| 24A-010-INS FRIENDS, ERIK LEONARD | Revocation (Contested Case) | | FRIENDS, ERIK LEONARD 7691249 / | | 6/13/2024 | \$0.00 \$0.00 | License Revoked |
| | No | Investigations | | | | | |

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| 24A-057-INS Citizens National Life Insurance Company | Merger | | Citizens National Life Insurance Company / 82082 | | 6/27/2024 | \$0.00 \$0.00 | Order Approving Merger |
| | No | FAD | | | | | |
| 24A-056-INS National Western Life Insurance Company | Acquisition | | National Western Life Insurance Company / 66850 PGH Merger Inc., S.USA Life Insurance Comp / | | 7/3/2024 | \$0.00 \$0.00 | Order Approving Acquisition |
| | No | FAD | | | | | |
| 24A-060-INS Matthew Garvey and Strategic Life Planning LLC | Consent Order | | Matthew Garvey 18068137 / Strategic Life Planning LLC 18528831 / | | 7/5/2024 | \$0.00 \$0.00 | Matthew Garvey's License Revoked Strategic Life Planning LLC's License Revoked |
| | No | Investigations | | | | | |
| 24A-061-INS Hourly Insurance Company | Withdrawal | | Hourly Insurance Company / 17428 | | 7/11/2024 | \$0.00 \$0.00 | Order Approving Withdrawal |
| | No | FAD | | | | | |
| 24A-062-INS Eagle Insurance Company | Withdrawal | | Eagle Insurance Company / 73687 | | 7/18/2024 | \$0.00 \$0.00 | Order Approving Withdrawal |
| | No | FAD | | | | | |

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| 24A-064-INS American Family Insurance Company | Consent Order | | American Family Insurance Company / 10386 | | 7/30/2024 | \$12,500.00 \$0.00 | Civil Money Penalty |
| | No | MOD | Homesite Insurance Company / 17221 | | | | |
| | | | Homesite Indemnity Company / 20419 | | | | |
| 24A-058-INS Arch Insurance Compay | Consent Order | | Arch Insurance Company / 11150 | | 8/16/2024 | \$2,000.00 \$0.00 | Civil Money Penalty |
| | No | MOD | | | | | |
| 24A-048-INS CIERRA DANILLE BROWN | License Denial (Appealable Agency Action) | | Cierra D. Brown 19243788 / | | 8/20/2024 | \$0.00 \$0.00 | Withdrawal of License Application Upheld Appeal Dismissed |
| | No | Licensing | | | | | |
| 24A-065-INS Joshua Walker | Consent Order | | Joshua Walker 20699761 / | | 8/20/2024 | \$0.00 \$0.00 | License Revocation |
| | No | | | | | | |
| 24A-030-INS MATTHEW ROBERT LUGO | Revocation (Contested Case) | | Matthew R. Lugo 7544098 / | | 8/21/2024 | \$0.00 \$0.00 | License Revocation |
| | Yes | Investigations | | | | | |

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| 24A-066-INS India Nichele Bridges | License Denial (Appealable Agency Action) | | India N. Bridges 21233927 | / | 9/6/2024 | \$150.00 \$0.00 | Civil Money Penalty |
| | Yes | Licensing | | | | | |
| 24A-076-INS Woman's Life Insurance Society | Merger | | Woman's Life Insurance Society / 56170 | | 9/6/2024 | \$0.00 \$0.00 | Order Approving Merger |
| | No | FAD | | | | | |
| 24A-024-INS Alexander Joyce and Rejoyce Financial LLC | Revocation (Contested Case) | | Alexander Joyce 16775731 | / | 9/10/2024 | \$1,000.00 \$0.00 | Alexander Joyce License Revoked Rejoyce Financial LLC's License Revoked A. Joyce to Pay Civil Money Penalty Rejoyce Financial LLC to Pay Civil Money Penalty |
| | No | Investigations | Rejoyce Financial LLC 17793560 | / | | | |
| 24A-051-INS JEREMY REUVERS | Revocation (Contested Case) | | Jeremy Reuvers 17829996 | / | 9/11/2024 | \$0.00 \$0.00 | License Revocation |
| | No | Investigations | | | | | |
| 24A-082-INS Assured Guaranty Municipal Corp | Merger | | Assured Guaranty Municipal Corp. / 18287 | | 9/11/2024 | \$0.00 \$0.00 | Order Approving Merger |
| | No | FAD | | | | | |

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| 24A-053-INS ESSEX SECURITIES LLC | License Denial (Appealable Agency Action) | | Essex Securities LLC 19472808 | / | 9/12/2024 | \$150.00 \$0.00 | Civil Money Penalty |
| | Yes | Licensing | | | | | |
| 24A-085-INS Marquette Indemnity and Life Insurance Company | Acquisition | | Marquette Indemnity and Life Insurance Comp / 87394 | | 9/13/2024 | \$0.00 \$0.00 | Order Approving Acquisition |
| | No | FAD | | | | | |
| 24A-032-INS RICHARD BEYER | Revocation (Contested Case) | | Richard Beyer 8160383 | / | 9/13/2024 | \$0.00 \$0.00 | License Revoked |
| | Yes | Investigations | | | | | |
| 24A-086-INS Marquette Indemnity and Life Insurance Company | Acquisition | | Marquette Indemnity and Life Insurance Comp / 87394 | | 9/13/2024 | \$0.00 \$0.00 | Order Approving Acquisition |
| | No | FAD | | | | | |
| 24A-070-INS Axis Insurance Company | Consent Order | | Axis Insurance Company / 37273 | | 9/18/2024 | \$1,000.00 \$0.00 | Civil Money Penalty |
| | No | MOD | | | | | |
| 24A-089-INS Hallmark Life Insurance Company | Withdrawal | | Hallmark Life Insurance Company / 60078 | | 9/19/2024 | \$0.00 \$0.00 | Order Approving Withdrawal |
| | No | FAD | | | | | |

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| 23A-085-INS GUADALUPE JOE GUTIERREZ | Revocation (Contested Case) | | Guadalupe J. Gutierrez 17485004 | / | 9/24/2024 | \$0.00 \$0.00 | License Revocation Restitution |
| | No | Investigations | | | | | |
| 24A-091-INS Pacificare Life and Health Insurance Company | Withdrawal | | Pacificare Life and Health Insurance Compan / 70785 | | 9/30/2024 | \$0.00 \$0.00 | Order Approving Withdrawal |
| | No | FAD | | | | | |
| 24A-096-INS QPIC Insurance Company | Withdrawal | | QPIC Insurance Company / | | 10/15/2024 | \$0.00 \$0.00 | Order Approving Withdrawal |
| | No | FAD | | | | | |
| 24A-079-INS Benefit Management, LLC | Surrender of Certificate of Authority | | Benefit Management, LLC / 49206766 | | 10/16/2024 | \$0.00 \$0.00 | Order to Surrender Certificate of Registration |
| | Yes | Other | | | | | |
| 24A-105-INS Bravo Health Pennsylvania, Inc | Acquisition | | Bravo Health Pennsylvania, Inc / | | 11/7/2024 | \$0.00 \$0.00 | Order Approving Acquisition |
| | No | FAD | | | | | |
| 24A-109-INS Prudential Arizona Reinsurance Captive Company | Merger | | Prudential Arizona Reinsurance Captive Com / | | 11/14/2024 | \$0.00 \$0.00 | Order Approving Merger |
| | No | FAD | | | | | |

Report Key: SS or CD: Summary Suspension or Cease and Desist

*For complete details on an Order - please request a paper copy from the Department of Insurance

Source Codes: CAD - Consumer Affairs Division; FAD - Financial Affairs Division; MOD - Market Conduct Exam; PC - Property and Casualty Division

| <i>Docket Number</i> <i>Matter Name</i> | <i>Type of Action</i> <i>Settled by</i> | | <i>Party Name</i> <i>License # / NAIC #</i> | <i>Dates:</i> | <i>Fines:</i> | |
|---|--|---------------|---|---------------------------------|--|-----------------------------|
| | <i>Consent</i> | <i>Source</i> | | <i>Order</i> <i>SS or CD</i> | <i>Civil Penalty</i> <i>Restitution</i> | <i>Ordered*</i> |
| 24A-107-INS Mutual of Enumclaw Insurance Company | Consent Order | | Mutual of Enumclaw Insurance Company / 14761 | 11/22/2024 | \$2,500.00 \$0.00 | Civil Monetary Penalty |
| | No | MOD | | | | |
| 24A-112-INS Protucket Insurance Company | Withdrawal | | Protucket Insurance Company / | 11/25/2024 | \$0.00 \$0.00 | Order Approving Withdrawal |
| | No | FAD | | | | |
| 24A-116-INS Carelon Health of Arizona Inc | Acquisition | | Carelon Health of Arizona Inc / | 12/2/2024 | \$0.00 \$0.00 | Order Approving Acquisition |
| | No | FAD | | | | |
| 24A-115-INS Professionals Advocate Insurance Company | Withdrawal | | Professionals Advocate Insurance Company / | 12/5/2024 | \$0.00 \$0.00 | Order Approving Withdrawal |
| | No | FAD | | | | |
| Total Civil Penalty for Period | | | | | \$56,525.00 | |
| Total Restitution for Period | | | | | \$0.00 | |

Report Key: SS or CD: Summary Suspension or Cease and Desist

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