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STATE OF ARIZONA

DEPARTMENT OF INSURANCE



In the Matter of:

TENNANT, DEBRA ALYCE, (Arizona License No. 942347) (NPN # 13699331)

Respondent.

No. 10A-165-INS

ORDER

On February 23, 2011, the Office of Administrative Hearings, through Administrative Law Judge ("ALJ") Lewis D. Kowal, issued an Administrative Law Judge Decision ("Recommended Decision"), received by the Director of the Department of Insurance ("Director") on February 24, 2011, a copy of which is attached and incorporated by this reference. The Director of the Department of Insurance has reviewed the Recommended Decision and enters the following Order:

- The Director adopts the Recommended Findings of Fact and Conclusions of Law of the Recommended Decision.
- 2. The Director revokes Respondent's Arizona producer's license, effective immediately.

NOTIFICATION OF RIGHTS

Pursuant to Arizona Revised Statutes ("A.R.S.") § 41-1092.09, Respondent may request a rehearing with respect to this order by filling a written motion with the Director of the Department of Insurance within 30 days of the date of this Order, setting forth the basis for relief under A.A.C. R20-6-114(B). Pursuant to A.R.S. § 41-1092.09, it is not necessary to request a rehearing before filing an appeal to Superior Court.

Respondent may appeal the final decision of the Director to the Superior Court of Maricopa County for judicial review pursuant to A.R.S. § 20-166. A party filing an appeal

- 1 ,	must notify the Office of Administrative Hearings of the appeal within ten days after filir
2	the complaint commencing the appeal, pursuant to A.R.S. § 12-904(B).
3	DATED this Larch, 2011.
4	$\mathcal{M} = \mathcal{M}$
5	CHRISTINA URIAS, Director
6	Arizona Department of Insurance
7	
8.	COPY of the foregoing mailed this
9	Office of Administrative Hearings 1400 West Washington, Suite 101 Phoenix, Arizona 85007
11	Mary Butterfield, Assistant Director
12 13	Mary Kosinski, Exec. Asst. for Regulatory Affairs Catherine O'Neil, Consumer Legal Affairs Officer Steven Fromholtz, Licensing Administrator Arizona Department of Insurance
14	2910 North 44th Street, Suite 210 Phoenix, Arizona 85018
15	Debra Alyce Tennant
16	c/o Primerica 4515 S. McClintock
17	Tempe, Arizona 85282 Respondent
18	Debra Alyce Tennant
19	17607 N. 28 th Ave.
20	Phoenix, Arizona 85053 Respondent
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DIRECTOR'S OFFICE INSURANCE DEPT.

IN THE OFFICE OF ADMINISTRATIVE HEARINGS

In the Matter of:

DEBRA ALYCE TENNANT, (Arizona License No. 942347) (NPN # 13699331)

Respondent.

No. 10A-165-INS

ADMINISTRATIVE LAW JUDGE DECISION

HEARING: February 8, 2011

APPEARANCES: Special Assistant Attorney General Mary Kosinki for the Arizona Department of Insurance; Debra Alyce Tennant did not appear at the hearing.

ADMINISTRATIVE LAW JUDGE: Lewis D. Kowal

FINDINGS OF FACT

- 1. At all times material to this matter, Debra Alyce Tenant ("Respondent") was and currently is licensed by the Arizona Department of Insurance ("Department").
- 2. On April 20, 2009, the Department issued Respondent a life producer license, license number 942347 ("License"), which expires on May 31, 2012.
- 3. Steven Fromholtz ("Mr. Fromholtz"), Producer Licensing Administrator of the Licensing Section of the Department, testified that when an application for a producer's license is received and processed, it is forwarded to the Arizona Department of Public Safety ("DPS") for processing, which includes a criminal history background check by the Federal Bureau of Investigation.
- 4. On September 1, 2009, the Department issued a letter to Respondent that was mailed to her residential and mailing address of record, informing her that her fingerprint card could not be processed and was returned by DPS as illegible. In that letter, the Department requested that Respondent submit a replacement set of fingerprints and enclosed a blank Illegible Replacement Fingerprint Form. The

Office of Administrative Hearings 1400 West Washington, Suite 101 Phoenix, Arizona 85007 (602) 542-9826

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 Department provided a deadline of October 2, 2009, for the return of the completed replacement fingerprint form.

5. Because the Department did not receive the requested replacement fingerprint form from Respondent as requested, the Department sent another letter to Respondent on December 28, 2009, giving Respondent a deadline of January 31, 2010, to file with the Department a new set of fingerprints and an Illegible Replacement Fingerprint Form or a Voluntary Surrender of License Form. The Department indicated that the failure to respond to the letter would result in the initiation of disciplinary action being taken against Respondent's license.

CONCLUSIONS OF LAW

- 1. This matter is a disciplinary proceeding wherein the Department must prove by a preponderance of the evidence that Respondent violated the State's Insurance Laws. See A.A.C. R2-19-119.
- 2. During the application process, the Director of the Department required Respondent to submit a full set of fingerprints and Respondent's illegible fingerprint submission did not satisfy that requirement. See A.R.S. § 20-285(E)(2).
- 3. Respondent's conduct, as set forth above, constitutes a violation of A.R.S. § 20-295(A)(1), by having failed to provide complete information in the license application.
- 4. Respondent's conduct, as set forth above, constitutes the violation of any provision of A.R.S., Title 20, within the meaning of A.R.S. § 20-295(A)(2).
- 5. Grounds exist for the Director of the Department to suspend, revoke, or refuse to renew the License pursuant to A.R.S. § 20-295(A).

ORDER

Based upon the above, the License shall be revoked on the effective date of the Order entered in this matter.

In the event of certification of the Administrative Law Judge Decision by the Director of the Office of Administrative Hearings, the effective date of the Order will be 5 days from the date of that certification.

Done this day, February 23, 2011.

/s/ Lewis D. Kowal Administrative Law Judge

Transmitted electronically to:

Christina Urias, Director Department of Insurance