STATE OF ARIZONA FILED

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DEPARTMENT OF INSURANCE

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In the Matter of:	BY
THOMAC MADIENE MADELIA	No. 10A-086-INS
THOMAS, MARLENE MARTHA (License number #927967) (NPN #11710899)) CONSENT ORDER
,) Hearing 9/27/10, 8:00 a.m.
Respondent) ALJ Lewis Kowal)

The State of Arizona Department of Insurance ("Department") has received evidence that **Marlene Martha Thomas** has violated provisions of Title 20, Arizona Revised Statutes ("A.R.S."). Respondent wishes to resolve this matter without the commencement of formal proceedings, and admits the following Findings of Fact are true and consents to entry of the following Conclusions of Law and Order.

FINDINGS OF FACT

- Marlene Martha Thomas ("Respondent") is, and was at all material times
 licensed as a resident travel producer (limited), Arizona license number 927967, which expires
 December 31, 2011.
- 2. Respondent's mailing, business and residence addresses of record with the Department are: 12318 W. Fieldstone Dr., Sun City West, AZ 85375 (business, mailing and residence).
- 3. On or about September 19, 2008, the Department issued to Respondent an insurance license as a resident travel producer (limited), Arizona license number 927967.
- 4. On November 6, 2008, the Department notified Respondent by mail at her business/mailing/residence address of record that her fingerprint card had been processed and returned by the Arizona Department of Public Safety (DPS) as illegible. The Department requested a replacement set of fingerprints along with a completed "Illegible Fingerprint Replacement Form" on or before December 11, 2008.

5. On November 10, 2009, the Department notified Respondent by mail at her business/mailing/residence address of record that it was about to initiate an administrative action against her license for failure to comply with the fingerprint requirement. The Department requested a response by November 30, 2009.

6. To date, Respondent has not submitted a full set of fingerprints to the Department.

CONCLUSIONS OF LAW

- 1. The Director has jurisdiction over this matter.
- 2. Respondent's conduct as described above constitutes the violation of the requirement that an applicant submit a full set of fingerprints to the Department within the meaning of A.R.S. § 20-285(F)(2).
- 3. Respondent's conduct as described above constitutes providing incomplete information in the license application within the meaning of A.R.S. § 20-295(A)(1).
- 4. Respondent's conduct as described above constitutes the violation of any provision of A.R.S. Title 20 or any rule, subpoena or order of the director within the meaning of A.R.S.§20-295(A)(2).
- 5. Grounds exist for the Director to suspend, revoke, or refuse to renew Respondent's insurance license, impose a civil penalty and/or order restitution pursuant to A.R.S. §§20-295(A) and (F).

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ORDER

IT IS HEREBY ORDERED THAT:

- 1. Respondent may surrender her insurance producer license, Arizona license number 927967.
- The hearing, Docket #10A-086-INS, scheduled for September 27, 2010, at 8:00 2. DATED AND EFFECTIVE this 24th day of fugure, 2010. a.m. is vacated.

Director of Insurance

CONSENT TO ORDER

- 1. Respondent has reviewed the foregoing Findings of Fact, Conclusions of Law and Order.
- 2. Respondent admits to the jurisdiction of the Director of Insurance, State of Arizona, and admits the foregoing Findings of Fact and consents to the entry of the foregoing Conclusions of Law and Order.
- 3. Respondent is aware of her right to notice and a hearing at which she may be represented by counsel, present evidence and examine witnesses. Respondent irrevocably waives her right to such notice and hearing and to any court appeals relating to this Consent Order.
- Respondent states that no promise of any kind or nature whatsoever, except as 4. expressly contained in this Consent Order, was made to her to induce her to enter into this Consent Order and that she has entered into this Consent Order voluntarily.

Mary E. Kosinski, Exec. Assistant for Regulatory Affairs Catherine M. O'Neil, Consumer Legal Affairs Officer Steven Fromholtz, Licensing Supervisor Department of Insurance 2910 North 44th Street, Suite 210 Phoenix, Arizona 85018

For Respondent

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Lewis Kowal, Administrative Law Judge Office of Administrative Hearings 1400 West Washington, Suite 101 Phoenix, AZ 85007

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