STATE OF ARIZONA FILED

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DEPARTMENT OF INSURANCE

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In the Matter of:)	,
)	Docket No. 10A-003-INS
LOSS RATIO STANDARDS AND PRIMA)	
FACIE RATES FOR CREDIT PROPERTY)	ORDER
INSURANCE AND CREDIT)	
UNEMPLOYMENT INSURANCE)	
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Pursuant to A.R.S. §20-1621.05(B), the Director shall, at least once every three years, establish by order a loss ratio standard for credit property and credit unemployment insurance. Concurrently, pursuant to A.R.S. §20-1621.05(C), the Director shall, by order, establish prima facie rates for both credit property and credit unemployment insurance.

On October 15, 2003, the Director issued an Order In The Matter Of Loss Ratio Standards and *Prima Facie* Rates for Credit Property Insurance and Credit Unemployment Insurance, Docket No. 03A-092-INS ("the 2003 Order"). The 2003 Order established a loss ratio standard of 50% for credit property and credit unemployment insurance to be effective January 15, 2004. The Director also established via the 2003 Order *prima facie* rates for credit property insurance and credit unemployment insurance as set forth in Exhibits A and B to the 2003 Order.

On January 15, 2007, the Director issued an Order In The Matter of Loss Ratio Standards and *Prima Facie* Rates for Credit Property Insurance and Credit Unemployment Insurance, Docket No. 07A-005-INS ("2007 Order"). The 2007 Order did not change the loss ratio standard or *prima facie* rates for either credit property or credit unemployment insurance.

After due consideration of the enumerated factors in A.R.S. §20-1621.05, the Director enters the following Order:

- 1. The loss ratio standard for both credit property and credit unemployment insurance shall remain at 50%;
- 2. The *prima facie* rates for credit property insurance set forth in Exhibit A remain unchanged from the 2007 Order;
- 3. The *prima facie* rates for credit unemployment insurance set forth in Exhibit B remain unchanged from the 2007 Order;
- 4. Insurers may file for approval and use of deviated rates that are higher than the *prima facie* rates established in this Order. Deviations for credit unemployment insurance may be filed where loss ratios exceeded 50%. Deviations shall be filed in accordance with the process and standards set forth in A.R.S. §20-1621.05 for credit property insurance and A.R.S. §20-1610 for credit unemployment insurance. When filing deviations, insurers shall use the Credibility Tables attached hereto as Exhibits C1(credit property) and C2 (credit unemployment).
 - 5. This Order is effective January 15, 2010.

DATED this 6th day of January 2010.

CHRISTINA URIAS, Director Arizona Department of Insurance

COPY of the foregoing mailed this 6th day of <u>January</u>, 2010 to:

Lynette Evans, Assistant Attorney General Office of the Arizona Attorney General 1275 West Washington Phoenix, Arizona 85007 Attorneys for the Department

1	Brendan Leonard, State Filings American Bankers Insurance Company
2	of Florida
3	American Reliable Insurance Company American Security Insurance Company Standard Guaranty Insurance Company
4	Voyager Property and Casualty Ins. Co 11222 Quail Roost Drive
5	Miami, FL 33157
6	John Kleen, Actuarial Director American General Indemnity Company
7	3600-Route 66 Neptune, NJ 07754
8	William Departie, Assistant Vice President
9	Balboa Insurance Company P.O. Box 19702
10	Irvine, CA 92623-9702
11	Michael J. Casale, Consultant Cardiff Property & Casualty Insurance Company P.O. Box 77-0250
12	Miami, FL 33157
13	Roger McLendon Sr. Policy Drafter & Compliance Specialist
14	Central States Indemnity Company of Omaha Post Office Box 34888
15	Omaha, NE 68134-0888
16	Gale Powell Centurion Casualty Company
17	800 Walnut Street Des Moines, IA 50309
18	Jane M. Abed
19	Founders Insurance Company 1645 E. Birchwood Ave.
20	Des Plaines, IL 60018
21	Gerard Lunemann, Compliance HSBC Insurance Company of Delaware
22	(FNA Service General Insurance Company) 200 Somerset Corporate Blvd, Suite 100
22	Bridgewater, NJ 08807

1	Susan E. Tucker, Regulatory Specialist Lyndon Property Insurance Company
2	14755 North Outer Forth St. Louis, MO 63017
3	Betty F. Evans, Product Manager
4	Lyndon Southern Insurance Company 100 West Bay Street
5	Jacksonville, FL 32202
6	Brian Kasper Stonebridge Casualty Insurance Company
7	2700 W. Plano Parkway Plano, TX 75075-8200
8	Cathy Maxim, Compliance Manager
9	Wesco Insurance Company (Household Insurance Group)
10	200 Somerset Corporate Blvd., Suite 100 Bridgewater, NJ 08807
11	Deanna K. Yarbrough, Director
12	Yosemite Insurance Company P.O. Box 159
13	Evansville, IN 47701-0159
14	Beverly Pippin Zale Indemnity Company
15	901 W. Walnut Lane Irving, TX 75038 1003I
16	Gerrie Marks, Deputy Director Steve Ferguson, Assistant Director
17	Alexandra Shafer, Assistant Director Dean Ehler, Assistant Director
18	Mary Butterfield, Assistant Director Karen Adams, Actuary
19	William Robinson, Actuary Arizona Department of Insurance
20	2910 North 44 th Street Phoenix, AZ 85018
21	
22	
23	Currey Durton
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EXHIBIT A

THE RECOMMENDED LOSS RATIO STANDARD IS 50%

PROPOSED PRIMA FACIE RATES FOR CREDIT PROPERTY INSURANCE ARE:

1. SINGLE PREMIUM

If the insurer charges a single premium, the rate per 100 dollars of insured value shall be:

DUAL INTEREST	\$.50
SINGLE INTEREST	\$.33

2. MONTHLY OUTSTANDING BALANCE (MOB)

If the premiums are payable monthly on an outstanding balance, the rate per 100 dollars of outstanding balance shall be:

DUAL INTEREST	\$.08
SINGLE INTEREST	\$ 05

DUAL INTEREST protects interests of both the borrower and the creditor

SINGLE INTEREST protects only the creditor's interest in the property.

EXHIBIT B ARIZONA - CREDIT UNEMPLOYMENT PRIMA FACIE RATE:

ARIZONA - CREDIT UNEMPLOYMENT PRIMA FACIE RATES					
	TABLE A				
	SINGLE PREMIUM RATES PER \$10.0F MONTHLY BENEFIT PROVIDED				
		Maximum	Non Retro	Retro	
1		Benefit	Benefits	Benefits	
		Period in	30 Day	30 Day	
		<u>Months</u>	Elim.Period	Elim.Period	
		6	0.12	0.16	
		9	0.14	0.20	
	•	12	0.16	0.23	
		18	0.18	0.26	
		24	0.20	0.29	
		More than 24	0.21	0.31	
	NOTE:	Single Premium the term of the id		multiplying the above rates by	

	TABLE B	· · · · · · · · · · · · · · · · · · ·	
MONTHLY PREMIUM RATES	PER \$10 OF MON	THLY BENEFIT PROVIDED	
Maximum	Non Retro	Retro	
Benefit	Benefits	Benefits	
Period in	30 Day	30 Day	
<u>Months</u>	Elim.Period	Elim.Period	
6	0.14	0.18	
9	0.17	0.23	
12	0.19	0.27	
18	0.21	0.30	
24	0.23	0.33	
More than 24	0.25	0.35	

MONTHLY PREMIUM RATES PER \$100 OF MONTHLY OUTSTANDING BALANCE

Rates stated as \$0.xx per \$100 of outstanding balance per month should be consistent with the above rates. To satisfy this requirement the following formula may be used:

 $M = R \times 10 \times P$

Where:

M = Monthly rate per \$100 of outstanding balance

R = Rate per \$10 of the monthly benefit term (from above monthly rates TABLE B).

P = Percent of outstanding balance required as the minimum monthly payment, but not less than 3.0% (to be expressed as a decimal in the formula).

Example (1): R = \$0.30 (30 cents) per \$10 of monthly benefit

For P = 5% P = Minimum monthly payment is 5%

Then M = $.30 \times 10 \times .05 = 0.15 (15 cents) per \$100 of outstanding balance.

Example (2): R = \$0.30 (30 cents) per \$10 of monthly benefit

For P = 3% P = Minimum monthly payment is 3%

Then M = $.30 \times 10 \times .03 = 0.09 (9 cents) per \$100 0f outstanding balance.

MONTHLY PREMIUM RATES PER \$100 OF MONTHLY OUTSTANDING BALANCE

EXAMPLES for P = 3%		P = Minimum monthly payment is 3%		
	R (from above	M =	R (from above M =	
•	TABLE B)	R x 10 x .03	<u>TABLE B)</u> R x 10 x .03	
Maximum	Non Retro	Non Retro	Retro Retro	
Benefit	Benefits	Benefits	Benefits Benefits	
Period in	30 Day	30 Day	30 Day 30 Day	
Months	Elim.Period	Elim.Period	Elim.Period Elim.Period	
6	0.14	0.04	0.18 0.05	
9	0.17	0.05	0.23 0.07	
12	0.19	0.06	0.27 0.08	
18	0.21	0.06	0.30 0.09	
24	0.23	0.07	0.33 0.10	
More than 24	0.25	0.08	0.35 0.11	

NOTE:

All of the the above are Single Life rates. Joint Life rates may not exceed 165% of the Single Life rates.

EXHIBIT C1
CREDIBILITY TABLE

EARNED PREMIUM	CLAIM COUNT	CREDIBILITY FACTOR
<24,000	<6	0
24,000 to 43,999	6-10	0.15
44,000 to 67,199	11-16	0.20
67,200 to 97,199	17-23	0.25
97,200 to 133,199	24-32	0.30
133,200 to 173,999	33-42	0.35
174,200 to 219,599	43-54	0.40
219,600 to 271,199	55-67	0.45
271,200 to 327,599	68-81	0.50
327,600 to 389,999	82-97	0.55
390,000 to 458,399	98-113	0.60
458,400 to 531,599	114-132	0.65
531,600 to 609,599	133-151	0.70
609,600 to 693,599	152-172	0.75
693,600 to 783,599	173-195	0.80
783,600 to 878,399	196-219	0.85
878,400 to 977,999	220-244	0.90
978,000 to 1,083,599	245-270	0.95
1,083,600 +	271+	1.00

IF INCURRED CLAIM COUNTS ARE AVAILABLE, USE THEM TO DETERMINE THE CREDIBILITY. IF NOT, USE ANNUAL EARNED PREMIUM. FOR 6-10 CLAIMS THE CREDIBILITY FACTOR IS 0.15.

THE EXPERIENCE PERIOD FOR THIS TABLE SHALL BE AT LEAST ONE FULL YEAR AND SHALL NOT EXCEED THREE SUCCESSIVE YEARS

EXHIBIT C2

CREDIBILITY TABLE- IUI

ANNUAL EARNED PREMIUM	CREDIBILITY FACTOR
<24,000	0
24,000 to 43,999	0.15
44,000 to 67,199	0.20
67,200 to 97,199	0.25
97,200 to 133,199	0.30
133,200 to 173,999	0.35
174,200 to 219,599	0.40
219,600 to 271,199	0.45
271,200 to 327,599	0.50
327,600 to 389,999	0.55
390,000 to 458,399	0.60
458,400 to 531,599	0.65
531,600 to 609,599	0.70
609,600 to 693,599	0.75
693,600 to 783,599	0.80
783,600 to 878,399	0.85
878,400 to 977,999	0.90
978,000 to 1,083,599	0.95
1,083,600 +	1.00

NOTES:

(1) Use this Table to calculate T (the credible Loss Ratio)

If: A = Actual Incurred Loss Ratio

and: E = Expected Incurred Loss Ratio = 50% = 50

and: Z = The Credibility Factor from the above Table

Then: $T = (Z \times A) + ((1-Z) \times E)$

Rate Deviation Calculation Factor = T/E

(2) The experience period to which this table applies shall not be less than 1 year nor greater than 3 years.