STATE OF ARIZONA FILED

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OCT 1 2008

DEPT OF INSURANCE

In the Matter of)

ARIZONA TITLE AGENCY INC)

Docket No. 08A-154-INS

ARIZONA TITLE AGENCY, INC., (LICENSE NUMBER 40998)

ORDER SUMMARILY SUSPENDING TITLE AGENT LICENSE; NOTICE OF OPPORTUNITY FOR HEARING AND ORDER

Respondent.

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The Arizona Department of Insurance (the "Department") alleges that **Arizona Title Agency, Inc.** has violated provisions of Arizona Revised Statutes ("A.R.S."), Title 20. In light of the serious nature of these allegations, the Director of Insurance for the State of Arizona ("Director") finds that the public health, safety and welfare imperatively require emergency action, within the meaning of A.R.S. §41-1092.11(B).

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FINDINGS OF FACT

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- 1. Arizona Title Agency, Inc. ("Respondent") is licensed as a title agent, Arizona license number 40998, which expires on June 30, 2010. Respondent also held an escrow agent license from the Arizona Department of Financial Institutions ("DFI"). DFI summarily

suspended that license on August 12, 2008 (No. 09-BD008-BNK).

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2. Respondent's address of record with the Department is: 3131 Camelback Rd., #125, Phoenix, Arizona 85016. Respondent has listed 30 branch locations in Arizona with the Department.

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- 3. Respondent is an Arizona domiciled corporation. Its officers are: Carolyn Ann Amidon (Director); Richard Rubin (Asst. Secretary); Ross Killian Smith (Director) and Danny Sullivan (Director).
- 4. On August 28, 2008, Mercury Companies, Inc., Respondent's parent company, filed for Chapter 11 Bankruptcy in bankruptcy court in Denver, Colorado.
- 5. On September 23, 2008, the Department received evidence that Respondent abandoned its Tucson office and left 80 boxes of customer records that may contain personal identifying or financial information.
 - 6. The public health, safety and welfare imperatively require emergency action.

CONCLUSIONS OF LAW

- 1. The Director has jurisdiction.
- 2. Respondent's conduct, as alleged above, constitutes a violation of the requirement that each licensee keep at the licensee's principal place of business the usual and customary records that pertain to transactions under the licensee's license for three years after the date of completion of the transaction and shall make them available and open to the inspection of the director at any business time during those three years, within the meaning of A.R.S. §§ 290(A) as applied to title insurance agents under A.R.S. § 20-1561(E).
- 2. Respondent's conduct, as alleged above, constitutes an unauthorized disclosure of personal or privileged information about an individual collected or received in connection with an insurance transaction, within the meaning of A.R.S. § 20-2113.
- 3. Grounds exist to order a summary suspension within the meaning of A.R.S. § 41-1092.11(B).

4. Grounds exist for the Director to order Respondent to cease and desist its violation and to pay a civil penalty pursuant to A.R.S. §§ 20-2116 and 2117.

ORDER

IT IS HEREBY ORDERED THAT:

- 1. Respondent's license is summarily suspended effective immediately.
- 2. Respondent shall immediately cease and desist from abandoning any property that may contain customer records with personal identifying or financial information.
- 3. Respondent shall immediately take possession of or appropriately destroy all abandoned customer records at any and all of its branch locations in Arizona or at any other location under its control that may house abandoned customer records.
- 4. This Order shall become effective immediately and shall remain in full force and effect until otherwise stayed, modified, vacated or set aside.

DATED AND EFFECTIVE this 29th day of September 2008.

CHISTINA URIAS
Director of Insurance

NOTICE OF OPPORTUNITY FOR HEARING

Pursuant to Title 20 of the Arizona Revised Statutes, Respondent is hereby notified that Respondent may request a hearing pursuant to A.R.S. § 20-161 to contest the summary suspension. Such request must be in writing and received at the following address within thirty (30) days from the date hereof:

1 Arizona Department of Insurance 2910 North 44th Street, Suite 210 2 3 4 setting the time and place of the hearing. 5 6 this <u>lstday of October</u>, 2008, to: 7 Carolyn Ann Amidon Director Arizona Title Agency, Inc. 3131 Camelback Rd., #125 Phoenix, Arizona 85016 Richard Rubin 10 Asst Secretary 11 Arizona Title Agency, Inc. 3131 Camelback Rd., #125 Phoenix, Arizona 85016 12 Ross Killian Smith 13 Director Arizona Title Agency, Inc. 14 3131 Camelback Rd., #125 Phoenix, Arizona 85016 15 Danny Sullivan 16 Director Arizona Title Agency, Inc. 17 3131 Camelback Rd., #125 Phoenix, Arizona 85016 18 Arizona Title Agency, Inc. 19 3131 Camelback Rd., #125 Phoenix, Arizona 85016 20 Respondent

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Phoenix, Arizona 85018-7269 Upon receipt of a timely written request for hearing, the Director will issue an order COPY of the foregoing mailed, return receipt requested. Arizona Title Agency, Inc. c/o CT Corporation System 2394 E. Camelback Rd. Phoenix, Arizona 85016 Statutory Agent for Respondent

1	COPY of the foregoing mailed this lst day of october , 2008, to:
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. 3	Mary Butterfield, Assistant Director Mary E. Kosinski, Exec. Asst. – Regulatory Affairs Steven Fromholtz, Licensing Director
4	Catherine M. O'Neil, Assistant Director
5	Arnold Sniegowski, Administrative Investigations Arizona Department of Insurance 2910 N. 44th Street, Suite 210
6	Phoenix, Arizona 85018
7	Lynette Evans Office of the Attorney General
8	Consumer Protection and Advocacy Section Agency Unit
9	1275 W. Washington Phoenix, Arizona 85007-2997
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12	Maidene Schemen for Curvey Burton
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