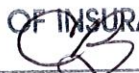


DEC 19 2007

DEPT OF INSURANCE  
BY 

STATE OF ARIZONA  
DEPARTMENT OF INSURANCE

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In the Matter of:	)	
	)	<b>No. 07A-197-INS</b>
<b>TISHA JOY KEEFEE</b>	)	
<b>(License number 886183)</b>	)	<b>CONSENT ORDER</b>
	)	
	)	<b>Hearing 1/7/08, 9:00 a.m.</b>
	)	<b>ALJ Lewis Kowal</b>
Respondent	)	
_____	)	

The State of Arizona Department of Insurance ("Department") has received evidence that **Tisha Joy Keefee** ("Respondent") has violated provisions of Title 20, Arizona Revised Statutes ("A.R.S."). Respondent wishes to resolve this matter without the commencement of formal proceedings, and admits the following Findings of Fact are true and consents to entry of the following Conclusions of Law and Order.

**FINDINGS OF FACT**

1. Respondent is, and was at all material times licensed as a resident personal lines producer, Arizona license number 886183 which expires December 31, 2010.
2. Respondent's mailing, business and residence addresses of record with the Department are: United Services Automobile Association, One Norterra Dr., Phoenix, Arizona 85085 (business) and 1145 Heatherbrae, Phoenix, Arizona 85013 (mailing and residence).
3. On or about March 5, 2007, the Department issued to Respondent an insurance license as a resident personal lines producer, Arizona license number 886183.
4. On June 12, 2007, the Department notified Respondent by mail at her mailing/residence address of record that her fingerprint card had been processed and returned by the Federal Bureau of Investigation ("FBI") as illegible. The Department requested a replacement set of fingerprints along with a completed "Illegible Fingerprint Replacement Form" on or before July 13, 2007.



1 **ORDER**

2 IT IS HEREBY ORDERED THAT:

3 1. Respondent shall immediately pay to the Department a civil money penalty in the  
4 amount of \$100.

5 2. The hearing, Docket # 07A-197-INS, scheduled for January 7, 2008 at 9:00 a.m.  
6 is vacated.

7 DATED AND EFFECTIVE this 18<sup>th</sup> day of December, 2007.

8   
9 \_\_\_\_\_  
10 CHRISTINA URIAS  
11 Director of Insurance

11 **CONSENT TO ORDER**

12 1. Respondent has reviewed the foregoing Findings of Fact, Conclusions of Law  
13 and Order.

14 2. Respondent admits to the jurisdiction of the Director of Insurance, State of  
15 Arizona, and admits the foregoing Findings of Fact and consents to the entry of the foregoing  
16 Conclusions of Law and Order.

17 3. Respondent is aware of her right to notice and a hearing at which she may be  
18 represented by counsel, present evidence and examine witnesses. Respondent irrevocably  
19 waives her right to such notice and hearing and to any court appeals relating to this Consent  
20 Order.

21 4. Respondent states that no promise of any kind or nature whatsoever, except as  
22 expressly contained in this Consent Order, was made to her to induce her to enter into this  
23 Consent Order and that she has entered into this Consent Order voluntarily.



1           5.       Respondent acknowledges that the acceptance of this Consent Order by the  
2 Director is solely to settle this matter against her and does not preclude any other agency,  
3 officer, or subdivision of this state including the Department from instituting civil or criminal  
4 proceedings as may be appropriate now or in the future not related to this matter.

5           6.       Respondent acknowledges that this Consent Order is an administrative action  
6 that the Department will report to the National Association of Insurance Commissioners  
7 (NAIC). Respondent further acknowledges that she must report this administrative action to  
8 any and all states in which she holds an insurance license and must disclose this  
9 administrative action on any license application.

10 12/05/07  
11       Date

  
11 Tisha Joy Keefee, License # 886183

12 COPIES of the foregoing mailed/delivered  
13 this 19th day of December, 2007, to:

14 Tisha Joy Keefee  
15 United Services Automobile Association  
16 One Norterra Dr.  
17 Phoenix, Arizona 85085  
18 Respondent

19 Tisha Joy Keefee  
20 1145 W. Heatherbrae  
21 Phoenix, Arizona 85013  
22 Respondent

23 Mary E. Kosinski, Exec. Assistant for Regulatory Affairs  
Mary Butterfield, Assistant Director  
Catherine M. O'Neil, Consumer Legal Affairs Officer  
Steven Fromholtz, Licensing Supervisor  
Department of Insurance  
2910 North 44<sup>th</sup> Street, Suite 210  
Phoenix, Arizona 85018

Lewis Kowal, Administrative Law Judge

1 Office of Administrative Hearings  
2 1400 West Washington, Suite 101  
3 Phoenix, AZ 85007

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