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STATE OF ARIZONA
DEPARTMENT OF INSURANCE

In the Matter of:

MA DULCE TELLEZ,

Respondent.

No. 06A-128-INS

CONSENT ORDER

On August 25, 2006 the State of Arizona, Department of Insurance (the "Department"), issued a Notice of Hearing in the matter of MA DULCE TELLEZ ("Tellez"). Tellez wishes to waive her right to a hearing and resolve this matter. Tellez admits the following Findings of Fact are true and consents to the entry of the following Conclusions of Law and Order.

FINDINGS OF FACT

1. Ma Dulce Tellez ("Tellez") is, and was at all material times licensed as a resident life producer, Arizona license number 855515, which expires on September 30, 2009.
2. Tellez's business and mailing address of record with the Department is: c/o World Financial Group Ins. Agency, Inc., 40 West Baseline Rd., #107, Tempe, AZ 85238. Tellez's residence address of record with the Department is: 1995 South Ash St., Gilbert, AZ 85233.
3. On or about January 11, 2006, the Department issued Tellez an insurance license as a resident life producer, license number 855515.
4. On or about February 13, 2006, the Department notified Tellez by mail at her business and mailing address of record, return receipt requested, that her fingerprint card was processed and returned by the Federal Bureau of Investigation ("FBI") as illegible. The

1 Department requested a replacement set of fingerprints along with a completed "Illegible
2 Fingerprint Replacement Form" on or before March 21, 2006.

3 5. On April 4, 2006, the Department sent a second letter to Tellez, return receipt
4 requested, notifying her that she had fifteen (15) days to submit a full set of fingerprints to
5 the Department.

6 6. The green card for the April 4, 2006 letter was signed on April 13, 2006 by
7 someone at Tellez's business and mailing address of record and returned to the
8 Department on April 18, 2006.

9 7. To date, Tellez has not submitted a full set of fingerprints to the Department.

10 **CONCLUSIONS OF LAW**

11 1. The Director has jurisdiction over this matter.

12 8. Tellez's conduct as described above, constitutes the violation of the
13 requirement that an applicant submit a full set of fingerprints to the Department within the
14 meaning of A.R.S. § 20-285(F)(2).

15 9. Tellez's conduct as described above constitutes providing incomplete
16 information in the license application in violation of A.R.S. § 20-295(A)(1).

17 10. Tellez's conduct as described above constitutes the violation of any provision
18 of A.R.S. Title 20 or any rule, subpoena or order of the director within the meaning of A.R.S.
19 § 20-295(A)(2).

20 11. Grounds exist to suspend, revoke Tellez's insurance license, or impose a civil
21 penalty, pursuant to A.R.S. §§ 20-295 (A), and (F).

22 **ORDER**

23 **IT IS ORDERED:**

24 1. Tellez is assessed a civil penalty in the amount of \$ 100.00 due and payable
25 upon return of the Consent Order.

26 2. Tellez has completed a Voluntary Surrender of Insurance License form and

1 returned it to the Department with this Consent Order.

2 DATED AND EFFECTIVE this 14th day of September, 2006.

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5 CHRISTINA URIAS, Director
Arizona Department of Insurance

6 **CONSENT TO ORDER**

7 1. Respondent has reviewed the foregoing Findings of Fact, Conclusions of Law
8 and Order.

9 2. Respondent admits the jurisdiction of the Director of Insurance, State of
10 Arizona, and admits the foregoing Findings of Fact and consents to the entry of the
11 foregoing Conclusions of Law and Order.

12 3. Respondent is aware of her right to notice and a hearing at which she may be
13 represented by counsel, present evidence and cross-examine witnesses. Respondent
14 irrevocably waives her right to a hearing and to any court appeals relating to this Consent
15 Order.

16 4. Respondent is aware that by completing the Voluntary Surrender of Insurance
17 License form, she will be surrendering Arizona license authority.

18 5. Respondent states that no promise of any kind or nature, except as expressly
19 contained in this Consent Order, was made to her to induce her to enter into this Consent
20 Order, and that she has entered into this Consent Order voluntarily.

21 6. Respondent acknowledges that the acceptance of this Consent Order by the
22 Director is solely to settle this matter against her and does not preclude any other agency,
23 officer or subdivision of this state from instituting civil or criminal proceedings as may be
24 appropriate now or in the future nor does it preclude the Department from instituting civil or

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1 criminal proceedings unrelated to this matter as may be appropriate in the future.

2 Date: SEPTEMBER 06, 2006

Ma. Dulce Tellez
MA DULCE TELLEZ

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5 COPY of the foregoing mailed this
6 14th day of September, 2006, to:

7 Thomas Shedden, Administrative Law Judge
8 Office of Administrative Hearings
9 1400 W. Washington, Suite 101
10 Phoenix, Arizona 58007

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9 Mary Kosinski, Executive Assistant for Regulatory Affairs
10 Steve Fromholtz, Licensing Supervisor
11 Arizona Department of Insurance
12 2910 N. 44th Street, Suite 210
13 Phoenix, Arizona 85018

11

12 Alyse C. Meislik
13 Assistant Attorney General
14 1275 West Washington Street
15 Phoenix, Arizona 85007
16 Attorney for the Arizona Department of Insurance

14

15 Ma Dulce Tellez
16 1995 South Ash Street
17 Gilbert, AZ 85233
18 Respondent

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17 Carney Buster
18 CPA06-262:977068

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