

APR 19 2001

DEPT. OF INSURANCE
BY 

STATE OF ARIZONA
DEPARTMENT OF INSURANCE

In the Matter of:)
)
 TRUDY MARLENE ZEILER, dba)
 ACCIDENT RECOVERY CONSULTANTS)
)
 Respondent.)
)

Docket No. 01A-109-INS
CONSENT ORDER

The State of Arizona Department of Insurance (Department) has received evidence that Trudy Marlene Zeiler, dba Accident Recovery Consultants (Respondent) violated provisions of Title 20, Arizona Revised Statutes. Respondent wishes to resolve this matter without the commencement of formal proceedings, and admits the following Findings of Fact are true and consents to entry of the following Conclusions of Law and Order.

FINDINGS OF FACT

1. Respondent became licensed as an adjuster in Arizona on February 9, 2001, Arizona license number 106752, which license expires February 28, 2003. Prior to that date, Respondent was not at any material time licensed to act as a public adjuster in the State of Arizona.

2. From in or around 1994 to present, Respondent investigated, negotiated and settled automobile accident claims with insurance companies on behalf of first and third party claimants.

3. Respondent entered agreements with her clients whereby they authorized Respondent to represent them in connection with injuries and damages arising out of various incidents including automobile accidents and claims of medical malpractice. In some cases, Respondent charged an hourly fee plus expenses while in other cases she charged a percentage of the settlement.

4. Respondent derived income of \$19,400 in calendar year 1999 and \$14,700 in calendar year 2000 from acting as a public adjuster.

1 2. Respondent admits the jurisdiction of the Director of Insurance, State of Arizona, and
2 admits the foregoing Findings of Fact and consents to the entry of the foregoing Conclusions of Law
3 and Order.

4 3. Respondent is aware of her right to notice and a hearing at which she may be represented
5 by counsel, present evidence and examine witnesses. Respondent irrevocably waives her right to such
6 notice and hearing and to any court appeals relating to this Consent Order.

7 4. Respondent states that no promise of any kind or nature whatsoever, except as expressly
8 contained in this Consent Order, was made to her to induce her to enter into this Consent Order and that
9 she has entered into this Consent Order voluntarily.

10 5. Respondent acknowledges that the acceptance of this Consent Order by the Director is
11 solely to settle this matter against her and does not preclude any other agency, officer, or subdivision of
12 this state from instituting civil or criminal proceedings as may be appropriate now or in the future.

13
14 4-17-01

Date



Trudy Marlene Zeiler
License Number 106752

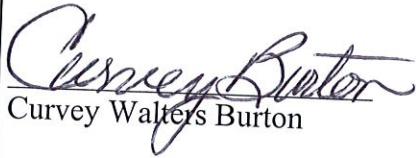
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16 COPIES of the foregoing mailed/delivered
17 this 19th day of April, 2001, to:

18 Trudy Marlene Zeiler
19 7038 N. Via Del Elemental
20 Scottsdale, Arizona 85258

21 Trudy Marlene Zeiler
22 Accident Recovery Consultants
23 8655 E. Via De Ventura #G200
24 Scottsdale, Arizona 85258

25 Frances L. Johnson
26 State Bar of Arizona
27 111 West Monroe, Suite 1800
28 Phoenix, Arizona 85003-1742

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7 Curvey Walters Burton

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